

Error: Subreport could not be shown.

Quality Rated: No

Compliance Zone Designation			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.  <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules. <b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules. <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.
11/22/2022	Complaint Investigation & Licensing Study	Good Standing	
05/24/2022	Monitoring Visit	Good Standing	
12/14/2021	Licensing Study	Good Standing	

#### Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A-1R-Infants-1 year	Infants	2	4	C	10	C	NA	NA	Floor Play
Main	B-2R-Infants	Infants	1	3	C	11	C	NA	NA	Feeding,Floor Play
Main	C-1L-1 year olds	One Year Olds	2	7	C	13	C	NA	NA	Free Play
Main	D-2L- 2 years	Two Year Olds	3	9	C	18	C	NA	NA	Centers
Main	F-4L- 3 years		0	0	C	22	C	31	C	
Main	G-4R- 4 years		0	0	C	22	C	31	C	
Main	H-3R- 4 years		0	0	C	23	C	32	C	
Main	I-rt wing front- 4-5 years		0	0	C	21	C	29	C	
Main	J-right wing rear- 4 years		0	0	C	22	C	31	C	
Total Capacity @35 sq. ft.: 162			Total Capacity @25 sq. ft.: 206							
Total # Children this Date: 23			Total Capacity @35 sq. ft.: 162							
			Total Capacity @25 sq. ft.: 206							

Building	Playground	Playground Occupancy	Playground Compliance
Main	A-left front playground	48	C
Main	B-left rear playground	49	C
Main	C- right playground	86	C
Main	D-center front infant playground	6	C

#### Comments

A licensing visit was conducted on this date.

Plan of Improvement: No Plan Developed 01/01/0001

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.decgal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee



### Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 855-800-7747 or [qualityrated@decgal.ga.gov](mailto:qualityrated@decgal.ga.gov) for more information. Free technical assistance is available!**

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.'

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Shanna Jonathan, Program Official

Date

Beth Holland, Consultant

Date



Bright from the Start Georgia Department of Early Care and Learning  
2 Martin Luther King Jr. Drive SE, 670 East Tower  
Atlanta, GA 30334  
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

### Findings Report

**Date:** 11/22/2022 **VisitType:** Licensing Study

**Arrival:** 9:50 AM

**Departure:** 1:35 PM

**CCLC-32037**

**Primrose School of Suwanee West**

800 Peachtree Industrial Blvd. Suwanee, GA 30024 Gwinnett County  
(770) 932-3900 shanna@primrosesuwaneewest.com

**Mailing Address**  
Same

**Regional Consultant**

Beth Holland

Phone: (404) 478-8075

Fax: (404) 478-8076

beth.holland@decal.ga.gov

The following information is associated with a Licensing Study Visit:

#### Activities and Equipment

**591-1-1.12 Equipment & Toys(CR)**

**Met**

**Comment**

A variety of equipment and toys were observed throughout the center.

**591-1-1.35 Swimming Pools & Water-related Activities(CR)**

**Met**

**Comment**

Center does not provide swimming activities.

#### Facility

**591-1-1.19 License Capacity(CR)**

**Met**

**Comment**

Licensed capacity observed to be routinely met by center.

**591-1-1.25 Physical Plant - Safe Environment(CR)**

**Met**

**Comment**

No hazards observed accessible to children on this date.

**591-1-1.26 Playgrounds(CR)**

**Met**

**Comment**

Playground observed to be clean and in good repair.

#### Food Service

**591-1-1.15 Food Service & Nutrition**

**Met**

**Comment**

Center menu meets USDA guidelines.

**Comment**

Please ensure that bottles are covered and fully labeled with child's full name.

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**591-1-1-.18 Kitchen Operations****Met****Comment**

Kitchen appears clean and well organized.

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**Health and Hygiene**

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**591-1-1-.10 Diapering Areas & Practices(CR)****Met****Comment**

Staff state proper knowledge of diapering procedures.

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**591-1-1-.17 Hygiene(CR)****Met****Comment**

Proper hand washing observed throughout the center.

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**591-1-1-.20 Medications(CR)****Met****Comment**

Documentation for medication dispensing observed complete.

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**Safety**

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**591-1-1-.11 Discipline(CR)****Met****Comment**

Staff were observed to maintain a positive learning environment on this date.

