



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 12/20/2022 **VisitType:** Complaint Investigation Follow Up **Arrival:** 10:05 AM **Departure:** 11:55 AM

**CCLC-52448**

**FACES Early Learning Academy**

5180 Middleground Road Louisville, GA 30434 Jefferson County  
 (478) 253-2330 swintc@facesfamiliesolutions.org

**Regional Consultant**

Rebekah Mullinax

Phone: (770) 357-7056

Fax: (770) 357-7055

rebekah.mullinax@decal.ga.gov

Joint with: Kesha McNeal

**Mailing Address**  
 Same

**Quality Rated:** ★ ★

<b>Compliance Zone Designation</b>		
12/20/2022	Complaint Investigation Follow Up	Good Standing
09/13/2022	Monitoring Visit	Good Standing
07/05/2022	Complaint Closure	Good Standing

**Compliance Zone Designation** - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

**Good Standing** - Program is demonstrating an acceptable level of performance in meeting the rules.

**Support** - Program performance is demonstrating a need for improvement in meeting rules.

**Deficient** - Program is not demonstrating an acceptable level of performance in meeting the rules.

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A	One Year Olds	1	3	C	6	C	NA	NA	Nap, Diapering, Feeding
Main	B	One Year Olds and Two Year Olds	1	6	C	8	C	NA	NA	Free Play
Main	C		0	0	C	10	C	NA	NA	
Main	D	Three Year Olds and Four Year Olds	1	6	C	14	C	NA	NA	Music
Main	E	Five Year Olds and Six Year Olds and Over	1	5	C	13	C	18	C	Homework
Total Capacity @35 sq. ft.: 51						Total Capacity @25 sq. ft.: 56				
Total # Children this Date: 20			Total Capacity @35 sq. ft.: 51			Total Capacity @25 sq. ft.: 56				

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground A	10	C
Main	Playground B	46	C
Main	Playground C	40	C

**Comments**

A complaint follow-up investigation was conducted on December 20, 2022. Investigative findings were not concluded on December 20, 2022. Investigative findings were concluded on December 30, 2022. The Consultant completed the exit conference virtually and a copy of the visit report was electronically emailed to the Program on December 30, 2022.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the user id for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



#### Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 1 855-800-7747 or [qualityrated@dec.al.ga.gov](mailto:qualityrated@dec.al.ga.gov) for more information. Free technical assistance is available!**

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Elouise Holloway, Program Official

Date

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Rebekah Mullinax, Consultant

Date

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Kesha McNeal, Consultant

Date



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**(Findings Report)**

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Follow Up

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The following information is associated with a Complaint Investigation Follow Up:

	<b>Facility</b>
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591-1-1-.25 Physical Plant - Safe Environment(CR)	<b>Met</b>
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Correction Deadline: 9/13/2022

Corrected on 12/20/2022

.25(17) - Previous citation corrected in that the center premises was free of plants and shrubs which are poisonous or hazardous on this date.

591-1-1-.26 Playgrounds(CR)	<b>Met</b>
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Correction Deadline: 9/20/2022

Corrected on 12/20/2022

.26(6) - Previous citation corrected in that Playground B was in good repair as required.

	<b>Food Service</b>
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591-1-1-.18 Kitchen Operations	<b>Met</b>
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Correction Deadline: 9/13/2022

Corrected on 12/20/2022

.18(10) - Previous citation corrected in that the trash container on playground C did have a lid on this date.

	<b>Health and Hygiene</b>
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591-1-1-.10 Diapering Areas & Practices(CR)	<b>Met</b>
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Correction Deadline: 9/13/2022

Corrected on 12/20/2022

.10(4) - Previous citation corrected in that the diaper changing surface in classroom A was cleaned with a disinfectant and dried with a single-use disposable towel after diapering on this date.

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591-1-1-.17 Hygiene(CR)

Met

Correction Deadline: 9/13/2022

Corrected on 12/20/2022

.17(7) - Previous citation corrected in that an infant was observed to wash their hands with liquid soap and warm running water after diapering on this date.

Correction Deadline: 9/13/2022

Corrected on 12/20/2022

.17(8) - Previous citation corrected in that the center staff member in classroom A did wash their hands with liquid soap and warm running water after diapering as required.

<b>Safety</b>
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591-1-1-.11 Discipline(CR)

Met

Correction Deadline: 6/29/2022

Corrected on 12/20/2022

.11(2) - Previous citation corrected in that center staff use redirection as a form of discipline.