



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Cover Sheet

Date: 8/9/2022 **VisitType:** Licensing Study **Arrival:** 9:55 AM **Departure:** 11:35 AM

CCLC-1962

Creme de la Creme

8730 Nesbit Ferry Road Alpharetta, GA 30022 Fulton County
 (770) 998-1844 kwiley@cremedelacreme.com

Mailing Address
 Same

Regional Consultant

Sharnette Glenn

Phone:
 Fax:
 sharnette.glenn@decal.ga.gov

Joint with: LaToya Longshore

Quality Rated: No

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.
08/09/2022	Licensing Study	Good Standing	
02/25/2022	Monitoring Visit	Good Standing	
08/09/2021	Licensing Study	Good Standing	

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.
Support - Program performance is demonstrating a need for improvement in meeting rules.
Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	Apres		0	0	C	13	C	NA	NA	Not In Use
Main	Art	Two Year Olds	1	10	C	10	C	NA	NA	Free Play
Main	Computer room		0	0	C	5	C	NA	NA	Not In Use
Main	Creme Preparatory	Three Year Olds and Four Year Olds	1	8	C	20	C	NA	NA	Circle Time
Main	Garderie 2	Two Year Olds	1	9	C	31	C	NA	NA	Transitioning
Main	Garderie 3	Three Year Olds	2	9	C	26	C	NA	NA	Outside
Main	Gym		0	0	C	11	C	NA	NA	Not In Use
Main	Library		0	0	C	3	C	NA	NA	Not In Use
Main	Pouponniere 1A	Infants	2	3	C	8	C	NA	NA	Floor Play
Main	Pouponniere 1B	Infants	3	7	C	9	C	NA	NA	Outside
Main	Pouponniere 1C	Infants	2	6	C	8	C	NA	NA	Outside
Main	Pouponniere 2	One Year Olds	2	7	C	12	C	NA	NA	Centers
Main	STEM		0	0	C	9	C	NA	NA	Not In Use
Main	Toddlers A	One Year Olds	2	7	C	13	C	NA	NA	Free Play
Main	Toddlers B		0	0	C	35	C	NA	NA	Not In Use

Total Capacity @35 sq. ft.: 213

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 66

Total Capacity @35 sq. ft.: 213

Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground	14	C

Main	Playground A	74	C
Main	Playground B	87	C
Main	Playground C	31	C

Comments

An Administrative Review was conducted on August 9, 2022 jointly with Latoya Longshore. Staff files, children’s files, training, and background checks were all reviewed.

Safe sleep requirements was discussed with the provider.

Plan of Improvement: Developed This Date 08/09/2022

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee



Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.state.ga.us for more information. Free technical assistance is available!

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.'



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Findings Report

Date: 8/9/2022 **VisitType:** Licensing Study **Arrival:** 9:55 AM **Departure:** 11:35 AM

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The following information is associated with a Licensing Study:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR) **Met**

Comment

Equipment and furniture observed to be properly secured, as applicable.

591-1-1-.35 Swimming Pools & Water-related Activities(CR) **Met**

Comment

Center does not provide swimming activities.

Facility

591-1-1-.06 Bathrooms **Met**

Comment

Please monitor bathrooms for necessary supplies.

591-1-1-.19 License Capacity(CR) **Met**

Comment

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR) **Not Met**

Comment

Please secure cleaning tools (i.e., broom, plunger) out of reach of children.

Finding

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation in Poupponiere 1C classroom that the cabinet under the sink was unlocked with windex cleaner accessible to the children.

POI (Plan of Improvement)

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

Correction Deadline: 8/9/2022

Technical Assistance

591-1-1-.25(8) - Consultant discussed with the Provider about walking through the center and covering all outlets and ensure that all cords are secure.

Correction Deadline: 8/9/2022

591-1-1-.26 Playgrounds(CR)

Not Met

Technical Assistance

591-1-1-.26(8) - Consultant discussed with the Provider that the playground needs mulch added around all the equipment.

