



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 2/17/2023 **VisitType:** Complaint Closure from visit on 08/24/2022

CCLC-25661

Lillie's Lil' Lamb Daycare & Learning Center II

97 Addy Lane Stockbridge, GA 30281 Henry County
 (770) 507-3274 Goalmaker1@gmail.com

Regional Consultant

Beverly Pollard

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beverly.pollard@dec.al.gov

Mailing Address

3375 Linecrest Road
 Ellenwood, GA 30294

Quality Rated: ★ ★

| Compliance Zone Designation | | |
|------------------------------------|-----------------------------------|---------------|
| 02/17/2023 | Complaint Closure | Good Standing |
| 02/14/2023 | Complaint Closure | Good Standing |
| 02/14/2023 | Complaint Investigation Follow Up | Good Standing |

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.

Support - Program performance is demonstrating a need for improvement in meeting rules.

Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Comments

The Complaint Investigation was not completed on this date. A final copy will be sent to the facility.

February 17, 2023 The Complaint Investigation was completed on this date. A final copy was sent to the facility.

A Plan of Improvement is due by March 3, 2023.

Advisement of Potential for Repeated Rule Violations during Pending Investigations

This report shall serve as official notice of potential rule violations. These potential rule violations have been detailed in this report and discussed with you by the consultant. The department shall conduct a thorough investigation to determine if in fact the alleged rule violation(s) should or should not be substantiated. Please be aware that the investigation may take some time to be finalized to ensure fairness and accuracy. During this investigation period, any violations of an identical rule or rules will require the department to treat any and all substantiated rule violations identified in the investigation as repeated rule violation(s).

Further, from time to time the department discovers additional rule violations during the course of an investigation. If there are new rule violation(s), your consultant shall inform you of the violation(s) as soon as possible. However, as stated above, any violations of identical rule(s) will require the department to treat any and all additional rule violations identified in the investigation as repeated rule violations.

All rule violations found in relation to a complaint or incident investigation will be associated with the date the investigation was closed.



Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx> , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@decal.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with 1/2 inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

I have read and understand the Rules and Regulations for Child Care Learning Centers, 591-1-1. I acknowledge that the items noted in this report have been discussed with me and I have agreed to a Plan of Improvement (POI) as indicated in this report. I understand that correction of these deficiencies, while required, will not necessarily prevent DECAL from taking adverse action against this facility. I understand that if I disagree with any of the deficiencies cited, I have the right to refute them on this report or any other form that I choose to send to Child Care Services.

Tony Head, Program Official

Date

Beverly Pollard , Consultant

Date



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Summary Report

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The following information is associated with a Complaint Closure:

| | |
|--|-----------------|
| | Facility |
|--|-----------------|

591-1-1-.19 License Capacity(CR)

Not Met

Finding Associated with Complaint

591-1-1-.19(1) requires a Center to provide 35 square feet of usable space per child, which will determine the Center's License capacity.

It was determined that on August 15, 2022, thirty-five square feet of usable space was not provided per child when a two-year-old child sustained an eye injury. Between 7:30 a.m. and 9:30 a.m., there were two staff persons with 30 to 34 children, ages one, two and three years old, in a classroom licensed for 16 children. The child's parent was notified at pick up time, but the cause of the injury could not be explained. The child received professional medical treatment the following day.

Correction Deadline: 2/17/2023

| | |
|--|--------------------------------|
| | Policies and Procedures |
|--|--------------------------------|

Finding Associated with Complaint

591-1-1-.29(3) requires the Director or designated person-in-charge to report or cause to be reported to the Department within twenty-four (24) hours or the next work day: any death of a child while in the care of the Center; any serious illness or injury requiring hospitalization or professional medical attention other than first aid of a child while in the care of the Center; any situation when a child in care becomes missing, such as, but not limited to, a child who is left on a vehicle, a child who leaves the building, playground, or property, or a child who is left behind on any trip; any fire; any structural disaster; any emergency situation that requires temporarily relocating children; and any time the program’s operating status changes (i.e., open to closed or temporarily closed and temporarily closed to open).

It was determined that on August 15, 2022, a two-year-old child sustained an eye injury while at the center. The center was provided with a physician’s note on August 17, 2022, referencing the medical treatment the child received. This was not reported to the Department as required.

Correction Deadline: 2/17/2023

Staffing and Supervision

Finding Associated with Complaint

591-1-1-.32(2) requires the Center maintain Staff:child ratios in mixed-age groups based on the age of the youngest group of children that includes more than twenty percent of the total number of children in the mixed-age group.

It was determined that on August 15, 2022, staff to child ratios were not followed for a mixed age group of children when a two-year-old child sustained an eye injury. Between 7:30 a.m. and 9:30 a.m., there were two staff persons with 30 to 34 children, ages one, two and three years old. The two-year-old children made up more than 20% of the group. Four staff persons were required. The child’s parent was notified at pick up time, but the cause of the injury could not be explained. The child received professional medical treatment the following day.

Correction Deadline: 2/17/2023

Finding Associated with Complaint

591-1-1-.32(4) requires that children under three years old be housed in separate physical areas from older children and cannot be mixed with older children except at specified times and circumstances.

It was determined that on August 15, 2022, children under three years of age were housed with children over three years of age after the first hour of operation when a two-year-old child sustained an eye injury. Between 7:30 a.m. and 9:30 a.m., there were two staff persons with 30 to 34 children, ages one, two and three years old. The child's parent was notified at pick up time, but the cause of the injury could not be explained. The child received professional medical treatment the following day.

Correction Deadline: 2/17/2023

591-1-1-.32 Supervision(CR)

Not Met

Finding Associated with Complaint

591-1-1-.32(7) requires that children be supervised at all times appropriate to the individual age, needs and capabilities of each child. Such supervision must include, but not be limited to, indoor and outdoor activities, mealtimes, naptime, transportation, field trips, and transitions between activities. "Supervision" means that the appropriate number of Staff members are physically present in the area where children are being cared for and are providing watchful oversight to the children, volunteers and Students-in-Training. The persons supervising in the child care area must be alert, positioned to maximize their ability to hear and see the children at all times, and able to respond promptly to the needs and actions of the children being supervised, as well as the actions of the volunteers and Students-in-Training, and provide timely attention to the children's actions and needs. Staff shall be attentive and participating with all children during mealtimes and shall be seated within an arm's length away from children thirty-six (36) months of age and younger.

It was determined that on August 15, 2022, children were not adequately supervised when a two-year-old child sustained an eye injury. Between 7:30 a.m. and 9:30 a.m., there were two staff persons with 30 to 34 children, ages one, two and three years old. The staff persons did not observe any injury on the child. At 9:30 a.m., a third staff person arrived. The third person observed swelling and bruising on the child's eye. The child's parent was notified at pick up time, but the cause of the injury could not be explained. The child received professional medical treatment the following day.

Correction Deadline: 2/17/2023