



Bright from the Start Georgia Department of Early Care and Learning  
2 Martin Luther King Jr. Drive SE, 670 East Tower  
Atlanta, GA 30334  
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

### Findings Report

**Date:** 4/15/2021 **VisitType:** Complaint Investigation Follow Up **Arrival:** 9:00 AM **Departure:** 10:00 AM

**CCLC-1457**

**Childcare Network #12**

424 Connell Rd. Valdosta, GA 31602 Lowndes County  
(229) 316-0391 cni12@childcarenetwork.com

**Mailing Address**  
Same

**Regional Consultant**

Beth Houtz

Phone: (229) 238-2130

Fax: (229) 238-2955

beth.houtz@decal.ga.gov

The following information is associated with a Complaint Investigation Follow Up:

#### Facility

591-1-1-.26 Playgrounds(CR)

Met

Correction Deadline: 2/8/2021

Corrected on 4/15/2021

.26(6) - This citation was observed to be corrected on this date. The bicycles have been removed and the equipment has been repaired.

#### Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Not Met

#### Finding

591-1-1-.30(1)(a)3 requires that each crib shall have only an individual, tight-fitting sheet which is changed daily or more often as needed and prior to a change of occupant. It was determined based on observation that three of six cribs did not have tight fitting sheets as required. The crib sheets had just been replaced and the clips to make the sheets tight fitting had not been applied at the time of the visit.

#### POI (Plan of Improvement)

The center will ensure that each crib has an individual, tight-fitting sheet which is changed daily or more often as needed and prior to a change of occupant.

Correction Deadline: 4/16/2021

Recited on 4/15/2021

Correction Deadline: 1/29/2021

Corrected on 4/15/2021

.30(1)(d) - This citation was corrected based on staff statements. The director stated that children are placed head to toe during nap and are spaced out a minimum of 12 inches during nap times.

#### Staffing and Supervision

Correction Deadline: 1/29/2021

Corrected on 4/15/2021

.32(2) - This citation was observed to be corrected on this date. Correct ratios were observed in each classroom.



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**Cover Sheet**

**Date:** 3/25/2021 **VisitType:** Licensing Study

**Arrival:** 1:30 PM

**Departure:** 2:30 PM

**FR-50817**

**Ford, Patricia P.**

512 Coleman Pass, NE Ludowici, GA 31316 Long County  
(912) 507-1203 pat.ellis2@yahoo.com

**Regional Consultant**

Beth Houtz

Phone: (229) 238-2130

Fax: (229) 238-2955

jerica.davis@dec.al.ga.gov

**Mailing Address**

Same

**Quality Rated:** ★

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.  <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules. <b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules. <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.
03/25/2021	Licensing Study	Good Standing	
11/05/2020	Monitoring Visit	Good Standing	
05/11/2020	Licensing Study	Good Standing	

**Ratios/License Capacity**

**Comments**

An Administrative Review was conducted on March 25, 2021. Staff files, children's files, training, and background checks were all reviewed. A virtual inspection was conducted on (insert date) with the Provider. An in-person visit was not conducted due to the COVID-19 pandemic. Compliance with the Executive Order issued on February 15, 2021 was reviewed during the virtual inspection.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee



### Important New Deadlines:

Due to the ongoing COVID restrictions, the deadline to become Quality Rated for programs who want to continue to receive Childcare and Parent Services (CAPS), has been extended to at least December 31, 2021.

Get started today! Sign up by completing a short online application: <https://qualityrated.decal.ga.gov/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@decal.ga.gov](mailto:qualityrated@decal.ga.gov)

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@decal.ga.gov](mailto:CCSRefutations@decal.ga.gov).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Patricia Ford, Program Official

Date

Jerica Davis, Consultant

Date



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**Cover Sheet**

**Date:** 4/15/2021    **VisitType:** Complaint Investigation Follow Up    **Arrival:** 9:00 AM    **Departure:** 10:00 AM

**CCLC-1457**

**Childcare Network #12**

424 Connell Rd. Valdosta, GA 31602 Lowndes County  
 (229) 316-0391 cni12@childcarenetwork.com

**Regional Consultant**

Jerica Davis

Phone: (478) 314-9452

Fax: (478) 314-9443

beth.houtz@decal.ga.gov

**Mailing Address**  
 Same

**Quality Rated:** ★ ★

<u>Compliance Zone Designation</u>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.  <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules. <b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules. <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.
04/15/2021	Complaint Investigation Follow Up	Good Standing	
01/29/2021	MV POI Follow Up	Good Standing	
12/16/2020	Incident Investigation Closure	Good Standing	

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	Main:Pre-K (room A)	PreK	2	7	C	22	C	NA	NA	Art
Main	Pre-K (room B)	PreK	2	8	C	25	C	NA	NA	Centers
Main	Rm A-L ft	Three Year Olds	1	9	C	15	C	NA	NA	Centers
Main	Rm B-L middle	Two Year Olds	1	6	C	16	C	NA	NA	Centers
Main	Rm C-L back	One Year Olds	2	9	C	15	C	NA	NA	Music
Main	Rm D-Center Bk	Infants	1	4	C	12	C	NA	NA	Nap,Floor Play

Total Capacity @35 sq. ft.: 105

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 43

Total Capacity @35 sq. ft.: 105

Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground A	102	C
Main	Playground B	15	C
Main	Playground C	24	C

**Comments**

A complaint investigation by phone was conducted on this date.

