



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Cover Sheet

Date: 5/25/2022 **VisitType:** Complaint Investigation & Monitoring Visit **Arrival:** 10:30 AM **Departure:** 12:35 PM

CCLC-51224

Wiggles & Giggles Childcare North

75 North Floyd Park Road Rome, GA 30165 Floyd County
 (706) 237-7535 wandgchildcare@gmail.com

Regional Consultant

LaToya Longshore

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Mailing Address

75 North Floyd Park rd
 Rome, GA 30165

Quality Rated:

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
05/25/2022	Complaint Investigation & Monitoring Visit	Good Standing	
05/25/2022	Complaint Closure	Good Standing	
04/26/2022	Complaint Closure	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	1L	One Year Olds	2	7	C	10	C	NA	NA	Lunch, Transitioning
Main	1R	Infants	2	8	C	12	C	NA	NA	Lunch
Main	2L	One Year Olds and Two Year Olds	1	5	C	8	C	NA	NA	Lunch, Transitioning
Main	2R	Two Year Olds and Three Year Olds	1	10	C	12	C	NA	NA	Nap
Main	3L		0	0	C	6	C	NA	NA	
Main	3R	Two Year Olds	1	8	C	12	C	NA	NA	Transitioning, Nap
Main	4R	Two Year Olds and Three Year Olds	1	7	C	12	C	NA	NA	Lunch
Main	5R	Three Year Olds	1	12	C	12	C	NA	NA	Outside
Main	6R	Three Year Olds	1	10	C	12	C	NA	NA	Outside
Total Capacity @35 sq. ft.: 96					Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 67			Total Capacity @35 sq. ft.: 96			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground	39	C

Comments

A Complaint Investigation/Monitoring visit was conducted on May 25, 2022.

Plan of Improvement: Developed This Date 05/25/2022

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee



Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.'

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Hannah Jones, Program Official

Date

LaToya Longshore, Consultant

Date



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Findings Report

Date: 5/25/2022 **VisitType:** Complaint Investigation & Monitoring Visit **Arrival:** 10:30 AM **Departure:** 12:35 PM

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Correction Deadline: 3/29/2022

Corrected on 5/25/2022

Previous citation corrected. Consultant observed classroom 1R and 2R, plastic cabinets secure.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Center does not provide swimming activities.

Children's Records

591-1-1-.08 Children's Records

Defer

Defer

This rule will be evaluated at the next regulatory visit.

POI (Plan of Improvement)

Center staff will develop a plan that includes how to obtain all required information for currently enrolled children and how to ensure this is done for future enrollees as well. The plan will also include how and where to maintain files for the required amount of time. The plan will be implemented and followed.

Correction Deadline: 4/12/2022

Facility

591-1-1-.19 License Capacity(CR) **Met**

Correction Deadline: 3/29/2022

Corrected on 5/25/2022

Previous citation corrected. Consultant observed five children in the classroom which meets 35 square feet rule.

591-1-1-.25 Physical Plant - Safe Environment(CR) **Defer**

Defer

This rule will be evaluated at the next regulatory visit.

POI (Plan of Improvement)

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

Correction Deadline: 4/19/2022

591-1-1-.26 Playgrounds(CR) **Defer**

Defer

This rule will be evaluated at the next regularly visit.

POI (Plan of Improvement)

The Center will add additional resilient surfacing to the fall zones where needed and check daily, adding resilient surfacing as needed to maintain adequate resiliency.

Correction Deadline: 4/8/2022

Food Service

591-1-1-.15 Food Service & Nutrition **Defer**

Defer

This rule will be evaluated at the next regulatory visit.

POI (Plan of Improvement)

The Center will inspect feeding equipment to ensure it meets each of the listed criteria and to verify a feeding chair or equipment is provided for each child who requires one. The Center will train staff and monitor to ensure that the feeding equipment is cleaned with a disinfectant after each use.

Correction Deadline: 3/29/2022

Health and Hygiene

591-1-1-.07 Children's Health **Met**

Correction Deadline: 3/29/2022

Corrected on 5/25/2022

Previous citation corrected. Based on consultant's observation, no hazards were observed attached to children clothing or necks.

591-1-1-.10 Diapering Areas & Practices(CR) **Not Met**

Finding

591-1-1-.10(1) requires Centers first licensed after March 1, 1991, and Centers that are renovated after March 1, 1991, to provide ventilation in the diapering areas with functioning exhaust fans and a duct system or by the required amount of window space provided by operable windows when open. It was determined based on observation, there was no ventilation provided above diaper changing area in Classroom 4R.

POI (Plan of Improvement)

The responsible person(s) at the center will ensure that the exhaust fans and duct systems are functioning or that the required amount of operable window space is provided in each diapering area.

Correction Deadline: 5/25/2022

591-1-1-.17 Hygiene(CR)

Not Met

Finding

591-1-1-17(7) requires that children wash their hands with liquid soap and warm running water upon arrival for care, when moving from one child care group to another, upon re-entering the child care area after outside play, before and after eating meals and snacks, handling or touching food, playing in water; after toileting and diapering, playing in sand, touching animals or pets, and contact with bodily fluids and after contamination by any other means. It was determined based on observation in Classroom 1L, staff failed to wash children hands with soap and water after diapering.

POI (Plan of Improvement)

The Center will train Staff on required handwashing for children and Staff will ensure children's hands are washed when required. The Director will monitor for compliance.

Correction Deadline: 5/25/2022

591-1-1-.20 Medications(CR)

Met

Comment

The Provider currently does not dispense/administer medication.

