



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**  
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Cover Sheet**

**Date:** 8/8/2022      **VisitType:** Monitoring Visit      **Arrival:** 9:30 AM      **Departure:** 11:55 AM

**CCLC-274**

**Discovery Point #4**

2555 Cruse Road Lawrenceville, GA 30044 Gwinnett County  
 (678) 467-9496 discoverypointcruseroad@gmail.com

**Regional Consultant**

Beth Holland

Phone: (404) 478-8075  
 Fax: (404) 478-8076  
 beth.holland@dec.al.ga.gov

**Mailing Address**  
 Same

**Quality Rated:** ★

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.  <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules. <b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules. <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.
08/08/2022	Monitoring Visit	Good Standing	
02/25/2022	Licensing Study	Good Standing	
10/21/2021	Complaint Investigation by Phone	Good Standing	

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	1L		0	0	C	19	C	NA	NA	
Main	1R	Three Year Olds	2	18	C	22	C	NA	NA	Transitioning
Main	2L	Infants	1	6	C	16	C	NA	NA	Nap, Floor Play
Main	2R	PreK	1	13	C	25	C	NA	NA	Centers
Main	3L	One Year Olds and Two Year Olds	1	9	NC	20	C	NA	NA	Free Play
Main	3R	PreK	2	18	C	26	C	37	C	Circle Time
Main	4R	PreK	2	14	C	28	C	39	C	Centers
Main	Backroom		0	0	C	27	C	37	C	
Main	Dining Room		0	0	C	43	C	60	C	
Total Capacity @35 sq. ft.: 226					Total Capacity @25 sq. ft.: 275					
Total # Children this Date: 78					Total Capacity @25 sq. ft.: 275					

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground A LEFT SIDE	15	C
Main	Playground B LFT BK	65	C
Main	Playground C	100	C

**Comments**

A joint, in person monitoring visit was conducted on this date with regional manager, Jennifer Taylor.

Plan of Improvement: To Be Submitted 09/13/2022

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/RuleAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee



#### Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.state.ga.us](mailto:qualityrated@dec.state.ga.us) for more information. Free technical assistance is available!**

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Rozina Lakhani, Program Official

Date

Beth Holland, Consultant

Date



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**Findings Report**

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The following information is associated with a Monitoring Visit:

**Activities and Equipment**

**591-1-1-.03 Activities**

**Not Met**

**Finding**

591-1-1-.03(1) requires the Center to provide a daily planned program of varied and developmentally appropriate activities to promote social, emotional, physical, cognitive, language and literacy growth. Center Staff shall use a variety of teaching methods to accommodate the needs of the children's different learning styles. It was determined based on observation that two, two-year-old children in room 3L, were observed in high chairs with no materials or activities.

**Correction Deadline: 8/8/2022**

**Technical Assistance**

591-1-1-.03(2) - requires the Center to keep current lesson plans on site that reflect appropriate instruction practices and activities to support children's development. The Center shall have sufficient and varied play and learning equipment and materials to support the above program of activities in all developmental areas. Please monitor classrooms for current lesson plans.

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**Correction Deadline: 8/8/2022**

**Finding**

591-1-1-.03(6) requires Center Staff to ensure children less than three years of age do not spend more than one-half hour of time consecutively in confining equipment, such as swings, highchairs, jump seats, carriers or walkers. Children shall use such equipment only when they are awake. Such children shall be allowed time to play on the floor daily. Infants shall have supervised tummy time on the floor daily when they are awake. It was determined based on observation that two, two-year-old children were observed to be in high chairs from 9:50am-10:15am.

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**Correction Deadline: 8/8/2022**

**591-1-1-.12 Equipment & Toys(CR)**

**Not Met**

**Comment**

Discussed adding equipment and toys to enhance variety in classroom where school aged children are housed.

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**Finding**

591-1-1-.12(2) requires that all equipment and furniture be free from hazardous conditions such as, but not limited to, sharp rough edges or toxic paint; and be kept clean. It was determined based on observation that the following areas need to be addressed:

1L- Baseboards need to be cleaned

3L-baby bed, Little Tykes kitchen, Little Tykes table were observed to be dirty. Window sills were observed to have dust on them.

