



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Cover Sheet**

**Date:** 11/4/2021    **VisitType:** MV POI Follow Up    **Arrival:** 1:00 PM    **Departure:** 1:50 PM

**CCLC-50483**

**Precious Hearts Child Development Center**

5119 Wrightsboro Road Grovetown, GA 30813 Columbia County  
 (706) 869-9923 owner@preciousheartscdc.com

**Regional Consultant**

Melyn Smith

Phone: (706) 855-3455

Fax: (706) 434-7640

melyn.smith@decal.ga.gov

**Mailing Address**

PO Box 346  
 Grovetown, GA 30813

**Quality Rated:** ★ ★

| <b>Compliance Zone Designation</b> |                                 |               | <b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.<br><br><b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules.<br><b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules.<br><b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules. |
|------------------------------------|---------------------------------|---------------|--|
| 11/04/2021                         | MV POI Follow Up                | Good Standing |  |
| 09/27/2021                         | Incident Investigation by Phone | Deficient     |  |
| 08/18/2021                         | Incident Investigation by Phone | Good Standing |  |

**Ratios/License Capacity**

| Building | Room               | Age Group                          | Staff | Children | NC/C | Max 35 SF. | 35 SF. Comp. | Max 25 SF. | 25 SF. Comp. | Notes |
|----------|--------------------|------------------------------------|-------|----------|------|------------|--------------|------------|--------------|-------|
| Main     | A- Left- 2's       |                                    | 0     | 0        | C    | 23         | C            | NA         | NA           |       |
| Main     | C- Center-PreK/ASP |                                    | 0     | 0        | C    | 22         | C            | NA         | NA           |       |
| Main     | D- Right Front     |                                    | 0     | 0        | C    | 12         | C            | NA         | NA           |       |
| Main     | E- Right Back      | Two Year Olds                      | 1     | 8        | C    | 20         | C            | NA         | NA           | Nap   |
| Main     | F- Back Right-4's  |                                    | 0     | 0        | C    | 25         | C            | NA         | NA           |       |
| Main     | G- Back Left- 3's  | Three Year Olds and Four Year Olds | 1     | 8        | NC   | 27         | C            | NA         | NA           | Nap   |

Total Capacity @35 sq. ft.: 129

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 16

Total Capacity @35 sq. ft.: 129

Total Capacity @25 sq. ft.: 0

| Building | Playground | Playground Occupancy | Playground Compliance |
|----------|------------|----------------------|-----------------------|
| Main     | PG- Left   | 119                  | C                     |
| Main     | PG- Right  | 45                   | C                     |

**Comments**

A virtual inspection was conducted on November 4, 2021 with the Director. An in-person visit was not conducted due to the COVID-19 pandemic.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee



### Important New Deadlines:

Due to the ongoing COVID restrictions, the deadline to become Quality Rated for programs who want to continue to receive Childcare and Parent Services (CAPS), has been extended to at least December 31, 2021.

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.state.ga.us](mailto:qualityrated@dec.state.ga.us)

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@dec.state.ga.us](mailto:CCSRefutations@dec.state.ga.us).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

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Stephanie Veneklasen, Program Official

Date

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Melyn Smith, Consultant

Date



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### Findings Report

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The following information is associated with a MV POI Follow Up:

### Activities and Equipment

**591-1-1-.03 Activities**

**Met**

**Correction Deadline: 8/19/2021**

**Corrected on 11/4/2021**

.03(9) - Previous citation corrected, based on observation and staff statement, in that staff refrained from engaging in or allowing children or other adults to engage in activities that could be detrimental to a child's health or well-being, such as but not limited to picking up a child in a manner that could cause injury.

**591-1-1-.12 Equipment & Toys(CR)**

**Met**

**Comment**

A variety of equipment and toys were observed throughout the center.

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)**

**Met**

**Comment**

Center does not provide swimming activities.

### Facility

**591-1-1-.19 License Capacity(CR)**

**Met**

**Comment**

Licensed capacity observed to be routinely met by center.

**591-1-1-.25 Physical Plant - Safe Environment(CR)**

**Technical Assistance**

**Comment**

No hazards observed accessible to children on this date.

**Technical Assistance**

591-1-1-.25(3) - The Consultant discussed with the Director to ensure that protective caps were covering the bolts connecting the toilets to the floor in the bathrooms.

