



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Cover Sheet

Date: 6/2/2022 **VisitType:** Licensing Study **Arrival:** 1:00 PM **Departure:** 2:25 PM

CCLC-4125

World Of Hope Child Care Learning Center, A

671 East Robinson Avenue Grovetown, GA 30813 Columbia County
 (706) 868-8955 awohccc@gmail.com

Regional Consultant

Melyn Smith

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 Same

Quality Rated: ★ ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.
06/02/2022	Licensing Study	Good Standing	
11/17/2021	Monitoring Visit	Good Standing	
06/22/2021	Monitoring Visit	Good Standing	

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.
Support - Program performance is demonstrating a need for improvement in meeting rules.
Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	Back Left	Five Year Olds and Six Year Olds and Over	10	14	C	28	C	39	C	Nap,Centers
Main	Back Right	One Year Olds	1	8	C	11	C	NA	NA	Nap
Main	Front Left	Infants and One Year Olds	2	10	C	18	C	NA	NA	Feeding,Floor Play
Main	Middle	Three Year Olds	1	13	C	31	C	NA	NA	Nap
Main	Right Front	Two Year Olds and Three Year Olds	1	9	C	20	C	28	C	Nap
					Total Capacity @35 sq. ft.: 108		Total Capacity @25 sq. ft.: 127			
Total # Children this Date: 54			Total Capacity @35 sq. ft.: 108			Total Capacity @25 sq. ft.: 127				

Building	Playground	Playground Occupancy	Playground Compliance
Main	PG- Front Playground	10	C
Main	PG- Left Playground	76	C
Main	PG- Right Playground	37	C

Comments

A virtual inspection was conducted on this date with the Director and Program Administrator. An in-person visit was not conducted due to the COVID-19 pandemic. An Administrative Review was conducted on June 6, 2022. Staff files, children's files, training, and background checks were all reviewed. The Consultant completed exit conference virtually and a copy of licensing study/monitoring visit report was electronically emailed to the Program on June 7, 2022.

Plan of Improvement: Developed This Date 06/02/2022

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee



Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.state.ga.us for more information. Free technical assistance is available!

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.'

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Rashuna Belton, Program Official

Date

Melyn Smith, Consultant

Date



**Bright from the Start Georgia Department of Early Care and Learning
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Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Findings Report

Date: 6/2/2022 **VisitType:** Licensing Study

Arrival: 1:00 PM

Departure: 2:25 PM

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The following information is associated with a Licensing Study:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Technical Assistance

Comment

A variety of equipment and toys were observed throughout the center.

Technical Assistance

591-1-1-.12(3) - The Consultant discussed with the Director to please ensure that chairs were not stacked near napping children, as chairs were stacked and posed a falling hazard near a sleeping child in the Middle classroom on this date.

Correction Deadline: 6/2/2022

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

Center does not provide swimming activities.

Children's Records

Records Reviewed: 5

Records with Missing/Incomplete Components: 0

Child # 1	Met
Child # 2	Met
Child # 3	Met
Child # 4	Met
Child # 5	Met

591-1-1-.08 Children's Records**Met****Comment**

Records were observed to be complete and well organized.

Facility

591-1-1-.19 License Capacity(CR)**Met****Comment**

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)**Met****Comment**

No hazards observed accessible to children on this date.

591-1-1-.26 Playgrounds(CR)**Met****Comment**

Playground observed to be clean and in good repair.

Food Service

591-1-1-.15 Food Service & Nutrition**Met****Comment**

Center menu meets USDA guidelines.

Finding

591-1-1-.15(2) requires that a signed written feeding plan for children less than one (1) year of age shall be obtained from Parent(s) and that instructions from the Parent(s) shall be updated regularly as new foods are added or other dietary changes are made. The feeding plan shall be posted in the child's assigned room and must include the child's feeding schedule, the amount of formula or breast milk to be given, instructions for the introduction of solid foods, the amount of food to be given and notation of any type(s) of commercially premixed formula which may not be used in an emergency because of food allergies. It was determined, based on review of records, that the infant feeding plans for all infants enrolled were requested by the Consultant and the Center failed to provide the requested documents on June 6, 2022.

POI (Plan of Improvement)

The Center Director will develop and implement a plan to obtain and post the completed feeding plan as part of the enrollment process and to have parents update the plans on a regular basis that will include center staff involved with enrollment and those working in the infant classrooms.

Correction Deadline: 6/7/2022

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)**Met****Comment**

Staff state proper knowledge of diapering procedures.

591-1-1-.17 Hygiene(CR)**Met****Comment**

Proper hand washing observed throughout the center.

591-1-1-.20 Medications(CR)**N/A****Comment**

The Provider currently does not dispense/administer medication.

Policies and Procedures

591-1-1-.21 Operational Policies & Procedures**Met****Comment**

Program observed complete emergency drills

Safety

591-1-1-.11 Discipline(CR)**Met****Comment**

Staff were observed to maintain a positive learning environment on this date.

591-1-1-.13 Field Trips(CR)**Met****Comment**

The center does not participate in field trips at this time. Proper field trip documentation and regulations regarding checklists, name tags and permission forms was discussed on this date due to the center planning to participate in field trips in the future.

591-1-1-.36 Transportation(CR)**Not Met****Comment**

A current/completed inspection was observed for all vehicles used in transporting children this date.

Comment

Complete documentation of transportation observed.

