



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Cover Sheet**

**Date:** 11/15/2022 **VisitType:** Monitoring Visit

**Arrival:** 9:30 AM

**Departure:** 11:30 AM

**CCLC-128**

**Sheltering Arms - Longview Drive Center**

3833 Longview Drive Douglasville, GA 30135 Douglas County  
 (770) 949-3717 cbanks@shelteringarmsforkids.com

**Regional Consultant**

Tomekia Hudson

Phone: (770) 544-5978

Fax: (770) 544-5980

tomekia.hudson@dec.al.gov

**Mailing Address**

Same

**Quality Rated:** ★ ★ ★

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.
11/15/2022	Monitoring Visit	Good Standing	
04/13/2022	Licensing Study	Good Standing	
11/03/2021	Monitoring Visit	Good Standing	

**Good Standing** - Program is demonstrating an acceptable level of performance in meeting the rules.  
**Support** - Program performance is demonstrating a need for improvement in meeting rules.  
**Deficient** - Program is not demonstrating an acceptable level of performance in meeting the rules.

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	#1	Infants and One Year Olds	2	5	C	12	C	NA	NA	Floor Play, Nap
Main	#2	Infants and One Year Olds	2	3	C	13	C	NA	NA	Floor Play
Main	#3	Infants	1	4	C	19	C	NA	NA	Circle Time
Main	#4	One Year Olds	2	5	C	20	C	NA	NA	Story
Main	#5	Two Year Olds and Three Year Olds	2	4	C	19	C	NA	NA	Circle Time
Main	#6	Two Year Olds and Three Year Olds	2	10	C	20	C	NA	NA	Circle Time
Main	#7	PreK	2	21	C	26	C	NA	NA	Circle Time
Main	#8	PreK	2	16	C	27	C	NA	NA	Circle Time
Main	#9	Three Year Olds and Four Year Olds	2	12	C	27	C	NA	NA	Circle Time
Main	1A		0	0	C	6	C	NA	NA	
Main	2A		0	0	C	6	C	NA	NA	

Total Capacity @35 sq. ft.: 195

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 80

Total Capacity @35 sq. ft.: 195

Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Main	Back	26	C
Main	Infant/Toddler	22	C
Main	Middle	41	C

## Comments

Director provided seven files for employees hired since last visit.

Plan of Improvement: No Plan Developed 01/01/0001

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee



### Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.al.ga.gov](mailto:qualityrated@dec.al.ga.gov) for more information. Free technical assistance is available!**

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.'

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

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Crystal Banks, Program Official

Date

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Tomekia Hudson, Consultant

Date



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**Findings Report**

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The following information is associated with a Monitoring Visit:

**Activities and Equipment**

**591-1-1-.12 Equipment & Toys(CR)**

**Met**

**Comment**

A variety of equipment and toys were observed throughout the center.

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)**

**Met**

**Comment**

Center does not provide swimming activities.

**Facility**

**591-1-1-.19 License Capacity(CR)**

**Met**

**Comment**

Licensed capacity observed to be routinely met by center.

**591-1-1-.25 Physical Plant - Safe Environment(CR)**

**Met**

**Comment**

Center appears clean and well maintained.

**591-1-1-.26 Playgrounds(CR)**

**Met**

**Comment**

Playground observed to be clean and in good repair.

**Health and Hygiene**

**591-1-1-.10 Diapering Areas & Practices(CR)**

**Met**

**Comment**

Staff state proper knowledge of diapering procedures.

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**591-1-1-.17 Hygiene(CR)****Met****Comment**

Proper hand washing observed throughout the center.

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**591-1-1-.20 Medications(CR)****Met****Comment**

The Provider currently does not dispense/administer medication.

**Safety**

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**591-1-1-.11 Discipline(CR)****Met****Comment**

Age-appropriate discussion and/or redirection observed.

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**591-1-1-.36 Transportation(CR)****Met****Comment**

Center does not provide routine transportation.

**Sleeping & Resting Equipment**

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**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Met****Comment**

Discussed SIDS and infant sleeping position.

**Comment**

Pleasant naptime environment observed.

**Staff Records****Records Reviewed: 44****Records with Missing/Incomplete Components: 0**

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Staff # 1	Met
Staff # 2	Met
Staff # 3	Met
Date of Hire: 09/20/2021	
Staff # 4	Met
Staff # 5	Met
Staff # 6	Met
Date of Hire: 01/10/2022	
Staff # 7	Met
Date of Hire: 06/26/2017	
Staff # 8	Met
Date of Hire: 01/22/1991	
Staff # 9	Met

Date of Hire: 07/18/2022

Staff # 10 Met

Date of Hire: 09/05/2022 Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 11 Met

Staff # 12 Met

Staff # 13 Met

Date of Hire: 02/24/2020

Staff # 14 Met

Date of Hire: 07/29/2013

Staff # 15 Met

Date of Hire: 08/15/2022

Staff # 16 Met

Date of Hire: 12/25/2017

Staff # 17 Met

Staff # 18 Met

Date of Hire: 06/21/2021

Staff # 19 Met

Date of Hire: 06/21/2021

Staff # 20 Met

Staff # 21 Met

Date of Hire: 08/27/2018

Staff # 22 Met

Date of Hire: 02/03/2015

Staff # 23 Met

Staff # 24 Met

Staff # 25 Met

Date of Hire: 04/01/2019

Staff # 26 Met

Date of Hire: 06/27/2022

Staff # 27 Date of Hire: 10/23/2017	Met
Staff # 28 Date of Hire: 07/21/1997	Met
Staff # 29 Date of Hire: 07/24/2017	Met
Staff # 30 Date of Hire: 03/07/2022	Met
Staff # 31 Date of Hire: 04/25/2022	Met
Staff # 32 Date of Hire: 07/18/2022	Met
Staff # 33 Date of Hire: 10/11/2022	Met <u>Reminder - Health &amp; Safety training is required within 90 calendar days of hired</u>
Staff # 34	Met
Staff # 35 Date of Hire: 06/21/2021	Met
Staff # 36 Date of Hire: 02/16/2022	Met
Staff # 37 Date of Hire: 11/01/2022	Met <u>Reminder - Health &amp; Safety training is required within 90 calendar days of hired</u>
Staff # 38	Met
Staff # 39	Met
Staff # 40 Date of Hire: 04/04/2022	Met
Staff # 41	Met
Staff # 42 Date of Hire: 10/02/2000	Met
Staff # 43	Met

**Records Reviewed: 44**

**Records with Missing/Incomplete Components: 0**

Date of Hire: 08/16/2022

Staff # 44

Met

Date of Hire: 06/14/2019

**Staff Credentials Reviewed: 7**

**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)**

**Met**

**Comment**

Director provided seven files for employees hired since last visit.

**591-1-1-.31 Staff(CR)**

**Met**

**Comment**

Staff observed to be compliant with applicable laws and regulations.

**Staffing and Supervision**

**591-1-1-.32 Staff:Child Ratios and Group Size(CR)**

**Met**

**Comment**

Center observed to maintain appropriate staff:child ratios.

**591-1-1-.32 Supervision(CR)**

**Met**

**Comment**

Staff observed to provide direct supervision and be attentive to children's needs.