



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**  
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Cover Sheet**

**Date:** 12/5/2022    **VisitType:** Monitoring Visit    **Arrival:** 8:45 AM    **Departure:** 12:00 PM

**CCLC-50483**

**Precious Hearts Child Development Center**

5119 Wrightsboro Road Grovetown, GA 30813 Columbia County  
 (706) 869-9923 owner@preciousheartscdc.com

**Regional Consultant**

Melyn Smith

Phone: (706) 855-3455  
 Fax: (706) 434-7640  
 melyn.smith@decal.ga.gov

**Mailing Address**

PO Box 346  
 Grovetown, GA 30813

**Quality Rated:** ★ ★

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.  <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules. <b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules. <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.
12/05/2022	Monitoring Visit	Good Standing	
06/29/2022	Licensing Study	Good Standing	
02/08/2022	Complaint Closure	Good Standing	

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A- Left- 2's	Infants and One Year Olds	2	4	C	23	C	NA	NA	Free Play,Floor Play
Main	C- Center-PreK/ASP		0	0	C	22	C	NA	NA	
Main	D- Right Front		0	0	C	12	C	NA	NA	
Main	E- Right Back		0	0	C	20	C	NA	NA	
Main	F- Back Right-4's	PreK	2	16	C	25	C	NA	NA	Transitioning,Breakfast
Main	G- Back Left- 3's	Three Year Olds and Four Year Olds	1	6	C	27	C	NA	NA	Breakfast
Total Capacity @35 sq. ft.: 129			Total Capacity @25 sq. ft.: 0							
Total # Children this Date: 26			Total Capacity @35 sq. ft.: 129							
			Total Capacity @25 sq. ft.: 0							

Building	Playground	Playground Occupancy	Playground Compliance
Main	PG- Left	119	C
Main	PG- Right	45	C

**Comments**

The purpose of this visit was to conduct a Monitoring Visit and to follow up on the previous visit.

Plan of Improvement: Developed This Date 12/05/2022

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/RuleAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee



### Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.state.ga.us](mailto:qualityrated@dec.state.ga.us) for more information. Free technical assistance is available!**

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.'

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Stephanie Veneklasen, Program Official

Date

Melyn Smith, Consultant

Date



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**  
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

### Findings Report

**Date:** 12/5/2022 **VisitType:** Monitoring Visit **Arrival:** 8:45 AM **Departure:** 12:00 PM

**CCLC-50483**

**Precious Hearts Child Development Center**

5119 Wrightsboro Road Grovetown, GA 30813 Columbia County  
(706) 869-9923 owner@preciousheartscdc.com

**Mailing Address**

PO Box 346  
Grovetown, GA 30813

**Regional Consultant**

Melyn Smith

Phone: (706) 855-3455

Fax: (706) 434-7640

melyn.smith@decal.ga.gov

The following information is associated with a Monitoring Visit:

### Activities and Equipment

**591-1-1-.03 Activities**

**Technical Assistance**

**Technical Assistance**

591-1-1-.03(2) - The Consultant discussed with the Director to please ensure current lesson plans were available for review on this date.

**Correction Deadline: 12/5/2022**

**591-1-1-.12 Equipment & Toys(CR)**

**Technical Assistance**

**Comment**

A variety of equipment and toys were observed throughout the center.

**Correction Deadline: 7/8/2022**

**Corrected on 12/5/2022**

.12(2) - Previous citation corrected, based on observation, in that all furniture and equipment was observed to be in good repair and free from hazardous conditions on this date.

**Technical Assistance**

591-1-1-.12(2) - The Consultant discussed with the Director to please ensure the tape covering the nameplates on the tables in Room F - Back Right was replaced as it was observed to be beginning to peel on this date which prevented the area from being kept clean.

**Correction Deadline: 12/5/2022**

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)**

**N/A**

**Comment**

Center does not provide swimming activities.

### Facility

**Comment**

Licensed capacity observed to be routinely met by center.

---

**591-1-1-.25 Physical Plant - Safe Environment(CR)****Not Met****Finding**

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined, based on observation, that an unsecured cabinet under the diapering table in Room A - Left was observed to contain a Ziploc bag with tubes of sunscreen, tubes of diaper rash cream, and lotion on this date. It was further determined that a plastic bag was observed accessible to children in Room F - Back Right on this date.

