



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Cover Sheet

Date: 5/24/2022 **VisitType:** Monitoring Visit

Arrival: 11:30 AM **Departure:** 1:15 PM

CCLC-32037

Primrose School of Suwanee West

800 Peachtree Industrial Blvd. Suwanee, GA 30024 Gwinnett County
 (770) 932-3900 shanna@primrosesuwaneeest.com

Regional Consultant

Mandi Sloan

Phone: (770) 357-5097
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 mandi.sloan@dec.al.ga.gov

Mailing Address
 Same

Quality Rated: No

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.
12/14/2021	Licensing Study	Good Standing	
05/24/2021	Monitoring Visit	Good Standing	
12/10/2020	Licensing Study	Good Standing	
			Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A-1R-Infants-1 year	Infants and One Year Olds	2	5	C	10	C	NA	NA	Feeding,Free Play
Main	B-2R-Infants	Infants	2	7	C	11	C	NA	NA	Feeding,Nap
Main	C-1L-1 year olds	One Year Olds	2	9	C	13	C	NA	NA	Nap,Transitioning
Main	D-2L- 2 years	Two Year Olds	2	13	C	18	C	NA	NA	Lunch
Main	E-3L- 3 years	Three Year Olds	3	18	C	23	C	NA	NA	Lunch
Main	F-4L- 3 years	Four Year Olds	2	20	C	22	C	31	C	Centers
Main	G-4R- 4 years	GA PreK	2	21	C	22	C	31	C	Centers
Main	H-3R- 4 years	GA PreK	2	20	C	23	C	32	C	Outside
Main	I-rt wing front- 4-5 years	Four Year Olds	2	16	C	21	C	29	C	Centers
Main	J-right wing rear- 4 years	Five Year Olds	1	6	C	22	C	31	C	Centers

Total Capacity @35 sq. ft.: 185

Total Capacity @25 sq. ft.: 229

Total # Children this Date: 135

Total Capacity @35 sq. ft.: 185

Total Capacity @25 sq. ft.: 229

Building	Playground	Playground Occupancy	Playground Compliance
Main	A-left front playground	48	C
Main	B-left rear playground	49	C
Main	C- right playground	86	C

Main	D-center front infant playground	6	C
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Comments

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/RuleAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee



Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.state.ga.us for more information. Free technical assistance is available!

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Shanna Jonathan, Program Official

Date

Mandi Sloan, Consultant

Date



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Findings Report

Date: 5/24/2022 **VisitType:** Monitoring Visit

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1.12 Equipment & Toys(CR)

Met

Comment

Discussed rotating toys to support the procedures of daily disinfecting.

591-1-1.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Center does not provide swimming activities.

Facility

591-1-1.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

591-1-1.25 Physical Plant - Safe Environment(CR)

Met

Comment

Center appears clean and well maintained.

591-1-1.26 Playgrounds(CR)

Met

Comment

Playground observed to be clean and in good repair.

Health and Hygiene

591-1-1.10 Diapering Areas & Practices(CR)

Met

Comment

Staff state proper knowledge of diapering procedures.

591-1-1-.17 Hygiene(CR)**Met****Comment**

Staff were observed to remind children to wash hands.

591-1-1-.20 Medications(CR)**Met****Comment**

The Provider currently does not dispense/administer medication.

Safety**591-1-1-.11 Discipline(CR)****Met****Comment**

Staff were observed to maintain a positive learning environment on this date.

591-1-1-.36 Transportation(CR)**Not Met****Finding**

591-1-1-.36(7)(c)2. requires that the driver or other designated person shall immediately document in writing, with a check or other mark/symbol to account for each child listed on the passenger transportation checklist each time a child enters and exits the vehicle. The driver or other designated staff person shall document in writing with a different mark/symbol to account for each child listed on the passenger transportation checklist who was not present on the vehicle for any reason. An explanation shall be documented in writing whenever a child is transported to a field trip site but is not present on the return trip to the Center. It was determined based on a review of records that a mark/symbol was not noted to account for the unloading of three children during afternoon transportation from Roberts Elementary School on May 25, 2022.

POI (Plan of Improvement)

The driver/other designated person will immediately document in writing with a check/mark/symbol each time a child gets on and off the vehicle.

Correction Deadline: 5/25/2022**Sleeping & Resting Equipment****591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Met****Comment**

Pleasant naptime environment observed.

Staff Records**Records Reviewed: 34****Records with Missing/Incomplete Components: 0**

Staff # 1

Met

Date of Hire: 02/07/2022

Staff # 2

Met

Date of Hire: 02/17/2022

Staff # 3

Met

Date of Hire: 01/13/2022

Staff # 4

Met

Records Reviewed: 34**Records with Missing/Incomplete Components: 0**

Date of Hire: 03/11/2022

Reminder - Health & Safety training is required within 90
calendar days of hired

Staff # 5

Met

Date of Hire: 01/06/2022

Staff # 6

Met

Date of Hire: 08/26/2019

Staff # 7

Met

Date of Hire: 09/27/2021

Staff # 8

Met

Staff # 9

Met

Date of Hire: 12/02/2019

Staff # 10

Met

Date of Hire: 11/03/2020

Staff # 11

Met

Date of Hire: 08/01/2016

Staff # 12

Met

Date of Hire: 08/04/2003

Staff # 13

Met

Date of Hire: 09/03/2020

Staff # 14

Met

Date of Hire: 01/13/2022

Staff # 15

Met

Date of Hire: 07/31/2019

Staff # 16

Met

Date of Hire: 09/28/2006

Staff # 17

Met

Date of Hire: 07/06/2021

Staff # 18

Met

Date of Hire: 08/06/2021

Staff # 19

Met

Date of Hire: 08/02/2011

Staff # 20	Met
Date of Hire: 01/31/2022	
Staff # 21	Met
Date of Hire: 07/30/2013	
Staff # 22	Met
Date of Hire: 02/07/2020	
Staff # 23	Met
Date of Hire: 10/20/2014	
Staff # 24	Met
Date of Hire: 05/23/2006	
Staff # 25	Met
Date of Hire: 05/11/2022	<u>Reminder - Health & Safety training is required within 90 calendar days of hired</u>
Staff # 26	Met
Date of Hire: 02/14/2022	
Staff # 27	Met
Date of Hire: 05/16/2022	<u>Reminder - Health & Safety training is required within 90 calendar days of hired</u>
Staff # 28	Met
Date of Hire: 06/13/2019	
Staff # 29	Met
Date of Hire: 02/25/2021	
Staff # 30	Met
Date of Hire: 05/17/2022	<u>Reminder - Health & Safety training is required within 90 calendar days of hired</u>
Staff # 31	Met
Date of Hire: 04/11/2022	<u>Reminder - Health & Safety training is required within 90 calendar days of hired</u>
Staff # 32	Met
Date of Hire: 08/13/2015	
Staff # 33	Met
Date of Hire: 07/02/2007	
Staff # 34	Met

Records Reviewed: 34

Records with Missing/Incomplete Components: 0

Date of Hire: 08/12/2020

Staff Credentials Reviewed: 6

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

Met

Comment

Criminal record checks were observed to be complete.

Comment

Director provided 12 file(s) for employees hired since the last visit conducted on December 14, 2021.

591-1-1-.31 Staff(CR)

Met

Comment

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)

Met

Comment

Staff observed to provide direct supervision and be attentive to children's needs.