



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Cover Sheet

Date: 8/17/2022 **VisitType:** Monitoring Visit **Arrival:** 10:50 AM **Departure:** 11:50 AM

CCLC-3557

Heavenly Creations & Child Development, Inc.

2427 Wheelless Road Augusta, GA 30906 Richmond County
 (706) 737-5536 heavenly2427@icloud.com

Regional Consultant

Kaycee Purvis

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Mailing Address

Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.
08/17/2022	Monitoring Visit	Good Standing	
06/21/2022	Complaint Investigation by Phone	Good Standing	
06/15/2022	Complaint Investigation by Phone	Good Standing	

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.
Support - Program performance is demonstrating a need for improvement in meeting rules.
Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Bldg One	Back	One Year Olds	2	13	C	24	C	NA	NA	Lunch
Bldg One	Left	Infants and One Year Olds	2	7	C	23	C	NA	NA	Nap,Lunch
Bldg One	Middle	Two Year Olds	1	18	NC	23	C	NA	NA	Lunch
Bldg One	Right	Three Year Olds and Four Year Olds	2	21	C	35	C	49	C	Lunch
Total Capacity @35 sq. ft.:			105		Total Capacity @25 sq. ft.:		169			
Bldg Two	Main		0	0	C	64	C	NA	NA	
Total Capacity @35 sq. ft.:			64		Total Capacity @25 sq. ft.:		169			
Total # Children this Date:			59		Total Capacity @35 sq. ft.:		169			
					Total Capacity @25 sq. ft.:		169			

Building	Playground	Playground Occupancy	Playground Compliance
Bldg One	Back-Play Yard	122	C
Bldg One	Side-Play Yard	8	C

Comments

An electronic copy of the monitoring visit report was emailed to the Provider. An exit conference was conducted virtually.

Plan of Improvement: Developed This Date 08/17/2022

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee



Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.state.ga.us for more information. Free technical assistance is available!

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.'

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Ezra Hatcher, Program Official

Date

Kaycee Purvis, Consultant

Date



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Findings Report

Date: 8/17/2022 **VisitType:** Monitoring Visit

Arrival: 10:50 AM

Departure: 11:50 AM

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

Center does not provide swimming activities.

Children's Records

591-1-1-.08 Children's Records

Met

Correction Deadline: 6/25/2022

Corrected on 8/17/2022

.08(2) - Correction of previous citation in that the Provider stated that the center is in 100% compliance.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

Finding

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based upon observation that the following hazards were observed accessible to children:

Back Classroom:

- A pack of Huggies Natural Choice baby wipes, a pack of Parents Choice Cucumber baby wipes, a pack of Parents Choice Flushable wipes, and a pack of Huggies baby wipes were on a shelf under the diaper changing table.

Left Classroom:

- A pack of Huggies Natural Care baby wipes, a pack of Parents Choice Fragrance Free baby wipes, two packs of Pampers baby wipes, a pack of Huggies Simply Clean baby wipes, a pack of Huggies Nourish and Care baby wipes, and two packs of Parents Choice Shea Butter baby wipes were on a shelf under the diaper changing table.

Middle Classroom:

- A staff purse and a pair of adult scissors were on a table.

Left Classroom:

- A bottle of hand sanitizer was attached to a child's book bag.
- A pack of Lysol Disinfecting wipes, a pack of Aquarelle Antibacterial wipes, two packs of Parents Choice Shea Butter wipes, a pack of Huggies with Aloe and Vitamin E, and a pack of Parents Choice Flushable wipes were in a cubby.
- Two staff bags, a vacuum, a roll of trash bags, and a power strip were in an unlocked cabinet.
- A plunger, a toilet brush, and a pack of Parents Choice baby wipes were in the bathroom.

POI (Plan of Improvement)

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

Correction Deadline: 8/17/2022

Recited on 8/17/2022

Correction Deadline: 2/18/2022

Corrected on 8/17/2022

.25(3) - Correction of previous citation in that the Consultant observed the center and surrounding premises to be kept clean, free of debris, and in good repair.

591-1-1-.26 Playgrounds(CR)**Finding**

591-1-1-.26(4) requires that playgrounds be protected from traffic or other hazards by a (4) four foot high fence or other barrier approved by this Department. Fencing material shall not present a hazard to children and shall be maintained so as to prevent children from leaving the playground area by any means other than through an approved access route. Fence gates shall be kept closed except when persons are entering or exiting the area. It was determined based upon observation that the back fence was 3 feet six inches tall on the right side when four feet is required.

