



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 4/28/2023    **VisitType:** Complaint Investigation Follow Up    **Arrival:** 9:30 AM    **Departure:** 12:45 PM

**CCLC-46297**

**The Children's Courtyard #3214**

7460 McGinnis Ferry Road Suwanee, GA 30024 Forsyth County  
 (770) 418-1882 3214@childrenscourtyard.com

**Region Consultant**

Leena Mitchell

Phone: (706) 433-7111

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leena.mitchell@dec.al.gov

**Mailing Address**

7460 McGinnis Ferry Rd.  
 Suwanee, GA 30024

**Quality Rated:** ★ ★

| <b>Compliance Zone Designation</b> |                                    |               | <b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.<br><br><b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules.<br><b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules.<br><b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules. |
|------------------------------------|------------------------------------|---------------|--|
| 04/28/2023                         | Complaint Investigation Follow Up  | Support       |  |
| 03/08/2023                         | Incident Investigation & Follow Up | Good Standing |  |
| 01/31/2023                         | Complaint Closure                  | Good Standing |  |

**Ratios/License Capacity**

| Building                       | Room         | Age Group                          | Staff                           | Children | NC/C | Max 35 SF.                    | 35 SF. Comp. | Max 25 SF. | 25 SF. Comp. | Notes       |
|--------------------------------|--------------|------------------------------------|---------------------------------|----------|------|-------------------------------|--------------|------------|--------------|-------------|
| First                          | LB           | GA PreK                            | 2                               | 17       | C    | 32                            | C            | NA         | NA           | Centers     |
| First                          | Left-side RT |                                    | 0                               | 0        | C    | 22                            | C            | NA         | NA           | Not In Use  |
| First                          | LF           | Two Year Olds and Three Year Olds  | 1                               | 9        | C    | 29                            | C            | NA         | NA           | Centers     |
| First                          | R2R          |                                    | 0                               | 0        | C    | 24                            | C            | NA         | NA           | Not In Use  |
| First                          | RB           | Infants                            | 1                               | 5        | C    | 17                            | C            | NA         | NA           | Free Play   |
| First                          | RT FT        | One Year Olds and Two Year Olds    | 2                               | 7        | C    | 22                            | C            | NA         | NA           | Circle Time |
| Total Capacity @35 sq. ft.:    |              |                                    | 146                             |          |      | Total Capacity @25 sq. ft.: 0 |              |            |              |             |
| Second                         | BkLF         | Two Year Olds and Three Year Olds  | 2                               | 14       | C    | 20                            | C            | NA         | NA           | Circle Time |
| Second                         | BRT          | Four Year Olds and Five Year Olds  | 2                               | 6        | C    | 21                            | C            | NA         | NA           | Centers     |
| Second                         | Front LF     |                                    | 0                               | 0        | C    | 20                            | C            | NA         | NA           | Not In Use  |
| Second                         | Middle LF    | Three Year Olds and Four Year Olds | 2                               | 11       | C    | 20                            | C            | NA         | NA           | Centers     |
| Total Capacity @35 sq. ft.:    |              |                                    | 81                              |          |      | Total Capacity @25 sq. ft.: 0 |              |            |              |             |
| Total # Children this Date: 69 |              |                                    | Total Capacity @35 sq. ft.: 227 |          |      | Total Capacity @25 sq. ft.: 0 |              |            |              |             |

**Comments**

The purpose of this visit was to conduct a follow up visit on this date.

Plan of Improvement: To Be Submitted 05/12/2023

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

**Refutation Process:**

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the user id for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



**Important Quality Rated/CAPS Update:**

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.al.ga.gov](mailto:qualityrated@dec.al.ga.gov) for more information. Free technical assistance is available!**

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Natalia Espinosa Ballesteros, Program Official

Date

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Leena Mitchell, Region Consultant

Date



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**(Findings Report)**

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Follow Up

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**The following information is associated with a Complaint Investigation Follow Up:**

**Facility**

**591-1-1-.26 Playgrounds(CR)**

**Met**

**Correction Deadline: 3/22/2023**

**Corrected on 4/28/2023**

**.26(4) - The consultant observed the previous citation to be corrected in that the consultant observed the protruding wires at the bottom of the gate to be covered and are no longer exposed.**

**Food Service**

**591-1-1-.15 Food Service & Nutrition**

**Met**

**Comment**

CACFP Meal Pattern Requirements effective October 1, 2017 will be implemented October 1, 2018: 3

Components for breakfast: Grains, Vegetables, Fruits or both, Milk

5 Components for lunch – Grains, Meat/Meat alternates, Fruits, Vegetable, and Milk OR Grains, Meat/Meat alternates, 2 different types of vegetables, and Milk

2 of 5 Components for snack

Provided Updated CACFP Infant Meal pattern and Child/Adult Meal pattern flyers.

The Crediting Handbook for the CACFP can be located on DECAL and USDA's website:

DECAL

<http://decal.ga.gov/CACFP/Handbook.aspx>

USDA

<http://www.fns.usda.gov/cacfp/cacfp-handbooks>

**Health and Hygiene**

**Finding**

591-1-1-17(7) requires that children wash their hands with liquid soap and warm running water upon arrival for care, when moving from one child care group to another, upon re-entering the child care area after outside play, before and after eating meals and snacks, handling or touching food, playing in water; after toileting and diapering, playing in sand, touching animals or pets, and contact with bodily fluids and after contamination by any other means. It was determined based on observation that a staff member did not wash the child's hands after completing the diaper changing process in classroom RT FT.

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**Correction Deadline: 4/28/2023**

**Recited on 4/28/2023**

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**Correction Deadline: 3/8/2023**

**Corrected on 4/28/2023**

.17(8) - The consultant observed the previous citation to be corrected in that the consultant observed the staff member to wash their hands after diapering. Staff stated proper handwashing procedures on this date.

**Staff Records**

**Defer**

591-1-1-.33(5)- The previous citation was deferred due to the provider having until the end of December 31, 2023, to complete the required 10 hours of annual training. The consultant discussed with the provider to maintain a copy of their completed training certificates for the year 2023 in their personal file or via their Georgia Professional Development System account online.

**Correction Deadline: 12/31/2023**