



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Cover Sheet

Date: 3/16/2022 **VisitType:** Complaint Investigation & Licensing Study **Arrival:** 1:55 PM **Departure:** 4:05 PM

CCLC-2874

Royal Learners

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Regional Consultant

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Mailing Address

2000 North Commerce Drive
 PEACHTREE CITY, GA 30269

Quality Rated: No

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
03/16/2022	Complaint Investigation & Licensing Study	Good Standing	
10/21/2021	Complaint Closure	Good Standing	
10/12/2021	Complaint Investigation Follow Up	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	1st Left	Three Year Olds	2	17	C	16	NC	NA	NA	Snack
Main	1st Right- Infant	Infants	3	9	C	12	C	NA	NA	Feeding, Floor Play
Main	2nd Left	Three Year Olds	2	16	C	16	C	NA	NA	Centers
Main	2nd Right	Infants	3	10	C	12	C	NA	NA	Floor Play
Main	3 Right	One Year Olds	2	11	C	12	C	NA	NA	Nap
Main	3rd Left	Three Year Olds	2	16	C	18	C	NA	NA	Centers
Main	4th Left		0	0	C	18	C	NA	NA	
Main	4th Left	Four Year Olds and Five Year Olds	1	10	C	18	C	NA	NA	Centers
Main	4th Right	Three Year Olds	2	9	C	12	C	NA	NA	Floor Play
Main	5th Right	Two Year Olds	2	15	C	17	C	NA	NA	Floor Play
Main	6th Right	Two Year Olds	2	12	C	15	C	NA	NA	Floor Play
Main	Middle Back Pre-K		0	0	C	22	C	NA	NA	
Main	Middle Front	Four Year Olds	2	15	C	23	C	NA	NA	Centers
Total Capacity @35 sq. ft.: 211			Total Capacity @25 sq. ft.: 0							
Total # Children this Date: 140			Total Capacity @35 sq. ft.: 211							
			Total Capacity @25 sq. ft.: 0							

Building	Playground	Playground Occupancy	Playground Compliance
Main	PG- Infant-2 Yrs.	25	C

Main	PG School-Left	57	C
Main	PG Two's Middle	20	C

Comments

CRC letter had to be checked for letter to be generated for two staff having expired CRCs.

Plan of Improvement: Developed This Date 03/16/2022

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/RuleAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee



Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.state.ga.us for more information. Free technical assistance is available!

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Rebecca Royal-Tate, Program Official

Date

Laura Swann, Consultant

Date



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Findings Report

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The following information is associated with a Licensing Study Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Not Met

Comment

Please secure cleaning tools (i.e., broom, plunger) out of reach of children.

Finding

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation that the following classrooms had hazards accessible to children:

3rd left- "Clorox" and shaving cream were under the handwashing sink in an unlocked cabinet.

Middle front- "Rustoleum" primer, "Maxim" germicide cleaner, paint thinner and foam hand sanitizer were under the handwashing sink in an unlocked cabinet.

5th right- sharp knife and adult scissors were in a bin to the right of the handwashing sink.

5th right- glue gun, "Gorilla" fabric glue, "E6000" adhesive and "Dove" lotion were to the left of the handwashing sink in an unlocked cabinet.

6th right- Two containers of sunscreen and insect repellent were under the handwashing sink in an unlocked cabinet.

POI (Plan of Improvement)

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items. The cabinets with broken locks will be repaired. The hazardous items will be moved to another location inaccessible to children until the locks are repaired.

Correction Deadline: 3/16/2022

Finding

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on observation the the following items needed to be repaired:

5th right- In the middle of the chalk painted wall was a hole measuring 1 1/2"L x 1 1/2"W. The wood flooring had gaps present.

6th right- The handwashing sink faucet was missing part of the left handle.

Middle front- in the boys restroom the light fixture was missing, and the lock on the storage closet in the classroom was not working properly.

POI (Plan of Improvement)

The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

Correction Deadline: 3/16/2022

591-1-1-.26 Playgrounds(CR)**Not Met****Comment**

Discussed maintenance of resilient surface. Please fluff and redistribute.

Finding

591-1-1-.26(4) requires that playgrounds be protected from traffic or other hazards by a (4) four foot high fence or other barrier approved by this Department. Fencing material shall not present a hazard to children and shall be maintained so as to prevent children from leaving the playground area by any means other than through an approved access route. Fence gates shall be kept closed except when persons are entering or exiting the area. It was determined based on observation that the following hazards were present:

The back right playground had two pillars/columns on the fencing that were broken along the bottom with sharp edges exposed.

The back left side of the playground's pillar/column had exposed nail heads

POI (Plan of Improvement)

The Center will routinely check the fence to determine if it is in good repair and remains at least 4 feet high, and will repair any hazards. The Center will train Staff to identify and report any fence hazards and to keep the fence gates closed when not in use.

