



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 5/7/2021    **VisitType:** Complaint Closure from visit on 04/07/2021    **Arrival:** 10:00 AM    **Departure:** 11:50 AM

**CCLC-17151**

**Discovery Point Child Development Center #46**

4500 Calibre Crossing Acworth, GA 30101 Cobb County  
 (770) 974-3036 dp46@discoverypoint.com

**Regional Consultant**

Katrina Maddox

Phone: (706) 434-4412

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katrina.maddox@dec.al.ga.gov

**Mailing Address**

4500 Calibre Crossing NW  
 Acworth, GA 30101

**Quality Rated:** ★ ★

| <b>Compliance Zone Designation</b> |                                   |               |
|------------------------------------|-----------------------------------|---------------|
| 05/07/2021                         | Complaint Closure                 | Good Standing |
| 04/07/2021                         | Complaint Investigation Follow Up | Good Standing |
| 12/01/2020                         | Complaint Investigation by Phone  | Good Standing |

**Compliance Zone Designation** - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

**Good Standing** - Program is demonstrating an acceptable level of performance in meeting the rules.

**Support** - Program performance is demonstrating a need for improvement in meeting rules.

**Deficient** - Program is not demonstrating an acceptable level of performance in meeting the rules.


**Comments**

**Advisement of Potential for Repeated Rule Violations during Pending Investigations**

This report shall serve as official notice of potential rule violations. These potential rule violations have been detailed in this report and discussed with you by the consultant. The department shall conduct a thorough investigation to determine if in fact the alleged rule violation(s) should or should not be substantiated. Please be aware that the investigation may take some time to be finalized to ensure fairness and accuracy. During this investigation period, any violations of an identical rule or rules will require the department to treat any and all substantiated rule violations identified in the investigation as repeated rule violation(s).

Further, from time to time the department discovers additional rule violations during the course of an investigation. If there are new rule violation(s), your consultant shall inform you of the violation(s) as soon as possible. However, as stated above, any violations of identical rule(s) will require the department to treat any and all additional rule violations identified in the investigation as repeated rule violations.

All rule violations found in relation to a complaint or incident investigation will be associated with the date the investigation was closed.



Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@decals.ga.gov](mailto:CCSRefutations@decals.ga.gov).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decals.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

I have read and understand the Rules and Regulations for Child Care Learning Centers, 591-1-1. I acknowledge that the items noted in this report have been discussed with me and I have agreed to a Plan of Improvement (POI) as indicated in this report. I understand that correction of these deficiencies, while required, will not necessarily prevent DECAL from taking adverse action against this facility. I understand that if I disagree with any of the deficiencies cited, I have the right to refute them on this report or any other form that I choose to send to Child Care Services.

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Pauline Webster, Program Official

Date

Katrina Maddox , Consultant

Date



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**Summary Report**

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The following information is associated with a Complaint Closure:

**Policies and Procedures**

**591-1-1-.29 Required Reporting**

**Not Met**

**Finding Associated with Complaint**

591-1-1-.29(3) requires the Director or designated person-in-charge to report or cause to be reported to the Department within twenty-four (24) hours or the next work day: any death of a child while in the care of the Center; any serious illness or injury requiring hospitalization or professional medical attention other than first aid of a child while in the care of the Center; any situation when a child in care becomes missing, such as, but not limited to, a child who is left on a vehicle, a child who leaves the building, playground, or property, or a child who is left behind on any trip; any fire; any structural disaster; any emergency situation that requires temporarily relocating children; and any time the program's operating status changes (i.e., open to closed or temporarily closed and temporarily closed to open). It was determined that on March 13, 2020, staff failed to notify the Department within 24 hours or the next business day of a two-year-old child sustaining an injury to the left eye after falling and hitting their eye on the arm of a bench. It was revealed that staff could not attest to an injury sustained on an undetermined date in January 2021. It was also revealed that staff failed to notify the Department within 24 hours or the next business day of a two-year-old child sustaining an injury to their arm after being pulled up by their arm by a staff member. The allegation is substantiated.

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**Correction Deadline: 5/7/2021**

**Safety**

**Finding Associated with Complaint**

591-1-1-.11(2) requires that Personnel not: physically or sexually abuse a child or engage or permit others to engage in sexually overt conduct in the presence of any child enrolled in the Center; inflict corporal/physical punishment upon a child; shake, jerk, pinch or handle a child roughly; verbally abuse or humiliate a child which includes, but is not limited to, the use of threats, profanity or belittling remarks about a child or his family; isolate a child in a dark room, closet or unsupervised area; use mechanical or physical restraints or devices to discipline children; use medication to discipline or control children's behavior without written medical authorization issued by a licensed professional and given with the parent's written consent; restrict unreasonably a child from going to the bathroom; punish toileting accidents; force-feed a child or withhold feeding a child regularly scheduled meals and/or snacks; force or withhold naps; allow children to discipline or humiliate other children; or confine a child for disciplinary purposes to a swing, highchair, infant carrier, walker or jump seat. It was determined that there was a preponderance of evidence to substantiate the allegation reported. It was revealed through video observation that on March 15, 2021, staff was observed to pull the victim child up by the left arm to go to a nearby classroom on the opposite side of the carpet where the victim child was sitting. Staff reported that they picked the child up by the arm to lead the victim child over to the table during clean up up. Staff initially reported that they didn't know why the child was crying when management came to the classroom and the victim child was crying. It was revealed that staff could not attest to any incidents that occurred on an undetermined date in January 2021. The allegation is substantiated.

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**Correction Deadline: 5/7/2021**

**Staffing and Supervision**

**Finding Associated with Complaint**

591-1-1-.32(7) requires that children be supervised at all times appropriate to the individual age, needs and capabilities of each child. Such supervision must include, but not be limited to, indoor and outdoor activities, mealtimes, naptime, transportation, field trips, and transitions between activities. "Supervision" means that the appropriate number of Staff members are physically present in the area where children are being cared for and are providing watchful oversight to the children, volunteers and Students-in-Training. The persons supervising in the child care area must be alert, positioned to maximize their ability to hear and see the children at all times, and able to respond promptly to the needs and actions of the children being supervised, as well as the actions of the volunteers and Students-in-Training, and provide timely attention to the children's actions and needs. Staff shall be attentive and participating with all children during mealtimes and shall be seated within an arm's length away from children thirty-six (36) months of age and younger. It was determined that on March 13, 2020, the victim child climbed on the bench in the toddler classroom to look through a window that separated the other classroom. It was also revealed that the victim child fell hitting their face on the arm rest of the bench which subsequently caused an cut to the left side of the eye. Staff was unable to provide a reasonable explanation as to the lack of supervision. Staff reported that ice was applied to reduce swelling and a picture was taken to send to the victim child's parent at which time the parent picked the child up early to assess the wound. Staff were alerted on Monday, March 16, 2020 that the victim child received stitches to the corner of the left eye. The allegation was substantiated.

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**Correction Deadline: 5/7/2021**