Organization

591-1-1-.16 Governing Body & License

Defer

Defer

This rule will be evaluated at the next regulatory visit.

POI (Plan of Improvement)

An application for amendment and all necessary documentation will be submitted.

Correction Deadline: 3/29/2022

Policies and Procedures

591-1-1-.29 Required Reporting

Met

Correction Deadline: 4/28/2022

Corrected on 5/25/2022

Previous citation corrected. Staff submitted requested documents to the Department as required.

Safety

591-1-1-.36 Transportation(CR)

Met

Comment

Center does not provide routine transportation.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Met

Correction Deadline: 4/11/2022

Corrected on 5/25/2022

Previous citation corrected. Based on consultant's observation. a safe sleep environment was observed on this date in Classroom IL.

Staff Records

Records Reviewed: 17

Records with Missing/Incomplete Components: 2

Staff # 1	Met
Date of Hire: 05/11/2022	
Staff # 2	Met
Staff # 3	Met
Staff # 4	Met
Date of Hire: 05/17/2022	
Staff # 5	Met
Date of Hire: 03/16/2021	
Staff # 6	Met
Date of Hire: 05/07/2022	
Staff # 7	Met
Staff # 8	Not Met
<u>"Missing/Incomplete Components"</u>	
.09-Criminal Records Check Missing	
Staff # 9	Not Met
<u>"Missing/Incomplete Components"</u>	
.09-Criminal Records Check Missing	
Staff # 10	Met
Date of Hire: 02/05/2020	
Staff # 11	Met
Date of Hire: 10/01/2020	
Staff # 12	Met
Date of Hire: 06/26/2020	
Staff # 13	Met
Staff # 14	Met
Date of Hire: 02/11/2020	
Staff # 15	Met
Date of Hire: 12/03/2021	

Staff # 16

Met

Staff # 17

Met

Staff Credentials Reviewed: 4

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

Not Met

Finding

591-1-1-.09(1)(a) requires that a Center ensure that every actual and potential Director, Employee and Provisional Employee of a Child Care Learning Center submit both a Records Check Application to the Department and Fingerprints to an authorized fingerprinting site. It was determined based on a review of staff records, Staff # 9 was on premises without submitted both a Records Check Application to the Department and Fingerprints.

POI (Plan of Improvement)

IMMEDIATE CORRECTION - The Center will review staff checklist to ensure that every actual and potential Director, Employee and Provisional Employee of a Child Care Learning Center submit both a Records Check Application to the Department and Fingerprints to an authorized fingerprinting site as required. The program's owner or an officer/member of the corporation must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date. The Center will maintain staff checklist to ensure the Comprehensive Records Check rules are maintained.

Correction Deadline: 5/25/2022

Finding

591-1-1-.09(1)(j) requires that for portability for Directors, Employees and Provisional Employees, excluding Students-in-Training, only the most recently issued determination letter is eligible for portability and must be ported electronically. A Center may accept a satisfactory Fingerprint Records Check Determination letter or a satisfactory Comprehensive Records Check Determination letter issued by the Department if the Records Check Clearance Date is within the preceding 12 months from the hire date, the individual has not had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, and the Center does not know or reasonably should not know that the individual's satisfactory status has changed. It was determined based on a review of staff records, Staff #8 does not have a most recently issued determination letter ported electronically prior to being on premises.

POI (Plan of Improvement)

IMMEDIATE CORRECTION - The Center will maintain staff checklist to ensure that only the most recently issued determination letter is electronically ported for Directors, Employees and Provisional Employees, excluding Students-in-Training. A Center may accept a satisfactory Fingerprint Records Check Determination letter or a satisfactory Comprehensive Records Check Determination letter issued by the Department if the Records Check Clearance Date is within the preceding 12 months from the hire date, the individual has not had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, and the Center does not know or reasonably should not know that the individual's satisfactory status has changed. The program's owner or an officer/member of the corporation must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date. The Center will maintain staff checklist to ensure Comprehensive Records Check rules are maintained.

Correction Deadline: 5/25/2022

591-1-1-.14 First Aid & CPR

Defer

Defer

This rule will be evaluated at the next regulatory visit.

POI (Plan of Improvement)

The Center will develop a schedule to ensure there is always a staff person with current first aid and CPR training present and will develop and implement a plan to ensure all staff members have satisfactorily completed first aid and CPR training by the specified date.

Correction Deadline: 4/12/2022

591-1-1-.33 Staff Training

Defer

Defer

This rule will be evaluated at the next regulatory visit.

POI (Plan of Improvement)

The Center will schedule food preparation training, as required, and follow up to ensure the training is completed.

Correction Deadline: 4/12/2022

Defer

This rule will be evaluated at the next regulatory visit.

POI (Plan of Improvement)

The Center will develop and implement procedures to review staff records for documentation of training and orientation, to obtain and place missing documentation in staff records, and to file such documents in staff records on an ongoing basis.

Correction Deadline: 4/12/2022

591-1-1-.31 Staff(CR)

Met

Comment

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Correction Deadline: 3/29/2022

Corrected on 5/25/2022

Previous citation corrected. During consultant's observation, classroom 1R was observed with two staff and eight children on this date.

591-1-1-.32 Supervision(CR)

Met

Correction Deadline: 4/12/2022

Corrected on 5/25/2022

Previous citation corrected. Consultant observed adequate supervision at the center on this date.

The following information is associated with a Complaint Investigation Visit:

Safety

591-1-1-.11 Discipline(CR)

Met

Correction Deadline: 4/11/2022

Corrected on 5/25/2022

Based on consultant's observation on May 25, 2022, staff were observed using appropriate discipline throughout the center.