



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**  
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Cover Sheet**

**Date:** 11/7/2022    **VisitType:** Complaint Investigation Follow Up    **Arrival:** 11:05 AM    **Departure:** 1:15 PM

**CCLC-31603**

**Universal Love Daycare & Learning Center**

2807 Regency Blvd Augusta, GA 30904 Richmond County  
 (706) 733-3600 univallove06@yahoo.com

**Regional Consultant**

Melyn Smith  
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 melyn.smith@dec.al.gov

**Mailing Address**  
 Same

**Quality Rated:**

<b>Compliance Zone Designation</b>		
11/07/2022	Complaint Investigation Follow Up	Good Standing
08/19/2022	Complaint Closure	Good Standing
08/15/2022	Complaint Investigation & Monitoring Visit	Good Standing

**Compliance Zone Designation** - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

**Good Standing** - Program is demonstrating an acceptable level of performance in meeting the rules.

**Support** - Program performance is demonstrating a need for improvement in meeting rules.

**Deficient** - Program is not demonstrating an acceptable level of performance in meeting the rules.

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A- 1st Right	Infants	2	8	C	16	C	NA	NA	Nap
Main	B- 2nd Right	One Year Olds	1	8	C	15	C	NA	NA	Nap
Main	C- 3rd Right	Two Year Olds	1	10	C	18	C	NA	NA	Nap,Diapering
Main	D- 4th Right		0	0	C	29	C	NA	NA	
Main	E- 3rd Left		0	0	C	40	C	NA	NA	
Main	F- 2nd Left	PreK	2	14	C	30	C	NA	NA	Transitioning
Main	G- 1st Left	Three Year Olds and Four Year Olds	1	16	NC	27	C	NA	NA	Lunch
					Total Capacity @35 sq. ft.: 175		Total Capacity @25 sq. ft.: 0			
Total # Children this Date: 56			Total Capacity @35 sq. ft.: 175			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	PG- 1st Playground	51	C
Main	PG- 2nd Left Playground	30	C
Main	PG- Right Playground	19	C
Main	PG-Back Playground	86	C

**Comments**

The purpose of this visit was to conduct a Complaint Investigation and Follow up visit. Investigative findings were not concluded on this date.

Plan of Improvement: Developed This Date 11/07/2022

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee



### Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.state.ga.us](mailto:qualityrated@dec.state.ga.us) for more information. Free technical assistance is available!**

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.'

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Ashley Frazier, Program Official

Date

Melyn Smith, Consultant

Date



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**Findings Report**

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The following information is associated with a Complaint Investigation Follow Up:

**Health and Hygiene**

591-1-1-.07 Children's Health

Met

Correction Deadline: 8/15/2022

Corrected on 11/7/2022

.07(5) - Previous citation corrected, based on observation, in that center staff did not permit children to wear around their necks or attach to their clothing pacifiers or other hazardous items on this date.

**Staffing and Supervision**

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Not Met

**Finding**

591-1-1-.32(2) requires the Center maintain Staff:child ratios in mixed-age groups based on the age of the youngest group of children that includes more than twenty percent of the total number of children in the mixed-age group. It was determined, based on observation, that a staff:child ratio of 1:16 was observed in Room G - 1st Left when a ratio of 2:16 was required. The classroom consisted of 15 three-year-old children and one four-year-old child.

**POI (Plan of Improvement)**

The Center will provide adequate staff when there is a mixed-age group.

Correction Deadline: 11/7/2022