



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**  
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Cover Sheet**

**Date:** 9/14/2021 **VisitType:** Complaint Investigation by Phone **Arrival:** 10:05 AM **Departure:** 11:10 AM

**CCLC-37121**

**Best Buddies at Oakland**

129 Oakland Parkway Leesburg, GA 31763 Lee County  
(229) 903-9191 bestbuddies1004@att.net

**Regional Consultant**

Cresia Jackson

Phone: (229) 238-2958

Fax: (229) 238-2957

cresia.jackson@dec.al.ga.gov

**Mailing Address**  
Same

**Quality Rated:** ★ ★

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.  <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules. <b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules. <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.
09/14/2021	Complaint Investigation by Phone	Good Standing	
06/21/2021	Complaint Closure	Good Standing	
06/16/2021	Complaint Closure	Good Standing	

**Ratios/License Capacity**

**Comments**

Plan of Improvement: Developed This Date 09/14/2021

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee



### Important New Deadlines:

Due to the ongoing COVID restrictions, the deadline to become Quality Rated for programs who want to continue to receive Childcare and Parent Services (CAPS), has been extended to at least December 31, 2021.

Get started today! Sign up by completing a short online application: <https://qualityrated.decal.ga.gov/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@decal.ga.gov](mailto:qualityrated@decal.ga.gov)

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@decal.ga.gov](mailto:CCSRefutations@decal.ga.gov).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Kylie Layton, Program Official

Date

Cresia Jackson, Consultant

Date



Bright from the Start Georgia Department of Early Care and Learning  
2 Martin Luther King Jr. Drive SE, 670 East Tower  
Atlanta, GA 30334  
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

### Findings Report

**Date:** 9/14/2021 **VisitType:** Complaint Investigation by Phone **Arrival:** 10:05 AM **Departure:** 11:10 AM

**CCLC-37121**

**Best Buddies at Oakland**

129 Oakland Parkway Leesburg, GA 31763 Lee County  
(229) 903-9191 bestbuddies1004@att.net

**Mailing Address**  
Same

**Regional Consultant**

Cresia Jackson

Phone: (229) 238-2958

Fax: (229) 238-2957

cresia.jackson@dec.al.ga.gov

The following information is associated with a Complaint Investigation by Phone:

### Activities and Equipment

**591-1-1-.03 Activities**

**Not Met**

#### Finding

591-1-1-.03(9) requires center staff to refrain from engaging in, or allowing children or other adults to engage in, activities that could be detrimental to a child's health or well-being, such as but not limited to, horse play, rough play, wrestling, and picking up a child in a manner that could cause injury.

It was determined based on investigative findings that staff in the infant room conducted rectal temperature checks to monitor potential COVID symptoms without specific health training in this procedure and used the thermometer in a way that could potentially cause injury to the infant.

#### POI (Plan of Improvement)

The Center will review requirements with Staff to ensure that appropriate activities are conducted with children.

**Correction Deadline: 9/14/2021**

### Health and Hygiene

**591-1-1-.07 Children's Health**

**Not Met**

#### Finding

591-1-1-.07(1) requires Center Staff to not accept a child nor allow a child to remain at the Center if the child has the equivalent of a 101 degrees Fahrenheit or higher oral temperature and another contagious symptom, such as but not limited to, a rash, diarrhea or a sore throat. When a child shows symptoms of illness during the day, the child shall be moved to a quiet area away from other children where the child shall be supervised and provided the necessary attention until such time as the child leaves the Center or is able to return to the child's group.

It was determined based on investigative findings that infants in the infant room were given rectal temperature checks instead of oral or temporal temperature checks at least twice a day to monitor potential COVID symptoms. Staff had not obtained specific health training in this procedure.

**POI (Plan of Improvement)**

The Center director will make Center Staff and parents/guardians aware of this requirement and will not allow children with the listed symptoms to attend or remain in the Center while ill. Center Staff will identify a quiet area for ill children and develop a plan for supervision.

**Correction Deadline: 9/14/2021**

---

**591-1-1-.17 Hygiene(CR)****Not Met****Finding**

591-1-1-.17(2) requires that Personnel, to the extent possible, keep children clean, dry and comfortable. It was determined based on investigative findings that staff in the infant room conducted rectal temperature checks to monitor potential COVID symptoms without specific health training in this procedure and did not use lubricant nor probe covers between each use.

**POI (Plan of Improvement)**

The Center will train staff, review regularly, and monitor.

**Correction Deadline: 9/14/2021**

---

**591-1-1-.20 Medications(CR)****Not Met****Finding**

591-1-1-.20(1) requires Personnel to obtain specific written authorization from the child's physician or parent in order to dispense prescription or non-prescription medications, except for first aid. Such authorization will include when applicable, date; full name of the child; name of the medication; prescription number, if any; dosage; the dates to be given; the time of day to be dispensed; and signature of parent. It was determined based on investigative findings that 'Desitin' diaper ointment was used during diaper changes without evidence of parental permission.

**POI (Plan of Improvement)**

The Center will train Staff to obtain and review parental authorizations to ensure the authorization contains complete information. The designated person(s) will monitor daily.

**Correction Deadline: 9/14/2021**

<b>Policies and Procedures</b>
--------------------------------

---

**591-1-1-.21 Operational Policies & Procedures****Not Met****Finding**

591-1-1-.21(4) requires the Center to provide to Parents a copy of the Center's written policies and procedures. It was determined based on investigative findings that the center did not provide a copy of the policies and procedures upon enrollment of child on August 2, 2021..

**POI (Plan of Improvement)**

The Center will make giving parents a copy of the policies and procedures a routine step in the enrollment process and will train Staff who participate in the enrollment process. The Center will ensure sufficient copies are available.

**Correction Deadline: 9/19/2021**