Comment

The vehicle had an approved fire extinguisher and first aid kit on this date.

Finding

591-1-1-.36(3)(a-b) requires any Center that provides any type of transportation to obtain two (2) hours of state-approved or state-accepted transportation training, biannually, for the Director and for each person responsible for or who participates in the transportation of children. The training shall include, but is not limited to, a review of the transportation rules, a review of approved transportation forms and procedures, and instruction on the usage and completion of the forms and procedures. This training may be counted as part of the annual training requirements for Staff. It was determined, based on review of records, that the Director and each staff participating in routine transportation did not have evidence of completing the two-hour transportation training, as required every two years.

POI (Plan of Improvement)

The Center will ensure that the Director, Center Staff, and any person responsible for the transportation of children has completed the required transportation training.

Correction Deadline: 6/20/2022**Technical Assistance**

591-1-1-.36(7)(b) - The Consultant discussed with the Director to please ensure that all required information was contained on the Vehicle Emergency Medical Information form, as two were lacking the phone number for the child's primary care physician on this date.

Correction Deadline: 6/3/2022**Correction Deadline: 11/17/2021****Corrected on 6/2/2022**

.36(7)(d)2. - Previous citation corrected, based on review of records, in that the Center documented that first and second checks of the vehicle used for routine transportation were completed immediately upon the end of the transportation route and return to the center on this date.

Sleeping & Resting Equipment

Technical Assistance

591-1-1-.30(1)(d) - The Consultant discussed with the Director to please ensure children were placed to where one child's head was toward another child's feet in the same row to reduce the spread of airborne diseases, as children were observed not to be placed head to toe in the Back Left, Back Right, and Right Front classrooms on this date.

Correction Deadline: 6/2/2022

Staff Records

Records Reviewed: 17	Records with Missing/Incomplete Components: 0
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Staff # 1	Met
Date of Hire: 08/08/2010	
Staff # 2	Met
Date of Hire: 01/05/2009	
Staff # 3	Met
Date of Hire: 09/10/2015	
Staff # 4	Met
Date of Hire: 03/09/2022	<u>Reminder - Health & Safety training is required within 90 calendar days of hired</u>
Staff # 5	Met
Date of Hire: 02/04/2022	
Staff # 6	Met
Date of Hire: 05/16/2022	<u>Reminder - Health & Safety training is required within 90 calendar days of hired</u>
Staff # 7	Met
Date of Hire: 07/28/2021	
Staff # 8	Met
Date of Hire: 01/25/2012	
Staff # 9	Met
Date of Hire: 06/09/2021	
Staff # 10	Met
Date of Hire: 09/20/2021	
Staff # 11	Met
Date of Hire: 04/07/2022	<u>Reminder - Health & Safety training is required within 90 calendar days of hired</u>
Staff # 12	Met

Records Reviewed: 17

Records with Missing/Incomplete Components: 0

Date of Hire: 01/14/2022

Staff # 13 Met

Date of Hire: 09/15/2018

Staff # 14 Met

Date of Hire: 01/15/2019

Staff # 15 Met

Date of Hire: 05/12/2021

Staff # 16 Met

Date of Hire: 12/17/2021

Staff # 17 Met

Date of Hire: 09/20/2021

Staff Credentials Reviewed: 8

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) Met

Comment

Criminal record checks were observed to be complete.

Comment

Director provided seven files for employees hired since last visit.

591-1-1-.14 First Aid & CPR Not Met

Comment

Evidence observed of 50% of center staff certified in First Aid and CPR.

Finding

591-1-1-.14(3) requires the Center to have a first aid kit in each building of the Center and in any vehicle used by the Center for transportation of children, that contains scissors, tweezers, gauze pads, adhesive tape, thermometer, band-aids, assorted sizes, antibacterial ointment, insect-sting preparation, an antiseptic cleansing solution, triangular bandages, rubber gloves, protective eye wear, a protective face mask, and a cold pack. The first aid kit, together with a first aid instruction manual which must be kept with the kit at all times, shall be stored so that it is not accessible to children but is easily accessible to Staff. It was determined, based on observation, that the Center was lacking tweezers in the building's first aid kit. It was further determined that the first aid kit on the vehicle used for routine transportation with tag CKS5217 was lacking the thermometer, antibacterial ointment, insect-sting preparation, cold pack, and protective eye wear on this date.

POI (Plan of Improvement)

Center Staff will provide any missing first aid kits, add any missing items to each first aid kit and will develop and use a plan for checking the kits and replacing missing items in each kit in the future. First aid kits and instruction manuals will be stored so that they kits are not accessible to children but are easily accessible to Center Staff.

Correction Deadline: 6/8/2022

591-1-1-.33 Staff Training Met

Comment

Documentation observed of required staff training.

Comment

Discussed: Health and Safety Training is required for each staff member with direct care responsibilities within 90 calendar days of their hire date.

591-1-1-.31 Staff(CR)

Not Met

Comment

Staff observed to be compliant with applicable laws and regulations.

Finding

591-1-1-.31(2)(a) requires the Center to ensure there is a designated teacher/lead caregiver for each group of children. It was determined, based on review of records, that the Center was observed to operate five classrooms on this date but only identified two lead teachers on this date.

POI (Plan of Improvement)

The Center will designate a qualified lead staff for this group.

Correction Deadline: 7/1/2022

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)

Met

Comment

Staff observed to provide direct supervision and be attentive to children's needs.