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**Correction Deadline: 8/8/2022**

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)**

**Met**

**Comment**

Center does not provide swimming activities.

	Evening Care
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<b>591-1-1-.32 Staffing/Supervision(CR)</b>	<b>Met</b>
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<b>591-1-1-.32 Staffing/Supervision(CR)</b>	<b>Met</b>
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**Comment**

No evening care hours provided

	<b>Facility</b>
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<b>591-1-1-.19 License Capacity(CR)</b>	<b>Met</b>
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<b>591-1-1-.19 License Capacity(CR)</b>	<b>Met</b>
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**Comment**

Discussed movement of children to maintain capacities.

591-1-1-.25 Physical Plant - Safe Environment(CR)	Not Met
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591-1-1-.25 Physical Plant - Safe Environment(CR)	Not Met
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### Finding

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation that in room 3L teachers purse was stored on top of the cubbies.

It was determined based on observation that in the back rear Pre-K classroom, latex gloves and soap with a "keep out of reach of children" label was on the sink counter. Room 4R was observed to have several electrical cords accessible, the beige cabinet housed wipes that had "keep out of reach of children" warning. Latex gloves were observed on the counter and a broom was accessible. The closet in classroom 2R was observed to be unlocked; Lysol and latex gloves were observed.

[illegible]

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**Correction Deadline: 8/8/2022**

591-1-1-.26 Playgrounds(CR)	Not Met
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591-1-1-.26 Playgrounds(CR)	Not Met
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**Comment**

Discussed maintenance of resilient surface. Please fluff and redistribute.

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Finding
<p>1. The company has a clear vision and mission statement that guides its operations and decision-making.</p> <p>2. The company has a strong leadership team that is committed to the company's success and the well-being of its employees.</p> <p>3. The company has a robust financial system that ensures the company's financial health and stability.</p> <p>4. The company has a strong marketing and sales strategy that effectively promotes its products and services.</p> <p>5. The company has a strong customer service team that provides excellent support to its customers.</p> <p>6. The company has a strong research and development team that is committed to innovation and the development of new products and services.</p> <p>7. The company has a strong human resources team that is committed to the recruitment, training, and development of its employees.</p> <p>8. The company has a strong legal and compliance team that ensures the company's operations are in compliance with all applicable laws and regulations.</p> <p>9. The company has a strong information technology team that ensures the company's data and systems are secure and reliable.</p> <p>10. The company has a strong sustainability team that is committed to the company's environmental, social, and governance (ESG) goals.</p>

591-1-1-.26(4) requires that playgrounds be protected from traffic or other hazards by a (4) four foot high fence or other barrier approved by this Department. Fencing material shall not present a hazard to children and shall be maintained so as to prevent children from leaving the playground area by any means other than through an approved access route. Fence gates shall be kept closed except when persons are entering or exiting the area. It was determined based on observation that the gate on the rear left playground was latched and secured with a bungee cord however the fence could be pushed open allowing a seven inch gap. The bottom fence next to the HVAC unit was observed to be loose and not secured.

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**Correction Deadline: 8/26/2022**

**Recited on 8/8/2022**

**Finding**

591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined based on observation of the playground on the right, that a number of tree roots are exposed on the rear, right playground near the back fence, along the right side of the fence a large area contained a number of rocks, strips of plastic were observed on the ground next to the raised bed garden, A PVC pipe was sticking up out of the ground in the first enclosure, a gap in the PVC pipe was observed, paint was observed to be chipping on the red cork screw slide, the steps on the back structure were observed to be chipping and had visible signs of corrosion. A drainage issue was observed near the rear of the playground close to the fence line.

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**Correction Deadline: 8/8/2022**

<b>Food Service</b>
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**591-1-1-.15 Food Service & Nutrition**

**Not Met**

**Finding**

591-1-1-.15(2) requires that a signed written feeding plan for children less than one (1) year of age shall be obtained from Parent(s) and that instructions from the Parent(s) shall be updated regularly as new foods are added or other dietary changes are made. The feeding plan shall be posted in the child's assigned room and must include the child's feeding schedule, the amount of formula or breast milk to be given, instructions for the introduction of solid foods, the amount of food to be given and notation of any type(s) of commercially premixed formula which may not be used in an emergency because of food allergies. It was determined based on observation and staff interviews that infant feeding plans were not available for the six infants enrolled.