**POI (Plan of Improvement)**

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

**Correction Deadline: 12/5/2022**

**Recited on 12/5/2022**

**Correction Deadline: 7/8/2022**

**Corrected on 12/5/2022**

**.25(17) - Previous citation corrected, based on observation, in that the Center premises and fences were observed to be free of hazardous plants and shrubs on this date.**

**Technical Assistance**

591-1-1-.25(8) - The Consultant discussed with the Director to please ensure electrical outlets within children's reach were covered, as one electrical outlet within children's reach near the Christmas tree on the left side of the classroom was observed to be uncovered in Room G - Back Left on this date.

**Correction Deadline: 12/5/2022**

---

**591-1-1-.25 Physical Plant-Structural/Mechanical****Technical Assistance****Technical Assistance**

591-1-1-.25(14) - The Consultant discussed with the Director to please ensure all areas had working lights, as the bathroom in Room C - Center was observed to have no working lights on this date.

**Correction Deadline: 1/4/2023**

---

**591-1-1-.26 Playgrounds(CR)****Not Met**

**Correction Deadline: 7/13/2022**

**Corrected on 12/5/2022**

**.26(4) - Previous citation corrected, based on observation, that the playgrounds were observed to be enclosed by a fence at least four feet high and in good repair on this date.**

**Correction Deadline: 7/13/2022**

**Corrected on 12/5/2022**

**.26(8) - Previous citation corrected, based on observation, in that the climbing and swinging equipment was observed to have adequate resilient surface beneath the equipment and in the fall zones.**

**Finding**

591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined, based on observation, that the following potential hazards were observed on the Left Playground on this date:

- Fruit was observed accessible to children on the left side of the playground near the front fence.
- The concrete which had sharp edges was observed exposed under the blue arch climber on this date.
- The right side, left side, and back barrier around the slide was observed disconnected on this date.

**POI (Plan of Improvement)**

The Center will remove any litter and fix or remove hazards from the playground and will routinely monitor the playground and remove litter and hazards.

---

Correction Deadline: 12/16/2022

Recited on 12/5/2022

## Health and Hygiene

**591-1-1-.10 Diapering Areas & Practices(CR)** Met

**Comment**

Staff state proper knowledge of diapering procedures.

**591-1-1-.17 Hygiene(CR)** Met

**Comment**

Staff were observed to remind children to wash hands.

**591-1-1-.20 Medications(CR)** Met

**Comment**

Documentation for medication dispensing observed complete.

## Policies and Procedures

**591-1-1-.21 Operational Policies & Procedures** Met

Correction Deadline: 7/29/2022

Corrected on 12/5/2022

.21(3) - Previous citation corrected, based on review of records, in that the center had documentation for completing fire drills monthly and tornado and lockdown drills every six months as required on this date.

**591-1-1-.27 Posted Notices** Met

Correction Deadline: 7/8/2022

Corrected on 12/5/2022

.27 - Previous citation corrected, based on observation, in that the center had all required posted notices posted in a designated area for public viewing near the front entrance on this date.

## Safety

**591-1-1-.11 Discipline(CR)** Met

**Comment**

Staff were observed to maintain a positive learning environment on this date.

**591-1-1-.13 Field Trips(CR)** N/A

**Comment**

Center does not participate in field trips at this time.

**591-1-1-.36 Transportation(CR)** Met

**Comment**

A current/completed inspection was observed for all vehicles used in transporting children this date.

**Comment**

Complete documentation of transportation observed.

**Comment**

The vehicle had an approved fire extinguisher and first aid kit on this date.

## Sleeping & Resting Equipment

**Technical Assistance**

591-1-1-.30(4) - The Consultant discussed with the Director to please ensure that cots were stored in the children's activity room or area covered to prevent children's access to them on this date.

