



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 3/29/2023 **VisitType:** Monitoring Visit **Arrival:** 8:50 AM **Departure:** 12:00 PM

CCLC-2211

Towne Square Academy

480 Racetrack Rd. McDonough, GA 30252 Henry County
 (770) 914-0093 townesquare2020@att.net

Regional Consultant

Brandi Mangino

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Mailing Address

Same

Quality Rated: ★

Compliance Zone Designation		
03/29/2023	Monitoring Visit	Good Standing
11/09/2022	Licensing Study	Good Standing
08/12/2021	Monitoring Visit	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.

Support - Program performance is demonstrating a need for improvement in meeting rules.

Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A/1	Infants and One Year Olds	1	6	C	13	C	NA	NA	Transitioning, Flo or Play
Main	B/2		0	0	C	14	C	NA	NA	
Main	C/3	One Year Olds	1	8	C	16	C	NA	NA	Circle Time
Main	D/4	Three Year Olds and Four Year Olds	1	17	NC	21	C	29	C	Centers
Main	E/5		0	0	C	20	C	NA	NA	
Main	F/6	GA PreK	2	18	C	22	C	NA	NA	Circle Time
Main	G/7		0	0	C	14	C	NA	NA	
Main	H/8		0	0	C	16	C	NA	NA	
Main	I/9	Three Year Olds	1	15	C	19	C	NA	NA	Art
Main	J/10	Two Year Olds	2	16	C	17	C	NA	NA	Free Play, Diapering
Main	K/School Age		0	0	C	20	C	28	C	
Total Capacity @35 sq. ft.: 192						Total Capacity @25 sq. ft.: 192				
Total # Children this Date: 80			Total Capacity @35 sq. ft.: 192			Total Capacity @25 sq. ft.: 192				

Building	Playground	Playground Occupancy	Playground Compliance
Main	Infant/Toddler Playground	13	C


Main	Left back playground	59	C
Main	Rear Left Playground	17	C
Main	Rear Playground	59	C

Comments

Plan of Improvement was developed on this date.

Plan of Improvement: Developed This Date 03/29/2023

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.decga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.



Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 1 855-800-7747 or qualityrated@decga.gov for more information. Free technical assistance is available!

Lynette Dorsey, Program Official

Date

Brandi Mangino, Consultant

Date



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(Findings Report)

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Technical Assistance

Technical Assistance

Consultant discussed the television in Room D needs to be resecured as it had come loose on one side.

Correction Deadline: 3/29/2023

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Pool not in use at this time, gates observed locked.

Facility

591-1-1-.06 Bathrooms

Not Met

Correction Deadline: 12/9/2022

Corrected on 3/29/2023

.06(4) - Citation observed to be corrected.

Finding

591-1-1-.06(7) requires Center Staff to ensure bathrooms are cleaned daily with a disinfectant. It was determined based on observation that the restrooms for Room 4/5 (D/E) and Room 9/10 (I/J) had urine around the bottom and toilet paper in the floor.

POI (Plan of Improvement)

The Center will develop and implement a plan to ensure that bathrooms are cleaned and disinfected daily and that this is monitored daily.

Correction Deadline: 3/29/2023

Recited on 3/29/2023

591-1-1-.19 License Capacity(CR)**Met****Comment**

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)**Not Met****Finding**

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation that three following hazards were accessible to children in care:

Room 4 (D):

- latex gloves and plastic bags in an unlocked drawer of the sink
- toilet brushes and cleaner in the unlocked cabinet under the sink

Room 6 (F):

broom and mop by the filing cabinet

Room 9 (I)

- broom and dust pan by the diapering station
- broom, mop and toilet brush in the restroom
- latex gloves and plastic bags in an unlocked drawer of the sink

POI (Plan of Improvement)

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

Correction Deadline: 3/29/2023**Recited on 3/29/2023****Finding**

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on observation that the following items were in need of repair:

Room 3 (C)

- gray rubber around the floor near the front double windows

Room 4 (D)

- gray rubber around the floor of the restroom

Room 8 (H):

material around the left side of the sink was missing

POI (Plan of Improvement)

The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

Correction Deadline: 4/13/2023**Recited on 3/29/2023**

591-1-1-.26 Playgrounds(CR)**Not Met****Correction Deadline: 11/9/2022****Corrected on 3/29/2023****.26(4) - Citation observed to be corrected.****Correction Deadline: 11/19/2022**

Corrected on 3/29/2023

.26(8) - Citation observed to be corrected.

Finding

591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined based on observation that the following hazards were present on the playground:

Right Small Playground:
-water hose was accessible

Middle Playground:
mulch was not flush with the side walk on the right side with a gap approximately six inches posing a tripping hazard

Swings and large structures throughout the playgrounds needs to be cleaned due to black residue

POI (Plan of Improvement)

The Center will remove any litter and fix or remove hazards from the playground and will routinely monitor the playground and remove litter and hazards.