POI (Plan of Improvement)

The Center will routinely check the fence to determine if it is in good repair and remains at least 4 feet high, and will repair any hazards. The Center will train Staff to identify and report any fence hazards and to keep the fence gates closed when not in use.

Correction Deadline: 9/30/2022

Recited on 8/17/2022

Finding

591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined based upon observation that there was one active ant bed by the basketball court and on the right side of the Back Play Yard. It was further determined that a rope and pile of brush was in a pile in the back middle of the Back Play Yard. It was also determined that the shed at the back right of the Back Play Yard had a missing door that was located on the ground on the left side of Back Play Yard.

POI (Plan of Improvement)

The Center will remove any litter and fix or remove hazards from the playground and will routinely monitor the playground and remove litter and hazards.

Correction Deadline: 9/16/2022

Recited on 8/17/2022

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR) Met

Comment

Staff state proper knowledge of diapering procedures.

591-1-1-.17 Hygiene(CR) Met

Comment

Staff were observed to remind children to wash hands.

591-1-1-.20 Medications(CR) N/A

Comment

The Provider currently does not dispense/administer medication.

Safety

591-1-1-.11 Discipline(CR) Met

Comment

Age-appropriate discussion and/or redirection observed.

591-1-1-.13 Field Trips(CR) Met

Comment

Proper field trip documentation and regulations regarding checklists, name tags and permission forms was discussed on this date.

591-1-1-.36 Transportation(CR) Met

Comment

A current/completed inspection was observed for all vehicles used in transporting children this date.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR) Not Met

Technical Assistance

591-1-1-.30(1)(b)3 - The Consultant and Director discussed ensuring that all children have cot sheets.

Correction Deadline: 8/17/2022

Finding

591-1-1-.30(2)(c) requires that infants shall not sleep in equipment other than safety-approved cribs, such as, but not limited to, a car safety seat, bouncy seat, highchair, or swing. Infants who arrive at the Center asleep or fall asleep in such equipment, on the floor or elsewhere, shall be transferred to a safety-approved crib. It was determined based upon observation that two infants were asleep in swings in the Left Classroom.

POI (Plan of Improvement)

The Center will only place infants in safe cribs to sleep and will transfer them to a safe crib when the infants are asleep in other equipment.

Correction Deadline: 8/17/2022

Staff Records

Records Reviewed: 17

Records with Missing/Incomplete Components: 0

Staff # 1	Met
Staff # 2	Met
Staff # 3	Met
Staff # 4	Met
Staff # 5	Met
Staff # 6	Met
Date of Hire: 08/14/2018	
Staff # 7	Met
Staff # 8	Met
Staff # 9	Met
Staff # 10	Met
Staff # 11	Met
Date of Hire: 11/15/2002	
Staff # 12	Met
Date of Hire: 06/08/2015	
Staff # 13	Met
Staff # 14	Met
Staff # 15	Met
Staff # 16	Met
Staff # 17	Met

Staff Credentials Reviewed: 3

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) **Met**

Comment

Criminal record checks were observed to be complete.

591-1-1-.31 Staff(CR) **Met**

Comment

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR) **Not Met**

Finding

591-1-1-.32(1) requires the Center to maintain the required Staff:child ratios as follows: under 1 year or under 18 months if not walking = 1:6; 1 year and walking = 1:8; 2 years = 1:10; 3 years = 1:15; 4 years = 1:18; 5 years = 1:20;and 6 years and older = 1:25. A Center must establish groupings of children for care with maximum group sizes as follows: under 1 year = 12; under 18 months/not walking = 12; 1 year and walking = 16; 2 years = 20; 3 years = 30; 4 years = 36; 5 years = 40; and 6 years and older = 50. It was determined based upon observation that the Middle Classroom had a Ratio of 1:18 during the Consultant's arrival when a ratio of 2:18 was required.

POI (Plan of Improvement)

The Center will hire additional Staff or reschedule current Staff to meet required Staff:child ratios and will organize children into groups that meet requirements.

Correction Deadline: 8/17/2022

Correction Deadline: 2/18/2022

Corrected on 8/17/2022

.32(4)(a) - Correction of previous citation in that the Consultant did not observe children under the age of three years old housed with older children .

591-1-1-.32 Supervision(CR) **Met**

Comment

Adequate supervision observed on this date.