



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**  
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Cover Sheet**

**Date:** 8/18/2022 **VisitType:** Complaint Investigation Follow Up **Arrival:** 9:55 AM **Departure:** 12:15 PM

**CCLC-26288**

**A Brighter Beginning Childcare Center**

3423-C Deans Bridge Road Augusta, GA 30906 Richmond County  
 (706) 793-9776 holdeneric6@gmail.com

**Regional Consultant**

Tiffany Carter

Phone: (404) 478-8047

Fax: (404) 478-8048

tiffany.carter@decal.ga.gov

**Mailing Address**  
 Same

**Quality Rated:** ★ ★

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.  <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules. <b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules. <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.
08/18/2022	Complaint Investigation Follow Up	Support	
08/17/2022	Monitoring Visit	Deficient	
06/30/2022	Complaint Investigation by Phone	Good Standing	

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Building 1	Building 1	Two Year Olds	2	15	C	18	C	NA	NA	Free Play
Total Capacity @35 sq. ft.: 18			Total Capacity @25 sq. ft.: 79							
Building 2	Building 2		0	0	C	19	C	26	C	
Total Capacity @35 sq. ft.: 19			Total Capacity @25 sq. ft.: 79							
Building 3	Building 3	Three Year Olds	1	12	C	18	C	25	C	Circle Time
Total Capacity @35 sq. ft.: 18			Total Capacity @25 sq. ft.: 79							
Main	Front	One Year Olds	1	11	NC	13	C	NA	NA	Music
Main	Left	Infants	1	6	C	6	C	NA	NA	Floor Play
Main	Middle	Infants	1	6	C	5	NC	NA	NA	Floor Play
Total Capacity @35 sq. ft.: 24			Total Capacity @25 sq. ft.: 79							
Total # Children this Date: 50			Total Capacity @35 sq. ft.: 79			Total Capacity @25 sq. ft.: 79				

Building	Playground	Playground Occupancy	Playground Compliance
Main	Large Rear-Play	87	C
Main	Left-Play	16	C

### Comments

8/18/2022: The purpose of today's visit was to conduct a complaint investigation and to follow-up on previous visit. The regional consultant conducted a monitoring visit on August 17, 2022, and the administrative review is in process.

Plan of Improvement: To Be Submitted 09/01/2022

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/RuleAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee



### Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.state.ga.us](mailto:qualityrated@dec.state.ga.us) for more information. Free technical assistance is available!**

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.'

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

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Eric Holden, Program Official

Date

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Tiffany Carter, Consultant

Date



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### Findings Report

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The following information is associated with a Complaint Investigation Follow Up:

### Children's Records

**591-1-1-.08 Children's Records**

**Defer**

**Defer**

591-1-1-.08(2)-Administrative review is in process by regional consultant from visit on August 17, 2022.

**Correction Deadline: 7/10/2022**

### Facility

**591-1-1-.19 License Capacity(CR)**

**Not Met**

**Finding**

591-1-1-.19(1) requires a Center to provide 35 square feet of usable space per child, which will determine the Center's License capacity. It was determined based on observations that the Front Classroom housed 16 children when the Front Classroom was licensed for 13 children. It was further determined that the Middle Classroom housed six children when the Middle Classroom was licensed for five children.

**Correction Deadline: 8/18/2022**

**Recited on 8/18/2022**

### Health and Hygiene

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**591-1-1-.07 Children's Health****Met****Correction Deadline: 4/27/2022****Corrected on 8/18/2022****.07(5) - Previous citation was corrected on this date.****Safety**

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**591-1-1-.13 Field Trips(CR)****Defer****Defer**

591-1-1-.13(2)-Administrative review in process from monitoring visit from regional consultant on August 17, 2022.

**Correction Deadline: 4/27/2022****591-1-1-.36 Transportation(CR)****Defer****Defer**

591-1-1-.36(7)(c)1-Administrative review in process from monitoring visit by regional consultant on August 17, 2022.

**Correction Deadline: 4/28/2022****Defer**

591-1-1-.36(7)(c)2.-Administrative review in process from monitoring visit by regional consultant on August 17, 2022.

**Correction Deadline: 5/11/2022****Staff Records**

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**591-1-1-.33 Staff Training****Defer****Defer**

591-1-1-.33(5)-Deferred until next calendar year.

**Correction Deadline: 5/11/2022****Staffing and Supervision**

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**591-1-1-.32 Staff:Child Ratios and Group Size(CR)****Not Met****Finding**

591-1-1-.32(1) requires the Center to maintain the required Staff:child ratios as follows: under 1 year or under 18 months if not walking = 1:6; 1 year and walking = 1:8; 2 years = 1:10; 3 years = 1:15; 4 years = 1:18; 5 years = 1:20;and 6 years and older = 1:25. A Center must establish groupings of children for care with maximum group sizes as follows: under 1 year = 12; under 18 months/not walking = 12; 1 year and walking = 16; 2 years = 20; 3 years = 30; 4 years = 36; 5 years = 40; and 6 years and older = 50. It was determined based on observation that there was a staff:child ratio of 1:11, one-year-old children in, the Front Classroom on this date. The required ratio was 2:11.

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**Correction Deadline: 8/18/2022**