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**591-1-1-.36 Transportation(CR)****Met****Correction Deadline: 5/25/2022****Corrected on 11/22/2022****.36(7)(c)2. - previous citation observed to be corrected in that all transportation documents were observed to complete.**

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**Sleeping & Resting Equipment**

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**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Met****Comment**

Discussed SIDS and infant sleeping position.

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**Staff Records**

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**Records Reviewed: 49****Records with Missing/Incomplete Components: 0**

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Staff # 1 Met

Staff # 2 Met

Date of Hire: 02/07/2022

Staff # 3 Met

Staff # 4 Met

Date of Hire: 06/27/2022

Staff # 5 Met

**Records Reviewed: 49****Records with Missing/Incomplete Components: 0**

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Date of Hire: 03/11/2022

Staff # 6 Met

Date of Hire: 01/06/2022

Staff # 7 Met

Date of Hire: 09/09/2022

Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 8 Met

Date of Hire: 11/02/2022

Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 9 Met

Date of Hire: 08/26/2019

Staff # 10 Met

Staff # 11 Met

Staff # 12 Met

Date of Hire: 10/06/2022

Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 13 Met

Date of Hire: 10/06/2022

Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 14 Met

Date of Hire: 12/02/2019

Staff # 15 Met

Date of Hire: 11/03/2020

Staff # 16 Met

Date of Hire: 08/17/2022

Staff # 17 Met

Date of Hire: 08/01/2016

Staff # 18 Met

Date of Hire: 08/04/2003

Staff # 19 Met

Date of Hire: 11/11/2022

Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 20 Met

Date of Hire: 09/03/2020

Staff # 21 Met

Date of Hire: 01/13/2022

Staff # 22 Met

Date of Hire: 07/31/2019

Staff # 23 Met

Date of Hire: 10/17/2022 Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 24 Met

Date of Hire: 08/02/2022

Staff # 25 Met

Date of Hire: 09/28/2006

Staff # 26 Met

Date of Hire: 07/06/2021

Staff # 27 Met

Date of Hire: 07/25/2018

Staff # 28 Met

Date of Hire: 08/08/2022

Staff # 29 Met

Date of Hire: 08/06/2021

Staff # 30 Met

Date of Hire: 08/02/2011

Staff # 31 Met

Date of Hire: 01/31/2022

Staff # 32 Met

Date of Hire: 07/30/2013

Staff # 33 Met

Date of Hire: 08/09/2022

Staff # 34 Met

Date of Hire: 02/07/2020

Staff # 35 Met

**Records Reviewed: 49****Records with Missing/Incomplete Components: 0**

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Date of Hire: 10/20/2014

Staff # 36 Met

Date of Hire: 05/23/2006

Staff # 37 Met

Date of Hire: 05/11/2022

Staff # 38 Met

Date of Hire: 02/14/2022

Staff # 39 Met

Date of Hire: 05/16/2022

Staff # 40 Met

Date of Hire: 06/13/2019

Staff # 41 Met

Date of Hire: 02/25/2021

Staff # 42 Met

Date of Hire: 05/17/2022

Staff # 43 Met

Date of Hire: 04/11/2022

Staff # 44 Met

Date of Hire: 10/03/2022 Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 45 Met

Date of Hire: 08/12/2021

Staff # 46 Met

Date of Hire: 08/13/2015

Staff # 47 Met

Date of Hire: 07/02/2007

Staff # 48 Met

Date of Hire: 08/12/2020

Staff # 49 Met

Date of Hire: 09/08/2022 Reminder - Health & Safety training is required within 90 calendar days of hired**Staff Credentials Reviewed: 6**

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<b>591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)</b>	<b>Met</b>
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**Comment**

Director provided 15 file(s) for employees hired since last visit.

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<b>591-1-1-.31 Staff(CR)</b>	<b>Met</b>
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**Comment**

Discussed that all lead staff must enroll in an approved education program within 6 months of hire and complete degree within 18 months.

**Comment**

Staff observed to be compliant with applicable laws and regulations.

<b>Staffing and Supervision</b>
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<b>591-1-1-.32 Staff:Child Ratios and Group Size(CR)</b>	<b>Met</b>
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**Comment**

Center observed to maintain appropriate staff:child ratios.

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<b>591-1-1-.32 Supervision(CR)</b>	<b>Met</b>
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**Comment**

Staff observed to provide direct supervision and be attentive to children's needs.