Correction Deadline: 8/19/2022

Finding

591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined based on observation of Playground B, a water hose was accessible to children. It was further determined based on observation of Playground B the storage area gate was unlocked and accessible to children.

POI (Plan of Improvement)

The Center will remove any litter and fix or remove hazards from the playground and will routinely monitor the playground and remove litter and hazards.

Correction Deadline: 8/9/2022

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)

Met

Comment

Staff state proper knowledge of diapering procedures.

591-1-1-.17 Hygiene(CR)

Met

Comment

Please ensure lids remain on trash containing organic waste.

Comment

Proper hand washing observed throughout the center.

591-1-1-.20 Medications(CR)

Met

Comment

The Provider currently does not dispense/administer medication.

Safety

591-1-1-.05 Animals

Met

Comment

Center does not keep animals on premises.

591-1-1-.11 Discipline(CR)

Met

Comment

Staff were observed to maintain a positive learning environment on this date.

591-1-1-.13 Field Trips(CR)

Met

Comment

Center does not participate in field trips at this time.

Comment

Complete documentation of transportation observed.

Sleeping & Resting Equipment

Technical Assistance

The consultant discussed with the provider cots and mats should be marked for individual use and ensure that all mats/cots are in good condition.

Correction Deadline: 8/9/2022

Finding

591-1-1-.30(2) requires the Center to provide a safe sleep environment in accordance with American Academy of Pediatrics (AAP), Consumer Product Safety Commission (CPSC) and American Society for Testing and Materials (ASTM) recommendations as listed in these rules for all infants. Center Staff shall place an infant to sleep on the infant’s back in a crib unless the Center has been provided a physician’s written statement authorizing another sleep position for that particular infant that includes how the infant shall be placed to sleep and a time frame that the instructions are to be followed. When an infant can easily turn over from back to front and back again, Staff shall continue to put the infant to sleep initially on the infant’s back but allow the infant to roll over into his or her preferred position and not re-position the infant. Sleepers, sleep sacks and wearable blankets that fit according to the commercial manufacturer’s guidelines and will not slide up around the infant’s face may be used when necessary for the comfort of the sleeping infant. Swaddling shall not be used unless the Center has been provided a physician’s written statement authorizing its use for a particular infant that includes instructions and a time frame for swaddling the infant. Center Staff shall not place objects or allow objects to be placed in or on the crib with an infant such as but not limited to toys, pillows, quilts, comforters, bumper pads, sheepskins, stuffed toys, or other soft items and shall not attach objects or allow objects to be attached to a crib with a sleeping infant, such as, but not limited to, crib gyms, toys, mirrors and mobiles. It was determined based on observation in Pouponniere 1A classroom, a sleeping baby was observed in the crib with a soft security blanket.

POI (Plan of Improvement)

The Center will take all steps necessary to provide a safe sleep environment for infants as listed in these rules; will train Staff to follow these rules; and will monitor for compliance.

Correction Deadline: 8/9/2022

Staff Records

Records Reviewed: 55

Records with Missing/Incomplete Components: 1

Staff # 1	Met
Staff # 2	Met
Date of Hire: 08/08/2020	
Staff # 3	Met
Staff # 4	Met
Staff # 5	Met
Date of Hire: 08/19/2021	

Records Reviewed: 55**Records with Missing/Incomplete Components: 1**

Staff # 6	Met
Staff # 7	Met
Staff # 8	Met
Date of Hire: 08/01/2022	<u>Reminder - Health & Safety training is required within 90 calendar days of hired</u>
Staff # 9	Met
Date of Hire: 03/01/2018	
Staff # 10	Met
Date of Hire: 07/15/2022	<u>Reminder - Health & Safety training is required within 90 calendar days of hired</u>
Staff # 11	Met
Staff # 12	Met
Date of Hire: 08/01/2022	<u>Reminder - Health & Safety training is required within 90 calendar days of hired</u>
Staff # 13	Met
Date of Hire: 02/22/2021	
Staff # 14	Met
Date of Hire: 04/29/2019	
Staff # 15	Met
Date of Hire: 03/16/2022	
Staff # 16	Met
Staff # 17	Met
Date of Hire: 03/15/2022	
Staff # 18	Met
Staff # 19	Met
Date of Hire: 10/27/2021	
Staff # 20	Met
Staff # 21	Met
Date of Hire: 06/01/2022	
Staff # 22	Met
Date of Hire: 10/18/2021	

