



**Bright from the Start Georgia Department of Early Care and Learning  
2 Martin Luther King Jr. Drive SE, 670 East Tower  
Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Cover Sheet**

**Date:** 10/13/2021 **VisitType:** Complaint Investigation **Arrival:** 10:20 AM **Departure:** 2:35 PM  
Follow Up

**CCLC-48230**

**Trainers Childcare Center**

2341 Beaver Ruin Road Norcross, GA 30071 Gwinnett County  
(770) 263-1981 kidsfirstmarie@yahoo.com

**Mailing Address**

2341 Beaver Ruin Rd  
Norcross, GA 30071

**Regional Consultant**

LaToya Summers

Phone:

Fax:

latoyia.summers@decal.ga.gov

Joint with: Junya Herron

**Quality Rated:**

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.  <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules. <b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules. <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.
10/13/2021	Complaint Investigation Follow Up	Good Standing	
04/27/2021	Monitoring Visit	Good Standing	
10/27/2020	Licensing Study	Good Standing	

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes	
Main	A- (1R) - 2's	Two Year Olds	1	10	C	17	C	NA	NA	Lunch	
Main	B- (2R) 2's	One Year Olds and Two Year Olds	1	8	C	17	C	NA	NA	Transitioning	
Main	C- (3R)- 1's		0	0	C	13	C	NA	NA	Not In Use	
Main	D- (Middle Back) Infants	Infants	1	3	C	12	C	NA	NA	Free Play, Floor Play	
Main	G- (1L) 4's		0	0	C	15	C	22	C	Not In Use	
Main	H - (Far left) - Afterschool		0	0	C	27	C	38	C	Not In Use	
Main	I - (2L) 3's	Three Year Olds	1	13	C	16	C	22	C	Transitioning	
			Total Capacity @35 sq. ft.: 117			Total Capacity @25 sq. ft.: 140					
Total # Children this Date: 34			Total Capacity @35 sq. ft.: 117			Total Capacity @25 sq. ft.: 140			Building @25 capacity limited by Fire Marshall Limitations		

Building	Playground	Playground Occupancy	Playground Compliance
Main	A - (1R) 6 wks- 1 years	6	C
Main	B- (2R) 2-3 years	46	C
Main	C - (L) 4 and up	39	C

**Comments**

The purpose of today's visit was to conduct a complaint investigation and follow-up to the previous visit conducted on April 27, 2021. Background check affidavit left with provider on this date.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee



**Important New Deadlines:**

Due to the ongoing COVID restrictions, the deadline to become Quality Rated for programs who want to continue to receive Childcare and Parent Services (CAPS), has been extended to at least December 31, 2021.

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>  
 Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.state.ga.us](mailto:qualityrated@dec.state.ga.us)

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

**Refutation Process:**

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@dec.state.ga.us](mailto:CCSRefutations@dec.state.ga.us).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

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Frances Toney, Program Official

Date

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LaToyia Summers, Consultant

Date

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Junya Herron, Consultant

Date



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### Findings Report

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The following information is associated with a Complaint Investigation Follow Up:

	<b>Facility</b>
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591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Correction Deadline: 4/27/2021

Corrected on 10/13/2021

.25(13) - Citation was corrected in that consultant did not observe and hazards in the classrooms on this date.

Correction Deadline: 10/27/2020

Corrected on 10/13/2021

.25(3) - Citation corrected in that consultant observed classroom to not be in use.

	<b>Food Service</b>
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591-1-1-.15 Food Service & Nutrition

Met

Correction Deadline: 4/27/2021

Corrected on 10/13/2021

.15(2) - Citation corrected in that consultant observed feeding plans for three infants in classroom D on this date.

	<b>Sleeping &amp; Resting Equipment</b>
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591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Met

Correction Deadline: 4/27/2021

Corrected on 10/13/2021

.30(1)(b)2 - Citation corrected in that consultant observed cots in classrooms B, G, and I to be labeled for individual use.

**Staff Records**

**Records Reviewed: 9**

**Records with Missing/Incomplete Components: 1**

Staff # 1	Met
Staff # 2	Met
Staff # 3	Met
Staff # 4	Not Met
Date of Hire: 08/12/2021	
<u>"Missing/Incomplete Components"</u>	
.09-Criminal Records Check Missing	
Staff # 5	Met
Date of Hire: 11/04/2019	
Staff # 6	Met
Date of Hire: 08/28/2017	
Staff # 7	Met
Date of Hire: 10/31/2018	
Staff # 8	Met
Date of Hire: 03/13/2019	
Staff # 9	Met
Date of Hire: 01/08/2021	

**Staff Credentials Reviewed: 7**

**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) Not Met**

**Finding Associated with Complaint**

591-1-1-.09(1)(a) requires that a Center ensure that every actual and potential Director, Employee and Provisional Employee of a Child Care Learning Center submit both a Records Check Application to the Department and Fingerprints to an authorized fingerprinting site. It was determined based on a review of records a staff member did not submit a Records Check Application to the Department and Fingerprints to an authorized fingerprinting site as required.

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**Correction Deadline: 10/13/2021**

**Finding Associated with Complaint**

591-1-1-.09(1)(j) requires that for portability for Directors, Employees and Provisional Employees, excluding Students-in-Training, only the most recently issued determination letter is eligible for portability and must be ported electronically. A Center may accept a satisfactory Fingerprint Records Check Determination letter or a satisfactory Comprehensive Records Check Determination letter issued by the Department if the Records Check Clearance Date is within the preceding 12 months from the hire date, the individual has not had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, and the Center does not know or reasonably should not know that the individual's satisfactory status has changed. It was determined based on a review of records a staff member in room I was alone supervising 13 three year old children and was not ported within 12 months.

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**Correction Deadline: 10/13/2021**

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**591-1-1-.33 Staff Training** **Met**

**Correction Deadline: 5/27/2021**

**Corrected on 10/13/2021**

**.33(3) - Correction of citation in that consultant observed completed health and safety orientation for staff member #7.**

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**591-1-1-.31 Staff(CR)** **Met**

**Correction Deadline: 4/28/2021**

**Corrected on 10/13/2021**

**.31(2)(b)2. - Correction of citation in that consultant reviewed records and determined that staff member #4 meets all qualifications and was listed on error. Staff member #2 was the staff member with a hire date of November 4, 2019 without evidence of the minimum academic requirements but is no longer with the facility.**