Correction Deadline: 11/4/2021

591-1-1-.26 Playgrounds(CR)

Met

**Comment**

Playground observed to be clean and in good repair.

**Health and Hygiene**

591-1-1-.10 Diapering Areas & Practices(CR)

Met

**Comment**

Staff state proper knowledge of diapering procedures.

591-1-1-.17 Hygiene(CR)

Met

**Comment**

Staff were observed to remind children to wash hands.

591-1-1-.20 Medications(CR)

Technical Assistance

**Technical Assistance**

591-1-1-.20(1) - The Consultant discussed with the Director to ensure medication was given at authorized times or comments made when parents give verbal authorizations for emergency medication given outside of authorized times.

Correction Deadline: 11/4/2021

**Safety**

591-1-1-.11 Discipline(CR)

Met

Correction Deadline: 10/12/2021

Corrected on 11/4/2021

.11(2) - Previous citation corrected, based on observation and Director statement, in that pleasant interactions were observed on this date. The Director stated that staff had completed training regarding appropriate discipline methods.

591-1-1-.36 Transportation(CR)

Technical Assistance

**Technical Assistance**

591-1-1-.36(8) - The Consultant discussed with the Director to ensure comments were placed when children's travel time exceeded 45 minutes, as morning transportation during the week of November 1, 2021 to Grovetown Elementary was delayed due to a stopped train on the route.

Correction Deadline: 11/5/2021

**Sleeping & Resting Equipment**

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Technical Assistance

**Technical Assistance**

591-1-1-.30(1)(d) - The Consultant discussed with the Director to ensure Children were placed on cots and mats so that one child's head is toward another child's feet.

Correction Deadline: 11/4/2021

**Staff Records**

|  |  |
|--|--|
| Staff # 1<br>Date of Hire: 04/22/2019  | Met  |
| Staff # 2<br>Date of Hire: 07/31/2019  | Met  |
| Staff # 3<br>Date of Hire: 08/03/2020  | Met  |
| Staff # 4<br>Date of Hire: 12/27/2018  | Met  |
| Staff # 5<br>Date of Hire: 01/07/2019  | Met  |
| Staff # 6<br>Date of Hire: 12/27/2018  | Met  |
| Staff # 7<br>Date of Hire: 12/27/2018  | Met  |
| Staff # 8<br>Date of Hire: 07/29/2019  | Met  |
| Staff # 9<br>Date of Hire: 09/20/2021  | Met<br><u>Reminder - Health &amp; Safety training is required within 90 calendar days of hired</u> |
| Staff # 10<br>Date of Hire: 09/21/2021 | Met<br><u>Reminder - Health &amp; Safety training is required within 90 calendar days of hired</u> |
| Staff # 11<br>Date of Hire: 01/10/2019 | Met  |
| Staff # 12<br>Date of Hire: 01/24/2019 | Met  |
| Staff # 13<br>Date of Hire: 12/27/2018 | Met  |
| Staff # 14<br>Date of Hire: 07/21/2020 | Met  |
| Staff # 15<br>Date of Hire: 12/26/2018 | Met  |

**Records Reviewed: 22**

**Records with Missing/Incomplete Components: 0**

|  |  |
|--|--|
| Staff # 16<br>Date of Hire: 01/15/2019 | Met  |
| Staff # 17<br>Date of Hire: 10/05/2020 | Met  |
| Staff # 18<br>Date of Hire: 12/27/2018 | Met  |
| Staff # 19<br>Date of Hire: 03/18/2019 | Met  |
| Staff # 20<br>Date of Hire: 01/01/2020 | Met  |
| Staff # 21<br>Date of Hire: 09/20/2021 | Met<br><u>Reminder - Health &amp; Safety training is required within 90 calendar days of hired</u> |
| Staff # 22<br>Date of Hire: 02/03/2021 | Met  |

**Staff Credentials Reviewed: 7**

**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)** **Met**

**Comment**

Criminal record checks were observed to be complete.

**591-1-1-.31 Staff(CR)** **Met**

**Comment**

Staff observed to be compliant with applicable laws and regulations.

**Staffing and Supervision**

**591-1-1-.32 Staff:Child Ratios and Group Size(CR)** **Met**

**Comment**

Center observed to maintain appropriate staff:child ratios.

**591-1-1-.32 Supervision(CR)** **Met**

**Comment**

Adequate supervision observed on this date during the virtual walk through.