**Correction Deadline: 12/5/2022**

**Staff Records****Records Reviewed: 19****Records with Missing/Incomplete Components: 1**

Staff # 1	Met
Date of Hire: 03/09/2022	
Staff # 2	Met
Date of Hire: 03/29/2022	
Staff # 3	Met
Date of Hire: 11/04/2022	<u>Reminder - Health &amp; Safety training is required within 90 calendar days of hired</u>
Staff # 4	Met
Date of Hire: 09/02/2022	
Staff # 5	Met
Date of Hire: 12/27/2018	
Staff # 6	Met
Date of Hire: 12/05/2022	<u>Reminder - Health &amp; Safety training is required within 90 calendar days of hired</u>
Staff # 7	Met
Date of Hire: 01/07/2019	
Staff # 8	Met
Date of Hire: 12/27/2018	
Staff # 9	Met
Date of Hire: 12/27/2018	
Staff # 10	Met
Date of Hire: 07/29/2019	
Staff # 11	Met
Date of Hire: 09/20/2021	
Staff # 12	Met
Date of Hire: 01/10/2019	

**Records Reviewed: 19****Records with Missing/Incomplete Components: 1**

Staff # 13	Not Met
Date of Hire: 08/19/2022	
<u>"Missing/Incomplete Components"</u>	
.14(2)-CPR missing,.14(2)-First Aid Missing,.33(3)-Health & Safety Certificate	
Staff # 14	Met
Date of Hire: 03/07/2022	
Staff # 15	Met
Date of Hire: 01/15/2019	
Staff # 16	Met
Date of Hire: 10/05/2020	
Staff # 17	Met
Date of Hire: 12/27/2018	
Staff # 18	Met
Date of Hire: 03/18/2019	
Staff # 19	Met
Date of Hire: 09/20/2021	

**Staff Credentials Reviewed: 9**

---

<b>591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)</b>	<b>Met</b>
---	------------

---

**Comment**

Criminal record checks were observed to be complete.

---

<b>591-1-1-.14 First Aid &amp; CPR</b>	<b>Not Met</b>
--	----------------

---

**Finding**

591-1-1-.14(2) requires a Staff member who is trained in CPR and first aid to be on the premises and on any field trip whenever any child is present. In addition, Staff who provide direct care to children must satisfactorily obtain certification in first aid and CPR by December 29, 2016 if employed prior to September 30, 2016 and within 90 days of their hire date if employed after September 30, 2016. It was determined, based on review of records, that Staff #13, hired August 19, 2022, was lacking certification in first aid and CPR which was required within 90 days of hire on this date.

**POI (Plan of Improvement)**

The Center will develop a schedule to ensure there is always a staff person with current first aid and CPR training present and will develop and implement a plan to ensure all staff members have satisfactorily completed first aid and CPR training by the specified date.

**Correction Deadline: 1/4/2023**

**Correction Deadline: 7/13/2022**

**Corrected on 12/5/2022**

**.14(3) - Previous citation corrected, based on observation, that the first aid kits for the center and vehicles used for routine transportation were observed to be complete on this date.**

**Finding**

591-1-1-.33(3) requires each Staff member with direct care responsibilities to complete health and safety orientation training within the first 90 days of employment. The state-approved training hours obtained will count toward required first year training hours. The training must address the following health and safety topics: prevention and control of infectious diseases (including immunizations); prevention of sudden infant death syndrome and use of safe sleeping practices; administration of medication, consistent with standards for parental consent; prevention of and response to emergencies due to food and allergic reactions; building and physical premises safety, including identification of and protection from hazards that can cause bodily injury such as electrical hazards, bodies of water, and vehicular traffic; prevention of shaken baby syndrome, abusive head trauma and child maltreatment; emergency preparedness and response planning for emergencies resulting from a natural disaster or a human-caused event (such as violence at a child care facility); handling and storage of hazardous materials and the appropriate disposal of bio contaminants; precautions in transporting children; recognition and reporting of child abuse and neglect; and child development. It was determined, based on review of records, that Staff #13, hired August 19, 2022, was lacking evidence of completing the Health and Safety Training which was required within 90 days of hire.

**POI (Plan of Improvement)**

The Center will develop and implement a plan to schedule and track this training for all employees based on their hire dates and will ensure that the training includes all required components as required.

**Correction Deadline: 1/4/2023**

**591-1-1-.31 Staff(CR)****Met****Comment**

Discussed that all lead staff must enroll in an approved education program within 6 months of hire and complete degree within 18 months.

**Comment**

Staff observed to be compliant with applicable laws and regulations.

**Staffing and Supervision****591-1-1-.32 Staff:Child Ratios and Group Size(CR)****Met****Comment**

Center observed to maintain appropriate staff:child ratios.

**591-1-1-.32 Supervision(CR)****Met****Comment**

Staff observed to provide direct supervision and be attentive to children's needs.