



**Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Cover Sheet

Date: 11/8/2021 **VisitType:** Monitoring Visit **Arrival:** 9:45 AM **Departure:** 12:00 PM

CCLC-103

Sheltering Arms - International Village Center

3375 Chamblee Dunwoody Road Atlanta, GA 30341 DeKalb County
(770) 454-6220 jaedwards@shelteringarmsforkids.com

Regional Consultant

Lisa Pitts

Phone: (678) 747-6859

Fax: (706) 314-7903

lisa.prather@dec.al.ga.gov

Joint with: Shantreze Anderson

Mailing Address

Same

Quality Rated: ★ ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
11/08/2021	Monitoring Visit	Good Standing	
03/16/2021	Licensing Study	Good Standing	
01/07/2021	Complaint Investigation by Phone	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	10th Rt- 4 y/o	GA PreK	2	14	C	30	C	NA	NA	Outside
Main	1st Rt- 0-12 mos	Infants	1	4	C	17	C	NA	NA	Floor Play
Main	2nd Rt- 0-12 mos	Infants and One Year Olds	1	6	C	17	C	NA	NA	Free Play, Floor Play
Main	3rd Rt- 3 y/o	Two Year Olds	1	6	C	17	C	NA	NA	Outside
Main	4th Rt- 2 y/o		0	0	C	20	C	NA	NA	Not In Use
Main	5th Rt- 2-3 y/o	Two Year Olds	1	6	C	21	C	NA	NA	Outside
Main	6th Rt- 1-2 y/o	Two Year Olds	2	6	C	24	C	NA	NA	Story, Centers
Main	7th Rt- 3-4 y/o	Three Year Olds	1	10	C	30	C	NA	NA	Outside
Main	8th Rt- 3 8 y/o	GA PreK	2	14	C	30	C	NA	NA	Centers
Main	9th Rt- 4-5 y/o	GA PreK	2	14	C	30	C	NA	NA	Centers
Main	A-1st Right		0	0	C	0	C	NA	NA	Not In Use
Main	B-2nd Right		0	0	C	0	C	NA	NA	Not In Use
Main	C-3rd Right		0	0	C	0	C	NA	NA	Not In Use
Main	D-4th Right		0	0	C	0	C	NA	NA	Not In Use
Main	E-5th Right		0	0	C	0	C	NA	NA	Not In Use

Total Capacity @35 sq. ft.: 236

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 80

Total Capacity @35 sq. ft.: 236

Total Capacity @25 sq. ft.: 0


Building	Playground	Playground Occupancy	Playground Compliance
Main	0-1 y/o	21	C

Comments

Background checks were all reviewed on November 4, 2021. A virtual inspection was conducted on November 8, 2021 with the Director, Mrs. Edwards. An in-person visit was not conducted due to the COVID-19 pandemic.



Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee



Important New Deadlines:

Due to the ongoing COVID restrictions, the deadline to become Quality Rated for programs who want to continue to receive Childcare and Parent Services (CAPS), has been extended to at least December 31, 2021.

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@dec.state.ga.us

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.state.ga.us.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Janice Edwards, Program Official

Date

Lisa Pitts, Consultant

Date

Shantreze Anderson, Consultant

Date



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Findings Report

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Technical Assistance

Technical Assistance

591-1-1-.12(4) - The Consultant and Director discussed that the department requires that equipment and furniture is secured if it is of a weight or mass that could cause injury from tipping, falling, or being pulled or pushed over.

Correction Deadline: 11/8/2021

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Comment

Please be mindful to keep items that pose a hazard inaccessible to children.

591-1-1-.26 Playgrounds(CR)

Met

Comment

Playground observed to be clean and in good repair.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR) **Met**

Comment

Staff state proper knowledge of diapering procedures.

591-1-1-.17 Hygiene(CR) **Met**

Comment

Proper hand washing observed throughout the center.

591-1-1-.20 Medications(CR) **Met**

Comment

Documentation for medication dispensing observed complete.

Safety

591-1-1-.11 Discipline(CR) **Met**

Comment

Age-appropriate discussion and/or redirection observed.

591-1-1-.36 Transportation(CR) **Met**

Comment

Center does not provide routine transportation.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR) **Met**

Comment

Discussed SIDS and infant sleeping position.