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**Correction Deadline: 8/8/2022**

<b>Health and Hygiene</b>
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**591-1-1-.10 Diapering Areas & Practices(CR)****Not Met****Finding**

591-1-1-.10(4) requires that if diapers are changed on a diaper changing surface, the surface shall be smooth, nonporous, and equipped with a guard or rails to prevent falls. Between each diaper change, the diaper changing surface shall be cleaned with a disinfectant and dried with a single-use disposable towel. It was determined based on observation that the diaper changing surface in the infant room was not disinfected after use.

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**Correction Deadline: 8/8/2022**

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**591-1-1-.17 Hygiene(CR)****Not Met****Finding**

591-1-1-.17(8) requires staff to wash their hands with liquid soap and warm running water upon arrival for the day, when moving from one child care group to another, upon re-entering the child care area after outside play, before and after diapering each child, dispensing medication, applying topical medications, handling and preparing food, eating, drinking, preparing bottles, feeding each child, assisting children with eating and drinking, after toileting or assisting children with toileting, using tobacco products, handling garbage and organic waste, touching animals or pets, handling bodily fluids and after contamination by any means. It was determined based on observation that a teacher did not wash their hands after changing a diaper on the diaper changing table in the Infant room.

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**Correction Deadline: 8/8/2022**

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**591-1-1-.20 Medications(CR)****Met****Comment**

The Provider currently does not dispense/administer medication.

<b>Safety</b>
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**591-1-1-.11 Discipline(CR)****Met****Comment**

Staff were observed to maintain a positive learning environment on this date.

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**591-1-1-.36 Transportation(CR)****Technical Assistance****Comment**

The vehicle had an approved fire extinguisher and first aid kit on this date.

**Technical Assistance**

591-1-1-.36(4)(b) - Consultant observed three vehicles on the school property. Two new vehicles and one older vehicle. The owner stated that the older vehicle was no longer being used. The interior of a transportation vehicle was observed to have trash and ripped seats. Consultant informed the owner that any vehicles on property must maintain the standards required. Vehicles no longer used must be removed from the property.

**Correction Deadline: 8/9/2022**

<b>Sleeping &amp; Resting Equipment</b>
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**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**

**Not Met**

**Finding**

591-1-1-.30(1)(a)3 requires that each crib shall have only an individual, tight-fitting sheet which is changed daily or more often as needed and prior to a change of occupant. It was determined based on observation that the crib sheets in the infant room were not tight-fitting for the mattress used. Provider stated that crib sheets are order from the same company every year. Consultant advised that over time the elastic may lose elasticity and sheet should be checked after each was to be sure the sheet fits tightly over the mattress.

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**Correction Deadline: 8/8/2022**

**Finding**

591-1-1-.30(2) requires the Center to provide a safe sleep environment in accordance with American Academy of Pediatrics (AAP), Consumer Product Safety Commission (CPSC) and American Society for Testing and Materials (ASTM) recommendations as listed in these rules for all infants. Center Staff shall place an infant to sleep on the infant's back in a crib unless the Center has been provided a physician's written statement authorizing another sleep position for that particular infant that includes how the infant shall be placed to sleep and a time frame that the instructions are to be followed. When an infant can easily turn over from back to front and back again, Staff shall continue to put the infant to sleep initially on the infant's back but allow the infant to roll over into his or her preferred position and not re-position the infant. Sleepers, sleep sacks and wearable blankets that fit according to the commercial manufacturer's guidelines and will not slide up around the infant's face may be used when necessary for the comfort of the sleeping infant. Swaddling shall not be used unless the Center has been provided a physician's written statement authorizing its use for a particular infant that includes instructions and a time frame for swaddling the infant. Center Staff shall not place objects or allow objects to be placed in or on the crib with an infant such as but not limited to toys, pillows, quilts, comforters, bumper pads, sheepskins, stuffed toys, or other soft items and shall not attach objects or allow objects to be attached to a crib with a sleeping infant, such as, but not limited to, crib gyms, toys, mirrors and mobiles. It was determined based on staff interview that staff member # 9, stated that children were put to sleep on their stomachs.

