

Bright from the Start Georgia Department of Early Care and Learning 2 Martin Luther King Jr. Drive SE, 670 East Tower Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Cover Sheet

Date: 7/13/2021 VisitType: Monitoring Visit Arrival: 9:00 AM Departure: 9:55 AM

FR-0000601597

Tichenor, Norma

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Quality Rated: No

Compliance Zone Designation					
07/13/2021	Monitoring Visit	Good Standing			
02/05/2021	Licensing Study	Good Standing			
08/25/2020	Monitoring Visit	Good Standing			

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.

tne rule **Support** - Program

Program performance is demonstrating a need for improvement in meeting

rules.

 Program is not demonstrating an acceptable level of performance in meeting the rules.

Deficient

Ratios/License Capacity

Age Ranges	Children Present	Child For Pay	CAPS	Not for Pay	Provider Children
Infant (0-11 mos)	0	0	0	0	0
1 & 2 Years	2	2	0	0	0
3 & 4 Years	1	2	0	0	0
School Age(5+) Years	1	1	0	0	0
Total Under 13 Years	4	5	0	0	0
Total Under 18 Years	А		-		-

Children Present: 4 Total Children: 5

Caregivers/Helpers Present: 1 Total Caregivers/Helpers: 1

Comments

A Monitoring visit was conducted on July 13, 2021. Staff files, children's files, and background checks were all reviewed. A virtual inspection was conducted on July 13, 2021 with the Provider. An in-person visit was not conducted due to the COVID-19 pandemic. Compliance with the Executive Order issued on July 13, 2021 was reviewed during the virtual inspection.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee





Important New Deadlines:

Due to the ongoing COVID restrictions, the deadline to become Quality Rated for programs who want to continue to receive Childcare and Parent Services (CAPS), has been extended to at least December 31, 2021.

Get started today! Sign up by completing a short online application: https://gualityrated.decal.ga.gov/ Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@decal.ga.gov

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at http://gbi.georgia.gov to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@decal.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Norma Tichenor, Program Official	Date	LaToya Longshore, Consultant	Date



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Findings Report

Arrival: 9:00 AM **Date:** 7/13/2021 VisitType: Monitoring Visit **Departure:** 9:55 AM

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The following information is associated with a Monitoring Visit:

Activ	ities and Equipment
290-2-312 Equipment and Supplies(CR)	Met
Comment	
A variety of equipment and toys were observed.	
290-2-319 Infant-Sleeping Safety Requirements(CR)	Met
Comment	
Discussed SIDS and infant sleeping position.	
290-2-307 Swimming Pools & Water-related Activities(CR)	Met
Comment	
There is no pool on the property	
	Facility
290-2-311 Physical Plant - Safe Environment(CR)	Met
Comment	
An operable and appropriately sized fire extinguisher was observed in the home the	his date.
290-2-313 Physical Plant-Structural/Mechanical(CR)	Met
Comment	
The Home appears clean and free from hazards.	
290-2-313 Playgrounds(CR)	Met
Comment	
There is no pool on the property	
	Health and Hygiene

Met 290-2-3-.11 Children's Health and Hygiene(CR) Comment Discussed labeling of "diapering only" areas and staff work stations. 290-2-3-.11 Diapering Areas & Practices(CR) Met Comment The provider stated appropriate diapering procedures on this date. 290-2-3-.11 Medications(CR) Met Comment Per the provider no medication is currently dispensed Licensure 290-2-3-.04 Application Requirements(CR) Met Comment Application requirements reviewed with the Provider on this date. **Safety and Discipline** 290-2-3-.11 Discipline(CR) Met Comment Pleasant interactions observed between the provider and children in care. 290-2-3-.11 Transportation(CR) Met Comment The provider does not provide routine transportation. **Staff Records** 290-2-3-.21 Criminal Records and Comprehensive Background Checks(CR) Met Comment Consultant requested to view all Criminal Record checks for employees hired after last visit. Provider stated that there have been no new hires since last visit 290-2-3-.07 Staff Qualifications(CR) Met

Comment

Staff observed to be compliant with applicable laws and regulations.

Staff:Child Ratios and Supervision

290-2-3-.07 Staff:Child Ratios(CR)

Met

Comment

Consultant observed four children present in the Family provider home on this date.

290-2-3-.07 Supervision(CR)

Met

Comment

The Provider was observed directly supervising and being attentive to the needs of the children.