Staff Records

Records Reviewed: 80

Records with Missing/Incomplete Components: 0

Staff # 1	Met
Staff # 2	Met
Date of Hire: 03/25/2019	
Staff # 3	Met
Date of Hire: 06/18/2019	
Staff # 4	Met
Date of Hire: 12/17/2019	
Staff # 5	Met
Date of Hire: 12/18/2017	
Staff # 6	Met
Date of Hire: 09/21/2018	
Staff # 7	Met

Staff # 8	Met
Staff # 9	Met
Staff # 10 Date of Hire: 03/25/2019	Met
Staff # 11	Met
Staff # 12	Met
Staff # 13 Date of Hire: 09/24/2019	Met
Staff # 14	Met
Staff # 15	Met
Staff # 16 Date of Hire: 12/14/2019	Met
Staff # 17 Date of Hire: 06/06/2019	Met
Staff # 18 Date of Hire: 06/27/2018	Met
Staff # 19 Date of Hire: 01/23/2019	Met
Staff # 20	Met
Staff # 21 Date of Hire: 11/06/2018	Met
Staff # 22 Date of Hire: 08/31/2019	Met
Staff # 23	Met
Staff # 24	Met
Staff # 25	Met
Staff # 26	Met
Staff # 27	Met

Date of Hire: 11/26/2019

Staff # 28 Met

Staff # 29 Met

Date of Hire: 01/17/2020

Staff # 30 Met

Date of Hire: 02/22/2019

Staff # 31 Met

Staff # 32 Met

Date of Hire: 01/16/2019

Staff # 33 Met

Staff # 34 Met

Date of Hire: 04/03/2019

Staff # 35 Met

Staff # 36 Met

Staff # 37 Met

Date of Hire: 08/07/2019

Staff # 38 Met

Date of Hire: 02/20/2019

Staff # 39 Met

Date of Hire: 01/22/2020

Staff # 40 Met

Staff # 41 Met

Date of Hire: 07/25/2019

Staff # 42 Met

Date of Hire: 12/03/2017

Staff # 43 Met

Date of Hire: 08/06/2019

Staff # 44 Met

Date of Hire: 01/17/2020

Staff # 45	Met
Staff # 46	Met
Date of Hire: 06/08/2019	
Staff # 47	Met
Date of Hire: 12/19/2019	
Staff # 48	Met
Date of Hire: 02/19/2020	
Staff # 49	Met
Date of Hire: 01/16/2019	
Staff # 50	Met
Staff # 51	Met
Date of Hire: 11/06/2018	
Staff # 52	Met
Date of Hire: 12/26/2018	
Staff # 53	Met
Staff # 54	Met
Date of Hire: 01/21/2020	
Staff # 55	Met
Staff # 56	Met
Date of Hire: 02/06/2019	
Staff # 57	Met
Staff # 58	Met
Staff # 59	Met
Date of Hire: 01/02/2020	
Staff # 60	Met
Staff # 61	Met
Staff # 62	Met
Staff # 63	Met
Date of Hire: 08/22/2019	

Staff # 64	Met
Date of Hire: 12/23/2019	<u>Reminder - Health & Safety training is required within 90 calendar days of hired</u>
Staff # 65	Met
Staff # 66	Met
Date of Hire: 02/28/2020	
Staff # 67	Met
Staff # 68	Met
Staff # 69	Met
Staff # 70	Met
Staff # 71	Met
Date of Hire: 09/04/2018	
Staff # 72	Met
Date of Hire: 11/06/2018	
Staff # 73	Met
Date of Hire: 01/04/2019	
Staff # 74	Met
Date of Hire: 12/14/2019	
Staff # 75	Met
Date of Hire: 01/10/2020	
Staff # 76	Met
Date of Hire: 12/26/2018	
Staff # 77	Met
Date of Hire: 02/19/2019	
Staff # 78	Met
Date of Hire: 12/16/2019	
Staff # 79	Met
Date of Hire: 08/03/2017	
Staff # 80	Met
Date of Hire: 12/18/2019	

Staff Credentials Reviewed: 11

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) **Met**

Comment

Criminal record checks were observed to be complete.

591-1-1-.31 Staff(CR) **Met**

Comment

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR) **Met**

Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR) **Met**

Comment

Adequate supervision observed on this date.