



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Cover Sheet

Date: 10/17/2022 **VisitType:** Complaint Investigation
 Follow Up

Arrival: 9:50 AM

Departure: 12:30 PM

CCLC-35658

Tender Years Learning Center #11

3991 Highway 20 Conyers, GA 30013 Rockdale County
 (770) 760-0709 tylc11@tylcorp.com

Regional Consultant

Rebekah Mullinax

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Mailing Address

3440 Oakcliff Road Suite# 112
 ATLANTA, GA 30340

Quality Rated:

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.
10/17/2022	Complaint Closure	Good Standing	
10/17/2022	Complaint Investigation Follow Up	Good Standing	
02/28/2022	Licensing Study	Good Standing	

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.
Support - Program performance is demonstrating a need for improvement in meeting rules.
Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	1L		0	0	C	28	C	NA	NA	
Main	1R	Infants and One Year Olds	1	6	C	17	C	NA	NA	Free Play, Diapering
Main	2 R		0	0	C	16	C	NA	NA	
Main	3R	Two Year Olds	1	5	C	14	C	NA	NA	Free Play, Transitioning
Main	bld 2 1Left	Three Year Olds	1	8	C	26	C	NA	NA	Outside
Main	bld 2 1Right		0	0	C	26	C	NA	NA	
Main	bld 2 2 Left		0	0	C	20	C	NA	NA	
Main	bld2 2 Right		0	0	C	20	C	NA	NA	
Main	Cafeteria/Center		0	0	C	42	C	NA	NA	

Total Capacity @35 sq. ft.: 209

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 19

Total Capacity @35 sq. ft.: 209

Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Main	Infant/Toddler	25	C
Main	Preschool	18	C
Main	School-Age	264	C

Comments

A complaint follow-up was conducted on October 17, 2022. Investigative findings were concluded on October 17, 2022.

Plan of Improvement: Developed This Date 10/17/2022

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee



Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.'

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Jennifer Robinson-Person, Program Official

Date

Rebekah Mullinax, Consultant

Date



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Findings Report

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The following information is associated with a Complaint Investigation Follow Up:

Activities and Equipment

591-1-1-.03 Activities

Met

Correction Deadline: 2/28/2022

Corrected on 10/17/2022

.03(2) - Previous citation corrected in that classroom 2R is not in use at this time.

591-1-1-.12 Equipment & Toys(CR)

Met

Correction Deadline: 2/28/2022

Corrected on 10/17/2022

.12(2) - Previous citation corrected in that the blue chair in the cafeteria and the round rugs in classroom 1R and 2R have been discarded. Additionally, the blue cubby is in good repair on this date.

Facility

591-1-1-.25 Physical Plant - Safe Environment(CR)

Not Met

Correction Deadline: 2/28/2022

Corrected on 10/17/2022

.25(13) - Previous citation corrected in that there were no plastic bags accessible to children in classroom 2R and there were no exposed wires in classroom bld 2 1 Right on this date. Additionally, both classroom 2R and classroom bld 2 1 Right are not in use at this time.

Finding

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on observation that the vinyl siding on the rear of the Center was torn.

POI (Plan of Improvement)

The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

Correction Deadline: 10/17/2022

Recited on 10/17/2022

591-1-1-.26 Playgrounds(CR) Not Met

Finding

591-1-1-.26(4) requires that playgrounds be protected from traffic or other hazards by a (4) four foot high fence or other barrier approved by this Department. Fencing material shall not present a hazard to children and shall be maintained so as to prevent children from leaving the playground area by any means other than through an approved access route. Fence gates shall be kept closed except when persons are entering or exiting the area. It was determined based on observation that the following potential hazards were observed:

-School-Age: The fence next to the shed by the swimming pool had an opening that was approximately 11 inches wide .

POI (Plan of Improvement)

The Center will routinely check the fence to determine if it is in good repair and remains at least 4 feet high, and will repair any hazards. The Center will train Staff to identify and report any fence hazards and to keep the fence gates closed when not in use.

Correction Deadline: 10/17/2022

Recited on 10/17/2022

Correction Deadline: 3/10/2022

Corrected on 10/17/2022

.26(6) - Previous citation corrected in that the red riding toys had been removed on this date.

Correction Deadline: 2/28/2022

Corrected on 10/17/2022

.26(9) - Previous citation corrected in that the tree roots were no longer exposed on this date.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR) Met

Correction Deadline: 2/28/2022

Corrected on 10/17/2022

.10(4) - Previous citation corrected in that the diaper changing pads in classroom 1R and classroom 2R were in good repair on this date. Additionally, classroom 2R is not in use at this time.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR) Met

Correction Deadline: 2/28/2022

Corrected on 10/17/2022

.32(4) - Previous citation corrected in that children under three years old were housed in separate physical areas from older children on this date.

591-1-1-.32 Supervision(CR) Met

Correction Deadline: 3/7/2022

Corrected on 10/17/2022

.32(7) - Previous citation corrected in that children were supervised at all times as required on this date.

