

Bright from the Start Georgia Department of Early Care and Learning 2 Martin Luther King Jr. Drive SE, 670 East Tower Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Cover Sheet

Date: 2/4/2022 VisitType: Follow-Up Arrival: 9:50 AM Departure: 10:45 AM

CCLC-50483 Regional Consultant

Precious Hearts Child Development Center

5119 Wrightsboro Road Grovetown, GA 30813 Columbia County (706) 869-9923 owner@preciousheartscdc.com

Phone: (706) 855-3455 Fax: (706) 434-7640 melyn.smith@decal.ga.gov

Melyn Smith

Mailing Address

PO Box 346 Grovetown, GA 30813

Quality Rated:





Com				Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good					
02/04/2022	Complaint Investigation Follow	Good Standing	standing, support	, and deficient.					
	Up			Program is demonstrating an acceptable level of performance in meeting					
11/04/2021	MV POI Follow Up	Good Standing	Support -	the rules. Program performance is demonstrating a need for improvement in meeting					
09/27/2021	Incident Investigation by Phone	Deficient	Deficient	rules. - Program is not demonstrating an acceptable level of performance in meeting the rules.					

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A- Left- 2's	·	0	0	С	23	С	NA	NA	
Main	C- Center-PreK/ASP		0	0	С	22	С	NA	NA	
Main	D- Right Front		0	0	С	12	С	NA	NA	
Main	E- Right Back	Two Year Olds	1	4	С	20	С	NA	NA	Centers
Main	F- Back Right-4's		0	0	С	25	С	NA	NA	
Main	G- Back Left- 3's	Three Year Olds	1	4	С	27	С	NA	NA	Art
		Total Capacity @35 sq. ft.: 1	29		Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 8		Total Capacity @35 sq. ft.: 129			Total Capacity @25 sq.					

Building	Playground	Playground Occupancy	Playground Compliance
Main	PG- Left	119	С
Main	PG- Right	45	С

A complaint investigation was conducted on February 4, 2022. Investigative findings were not concluded on February 4, 2022. Investigative findings were concluded on February 8, 2022. The Consultant completed exit conference virtually and a copy of licensing study/monitoring visit report was electronically emailed to the Program on February 8, 2022.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee





Important New Deadlines:

Due to the ongoing COVID restrictions, the deadline to become Quality Rated for programs who want to continue to receive Childcare and Parent Services (CAPS), has been extended to at least December 31, 2021.

Get started today! Sign up by completing a short online application: https://qualityrated.decal.ga.gov/ Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@decal.ga.gov

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at http://gbi.georgia.gov to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@decal.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Stephanie Veneklasen, Program Official	Date	Melyn Smith, Consultant	Date



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Findings Report

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The following information is associated with a Complaint Investigation Follow Up:

Staff Records Records Reviewed: 18 Records with Missing/Incomplete Components: 0 Staff # 1 Met Date of Hire: 04/22/2019 Staff # 2 Met Date of Hire: 08/03/2020 Staff #3 Met Date of Hire: 01/07/2019 Met Staff # 4 Date of Hire: 12/27/2018 Staff #5 Met Date of Hire: 12/27/2018 Staff #6 Met Date of Hire: 07/29/2019 Staff #7 Met Date of Hire: 09/20/2021 Staff #8 Met Date of Hire: 09/21/2021 Staff #9 Met

Records Reviewed: 18 Records with Missing/Incomplete Components: 0

Date of Hire: 01/10/2019

Staff # 10 Met

Date of Hire: 01/24/2019

Staff # 11 Met

Date of Hire: 11/16/2021 Reminder - Health & Safety training is required within 90

calendar days of hired

Staff # 12 Met

Date of Hire: 03/18/2021

Staff # 13 Met

Date of Hire: 01/15/2019

Staff # 14 Met

Date of Hire: 10/05/2020

Staff # 15 Met

Date of Hire: 12/27/2018

Staff # 16 Met

Date of Hire: 03/18/2019

Staff # 17 Met

Date of Hire: 09/20/2021

Staff # 18 Met

Date of Hire: 02/03/2021

Staff Credentials Reviewed: 5

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

Met

Comment

Criminal record checks were observed to be complete.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Comment

Center observed to maintain appropriate staff:child ratios.