Staff # 23 Date of Hire: 10/18/2021	Met
Staff # 24 Date of Hire: 08/01/2022	Met <u>Reminder - Health & Safety training is required within 90 calendar days of hired</u>
Staff # 25 Date of Hire: 11/02/2020	Met
Staff # 26 Date of Hire: 03/16/2018	Met
Staff # 27 Date of Hire: 03/08/2021	Met
Staff # 28 Date of Hire: 06/02/2008	Met
Staff # 29 Date of Hire: 06/18/1995 <u>"Missing/Incomplete Components"</u> .09-Criminal Records Check Missing	Not Met
Staff # 30	Met
Staff # 31 Date of Hire: 03/11/2020	Met
Staff # 32 Date of Hire: 07/19/2022	Met <u>Reminder - Health & Safety training is required within 90 calendar days of hired</u>
Staff # 33	Met
Staff # 34 Date of Hire: 06/13/2022	Met
Staff # 35	Met
Staff # 36	Met
Staff # 37 Date of Hire: 08/10/2020	Met
Staff # 38	Met

Records Reviewed: 55**Records with Missing/Incomplete Components: 1**

Date of Hire: 08/10/2020

Staff # 39 Met

Staff # 40 Met

Date of Hire: 07/26/2022

Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 41 Met

Staff # 42 Met

Staff # 43 Met

Date of Hire: 06/27/2022

Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 44 Met

Staff # 45 Met

Date of Hire: 05/16/2022

Staff # 46 Met

Date of Hire: 05/06/2022

Staff # 47 Met

Date of Hire: 08/10/2020

Staff # 48 Met

Staff # 49 Met

Staff # 50 Met

Date of Hire: 03/16/2022

Staff # 51 Met

Staff # 52 Met

Date of Hire: 05/02/2022

Staff # 53 Met

Date of Hire: 06/09/2022

Staff # 54 Met

Staff # 55 Met

Date of Hire: 06/06/2022

Staff Credentials Reviewed: 1

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)**Not Met****Finding**

591-1-1-.09(1)(j) requires that for portability for Directors, Employees and Provisional Employees, excluding Students-in-Training, only the most recently issued determination letter is eligible for portability and must be ported electronically. A Center may accept a satisfactory Fingerprint Records Check Determination letter or a satisfactory Comprehensive Records Check Determination letter issued by the Department if the Records Check Clearance Date is within the preceding 12 months from the hire date, the individual has not had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, and the Center does not know or reasonably should not know that the individual's satisfactory status has changed. It was determined based on a review of staff records, staff # 15 did not have the most recent determination letter ported electronically.

POI (Plan of Improvement)

IMMEDIATE CORRECTION - The Center will complete an updated staff list to ensure that only the most recently issued determination letter is electronically ported for Directors, Employees and Provisional Employees, excluding Students-in-Training. A Center may accept a satisfactory Fingerprint Records Check Determination letter or a satisfactory Comprehensive Records Check Determination letter issued by the Department if the Records Check Clearance Date is within the preceding 12 months from the hire date, the individual has not had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, and the Center does not know or reasonably should not know that the individual's satisfactory status has changed. The program's owner or an officer/member of the corporation must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date. The Center will complete an updated staff list to ensure Comprehensive Record Check rules are maintained.

Correction Deadline: 8/9/2022

591-1-1-.14 First Aid & CPR**Technical Assistance****Technical Assistance**

591-1-1-.14 - Consultant discussed with the provider to ensure the first aid kit is complete on each vehicle.

591-1-1-.31 Staff(CR)**Met****Comment**

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)**Met****Comment**

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)**Met****Comment**

Staff observed to provide direct supervision and be attentive to children's needs.