Correction Deadline: 5/4/2022

Finding

591-1-1-.26(6) requires that playground equipment provide an opportunity for the children to engage in a variety of experiences and shall be age-appropriate. For example, toddlers shall not be permitted to swing in swings designed for School-age Children. The outdoor equipment shall be free of lead-based paint, sharp corners and shall be regularly maintained in such a way as to be free of rust and splinters that could pose significant safety hazard to the children. All equipment shall be arranged so as not to obstruct supervision of children. It was determined based on observation that the following hazards were present:

Back right

The climbing structure had paint peeling, rough wooden pieces some with splinters throughout the wooden climbing structure.

Back middle and left side

The sea-saw had one seat covered with a trash bag because it was broken the other seat was also broken and needed replacing.

The black mats under the swings and at the bottom of the slides were not flush with the ground posing a tripping hazard.

The climbing structure had paint peeling throughout, and the top right portion of wood was not smooth.

POI (Plan of Improvement)

The Center will provide a variety of age-appropriate equipment that is arranged so as not to obstruct supervision of children. Staff will check the equipment daily to ensure that the equipment is free of hazards, rust and splinters.

Correction Deadline: 5/4/2022

Food Service**591-1-1-.15 Food Service & Nutrition****Met****Comment**

Infant feeding forms are updated regularly.

591-1-1-.18 Kitchen Operations**Met****Comment**

Kitchen appears clean and well organized.

Health and Hygiene**591-1-1-.07 Children's Health****Technical Assistance****Technical Assistance**

591-1-1-.07(5) - Pacifiers with straps may not be attached to clothing.

Correction Deadline: 3/16/2022

591-1-1-.10 Diapering Areas & Practices(CR)**Met****Comment**

Proper diapering procedures observed.

591-1-1-.17 Hygiene(CR)**Met****Comment**

Proper hand washing observed throughout the center.

591-1-1-.20 Medications(CR)**Met****Comment**

The Provider currently does not dispense/administer medication.

Safety**591-1-1-.11 Discipline(CR)****Met****Comment**

Age-appropriate discussion and/or redirection observed.

591-1-1-.36 Transportation(CR)**Met****Comment**

Please include address of destinations on transportation checklist.

Sleeping & Resting Equipment**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Met****Comment**

Pleasant naptime environment observed.

Staff Records

Records Reviewed: 25

Records with Missing/Incomplete Components: 2

Staff # 1 Date of Hire: 08/16/2004	Met
Staff # 2 Date of Hire: 08/14/2017	Met
Staff # 3 Date of Hire: 04/09/2001 <u>"Missing/Incomplete Components"</u> .09-Criminal Records Check Dissatisfied	Not Met
Staff # 4 Date of Hire: 08/01/2020	Met
Staff # 5 Date of Hire: 05/20/2021	Met
Staff # 6 Date of Hire: 10/30/2020	Met
Staff # 7 Date of Hire: 10/15/2020	Met
Staff # 8 Date of Hire: 09/27/2010	Met
Staff # 9 Date of Hire: 06/18/2001 <u>"Missing/Incomplete Components"</u> .09-Criminal Records Check Dissatisfied	Not Met
Staff # 10 Date of Hire: 05/29/2018	Met
Staff # 11 Date of Hire: 09/26/2016	Met
Staff # 12 Date of Hire: 05/22/2021	Met
Staff # 13 Date of Hire: 05/23/2019	Met

Records Reviewed: 25**Records with Missing/Incomplete Components: 2**

Staff # 14	Met
Date of Hire: 04/15/2019	
Staff # 15	Met
Date of Hire: 01/13/2020	
Staff # 16	Met
Date of Hire: 09/20/2021	
Staff # 17	Met
Date of Hire: 02/22/2022	<u>Reminder - Health & Safety training is required within 90 calendar days of hired</u>
Staff # 18	Met
Date of Hire: 03/11/2020	
Staff # 19	Met
Date of Hire: 02/06/2002	
Staff # 20	Met
Date of Hire: 05/29/2021	
Staff # 21	Met
Date of Hire: 01/03/2018	
Staff # 22	Met
Date of Hire: 05/25/2020	
Staff # 23	Met
Date of Hire: 03/06/2007	
Staff # 24	Met
Staff # 25	Met
Date of Hire: 08/01/2008	

Staff Credentials Reviewed: 3

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)**Not Met****Finding**

591-1-1-.09(1)(I)3. requires the Center to immediately require a new Comprehensive Records Check Determination for a Director, Employee or Provisional Employee at least once every five years. It was determined based on a review of records that two staff members had expired Comprehensive Records Check Determination letters.

POI (Plan of Improvement)

IMMEDIATE CORRECTION - The Center will have review all staff records to ensure that each Director, Employee and Provisional Employee has a Comprehensive Records Check Determination on file that has been issued within the past five years. The program's owner or an officer/member of the corporation must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date. The Center will review records to ensure CRC rules are maintained.

Correction Deadline: 3/16/2022

591-1-1-.31 Staff(CR)**Met****Comment**

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)**Met****Comment**

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)**Met****Comment**

Adequate supervision observed on this date.

The following information is associated with a Complaint Investigation Visit:

Policies and Procedures

591-1-1-.29 Required Reporting**Met**

Correction Deadline: 10/21/2021

Corrected on 3/16/2022

.29(2) - Correction observed on this date. Notifiable communicable diseases are being reported to the Department and the local County Health Department.