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**Correction Deadline: 8/8/2022**

**Finding**

591-1-1-.30(2)(c) requires that infants shall not sleep in equipment other than safety-approved cribs, such as, but not limited to, a car safety seat, bouncy seat, highchair, or swing. Infants who arrive at the Center asleep or fall asleep in such equipment, on the floor or elsewhere, shall be transferred to a safety-approved crib. It was determined based on observation that two infants were observed to be asleep in swings from 9:55 AM -10:10AM.

**Correction Deadline: 8/8/2022**

**Staff Records**

**Records Reviewed: 20**

**Records with Missing/Incomplete Components: 0**

Staff # 1	Met
Date of Hire: 01/25/2016	
Staff # 2	Met
Date of Hire: 07/29/2014	
Staff # 3	Met
Staff # 4	Met
Date of Hire: 02/25/2002	
Staff # 5	Met
Staff # 6	Met
Staff # 7	Met
Date of Hire: 08/13/2020	
Staff # 8	Met
Date of Hire: 02/01/2021	
Staff # 9	Met
Staff # 10	Met
Staff # 11	Met
Date of Hire: 11/15/2018	
Staff # 12	Met

**Records Reviewed: 20**

**Records with Missing/Incomplete Components: 0**

Date of Hire: 04/11/2022

Staff # 13 Met

Date of Hire: 09/13/2005

Staff # 14 Met

Staff # 15 Met

Date of Hire: 01/06/2020

Staff # 16 Met

Staff # 17 Met

Date of Hire: 08/09/2022

Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 18 Met

Staff # 19 Met

Staff # 20 Met

**Staff Credentials Reviewed: 5**

**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)**

**Met**

**Comment**

Director provided six file(s) for employees hired since last visit on February 25, 2022.

**591-1-1-.14 First Aid & CPR**

**Not Met**

**Finding**

591-1-1-.14(1)(a) requires, in a Center that provides transportation, that either the driver or another Staff person present on the vehicle have current evidence of successful completion of a biennial training program in cardiopulmonary resuscitation (CPR) and a triennial training program in first aid offered by certified or licensed health care professionals or trainers and which dealt with the provision of emergency care to infants and children. It was determined based on a review of documents that staff member # 16 did not have the mandatory CPR training required.

**Correction Deadline: 8/8/2022**

**591-1-1-.33 Staff Training**

**Met**

**Comment**

Discussed: Health and Safety Training is required for each staff member with direct care responsibilities within 90 calendar days of their hire date.

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**591-1-1-.31 Staff(CR)****Met****Comment**

Discussed that all lead staff must enroll in an approved education program within 6 months of hire and complete degree within 18 months.

<b>Staffing and Supervision</b>
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**591-1-1-.32 Staff:Child Ratios and Group Size(CR)****Not Met****Finding**

591-1-1-.32(1) requires the Center to maintain the required Staff:child ratios as follows: under 1 year or under 18 months if not walking = 1:6; 1 year and walking = 1:8; 2 years = 1:10; 3 years = 1:15; 4 years = 1:18; 5 years = 1:20; and 6 years and older = 1:25. A Center must establish groupings of children for care with maximum group sizes as follows: under 1 year = 12; under 18 months/not walking = 12; 1 year and walking = 16; 2 years = 20; 3 years = 30; 4 years = 36; 5 years = 40; and 6 years and older = 50. It was determined based on observation that a ratio of 1:9 was observed in the toddler room where six, one-year-olds and three, two-year-olds were observed.

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**Correction Deadline: 8/8/2022**

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**591-1-1-.32 Supervision(CR)****Met**

**Correction Deadline: 10/21/2021**

**Corrected on 8/8/2022**

**.32(7) - Previous citation observed to be corrected in that proper supervision was observed on this date.**