Correction Deadline: 4/12/2023

Recited on 3/29/2023

Health and Hygiene

591-1-1-.07 Children's Health **Met**

Correction Deadline: 11/9/2022

Corrected on 3/29/2023

.07(5) - Citation observed to be corrected.

591-1-1-.10 Diapering Areas & Practices(CR) **Met**

Comment

Proper diapering procedures observed.

591-1-1-.17 Hygiene(CR) **Not Met**

Finding

591-1-1-17(7) requires that children wash their hands with liquid soap and warm running water upon arrival for care, when moving from one child care group to another, upon re-entering the child care area after outside play, before and after eating meals and snacks, handling or touching food, playing in water; after toileting and diapering, playing in sand, touching animals or pets, and contact with bodily fluids and after contamination by any other means. It was determined based on observation that a two-year-old child was not required to wash hands after diapering in Room 8 (H)..

POI (Plan of Improvement)

The Center will train Staff on required handwashing for children and Staff will ensure children's hands are washed when required. The Director will monitor for compliance.

Correction Deadline: 3/29/2023

Recited on 3/29/2023

Finding

591-1-1-.17(8) requires staff to wash their hands with liquid soap and warm running water upon arrival for the day, when moving from one child care group to another, upon re-entering the child care area after outside play, before and after diapering each child, dispensing medication, applying topical medications, handling and preparing food, eating, drinking, preparing bottles, feeding each child, assisting children with eating and drinking, after toileting or assisting children with toileting, using tobacco products, handling garbage and organic waste, touching animals or pets, handling bodily fluids and after contamination by any means. It was determined based on observation that a staff member in Room 8 (H) changed a diaper and did not wash hands prior. The staff member was observed to only place on gloves.

POI (Plan of Improvement)

The Center will ensure liquid soap and warm running water are available for handwashing, train Staff on the handwashing requirements, review the requirements with Staff periodically, and monitor handwashing.

Correction Deadline: 3/29/2023

591-1-1-.20 Medications(CR)

Not Met

Finding

591-1-1-.20(1) requires Personnel to obtain specific written authorization from the child's physician or parent in order to dispense prescription or non-prescription medications, except for first aid. Such authorization will include when applicable, date; full name of the child; name of the medication; prescription number, if any; dosage; the dates to be given; the time of day to be dispensed; and signature of parent. It was determined based on a review of records that on January 10, 2023 a child was given two puffs of medication and the name of the medication, dosage amount, dates to be given, times to be given and a parents signature were not obtained prior.

POI (Plan of Improvement)

The Center will train Staff to obtain and review parental authorizations to ensure the authorization contains complete information. The designated person(s) will monitor daily.

Correction Deadline: 3/29/2023

Safety

591-1-1-.11 Discipline(CR)

Met

Comment

Age-appropriate discussion and/or redirection observed.

591-1-1-.36 Transportation(CR)

Technical Assistance

Comment

A current/completed inspection was observed for all vehicles used in transporting children this date.

Technical Assistance

Consultant discussed that since the center provides transportation for both locations that files for any staff that provider from the other location need to be at each center to view training and first aid as staff members.

Correction Deadline: 11/10/2022

Corrected on 3/29/2023

.36(7)(b) - Citation corrected. Consultant discussed to ensure that all areas have a response from the parents or N/A in the area.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Met

Comment

Discussed SIDS and infant sleeping position.

Comment

The correct number of mats, sheets and blankets were observed on this date. Cleaning and disinfecting of mats was discussed with the director on this date.

Staff Records

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

Met

Comment

Criminal record checks were observed to be complete.

Consultant discussed criminal record check requirements on this date.

591-1-1-.14 First Aid & CPR

Met

Correction Deadline: 12/9/2022

Corrected on 3/29/2023

.14(2) - Citation observed to be corrected.

591-1-1-.31 Staff(CR)

Not Met

Finding

591-1-1-.31(2)(c) requires the Center to maintain a copy and/or written verification of the credential or degree awarded to the lead teacher that is required by these rules in the lead teacher's file, to make the document available for inspection and to provide the document to Department staff upon request. It was determined based on a review of records that the center did not have a qualified lead teacher for six of the eight center classroom that were being used.

POI (Plan of Improvement)

The Center will review lead teacher records to ensure the required documentation is on file and will obtain and file it if not found.

Correction Deadline: 4/7/2023

Recited on 3/29/2023

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Not Met

Finding

591-1-1-.32(2) requires the Center maintain Staff:child ratios in mixed-age groups based on the age of the youngest group of children that includes more than twenty percent of the total number of children in the mixed-age group. It was determined based on observation that Room D was out a ratio in that four three-year-old children and 13 four-year-old children were present with on staff member and a ration of one staff member to 15 children needed to be maintained.

POI (Plan of Improvement)

The Center will provide adequate staff when there is a mixed-age group.

Correction Deadline: 3/29/2023

591-1-1-.32 Supervision(CR)

Met

Comment

Adequate supervision observed on this date.