Plan of Improvement: Developed This Date 04/14/2021

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Rebecca Dudley, Program Official

Date

Beth Houtz, Consultant

Date



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### Children's Worksheet

**Date:** 3/25/2021 **VisitType:** Licensing Study

**Arrival:** 1:30 PM

**Departure:** 2:30 PM

**FR-50817**

**Ford, Patricia P.**

512 Coleman Pass, NE Ludowici, GA 31316 Long County  
(912) 507-1203 pat.ellis2@yahoo.com

**Mailing Address**

Same

**Regional Consultant**

Jerica Davis

Phone: (478) 314-9452  
Fax: (478) 314-9443  
jerica.davis@decal.ga.gov

**Records Reviewed: 4**

**Records with Missing/Incomplete Components: 0**

Child's Name [# 1]: Braham, Abrilla

Met

Child's Name [# 2]: Aromeh, Gabriella

Met

Child's Name [# 3]: Smith, Jadarrius

Met

Child's Name [# 4]: Selph, Serenity

Met



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**Children's Worksheet**

**Date:** 4/15/2021    **VisitType:** Complaint Investigation  
Follow Up    **Arrival:** 9:00 AM    **Departure:** 10:00 AM

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**CCLC-1457**

**Childcare Network #12**

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The subreport 'subHeaderNew' could not be found at the specified location myKoalaService.Reports.RDLC.New\_SubHeader.rdlc. Please verify that the subreport has been published and that the name is correct.

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**Records Reviewed: 2**

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**Records with Missing/Incomplete Components: 0**

Staff's Name [# 1]: Ford, Jessie

Met

Date of Hire: 11/02/2023

Reminder - Health & Safety training is required within 90 calendar days of hired

Staff's Name [# 2]: Ford, Patricia

Met

Date of Hire: 11/02/2023

Reminder - Health & Safety training is required within 90 calendar days of hired

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**Staff Credentials Reviewed: 1**

Staff's Name : Ford, Patricia (Provider)

Degree/Credentials

Description	Date Earned	Date Enrolled	Date Expired
Center-Based Preschool CDA	2/1/2017		2/1/2020 12:00:00 AM



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**Date:** 4/23/2021    **VisitType:** Complaint Closure from visit on 04/23/2021    **Arrival:** 9:30 AM    **Departure:** 12:30 PM

**CCLC-51132**

**MyNana's Clubhouse**

1540 West Orange Street Jesup, GA 31545 Wayne County  
 (912) 559-2559 admin@mynanasclubhouse.com

**Regional Consultant**

Jerica Davis

Phone: (478) 314-9452

Fax: (478) 314-9443

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**Quality Rated:** ★

Compliance Zone Designation			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.  <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules. <b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules. <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.
04/23/2021	Complaint Closure	Good Standing	
04/23/2021	Complaint Investigation Follow Up	Good Standing	
01/26/2021	Licensing Study	Good Standing	

**Comments**

April 23, 2021: a Complaint Investigation was conducted on this date. The Complaint was closed on-site and the findings were discussed with the director.

**Advisement of Potential for Repeated Rule Violations during Pending Investigations**

This report shall serve as official notice of potential rule violations. These potential rule violations have been detailed in this report and discussed with you by the consultant. The department shall conduct a thorough investigation to determine if in fact the alleged rule violation(s) should or should not be substantiated. Please be aware that the investigation may take some time to be finalized to ensure fairness and accuracy. During this investigation period, any violations of an identical rule or rules will require the department to treat any and all substantiated rule violations identified in the investigation as repeated rule violation(s).

Further, from time to time the department discovers additional rule violations during the course of an investigation. If there are new rule violation(s), your consultant shall inform you of the violation(s) as soon as possible. However, as stated above, any violations of identical rule(s) will require the department to treat any and all additional rule violations identified in the investigation as repeated rule violations.

All rule violations found in relation to a complaint or incident investigation will be associated with the date the investigation was closed.



Please refer to the website, <http://www.decals.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

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I have read and understand the Rules and Regulations for Child Care Learning Centers, 591-1-1. I acknowledge that the items noted in this report have been discussed with me and I have agreed to a Plan of Improvement (POI) as indicated in this report. I understand that correction of these deficiencies, while required, will not necessarily prevent DECAL from taking adverse action against this facility. I understand that if I disagree with any of the deficiencies cited, I have the right to refute them on this report or any other form that I choose to send to Child Care Services.

---

Sierra Mitchell, Program Official

Date

---

Jerica Davis , Consultant

Date



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### Summary Report

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The following information is associated with a Complaint Investigation Follow Up:

	Facility
591-1-1-.26 Playgrounds(CR)	Met

Correction Deadline: 2/8/2021

Corrected on 4/15/2021

.26(6) - This citation was observed to be corrected on this date. The bicycles have been removed and the equipment has been repaired.

	Sleeping & Resting Equipment
591-1-1-.30 Safe Sleeping and Resting Requirements(CR)	Not Met

**Finding**

591-1-1-.30(1)(a)3 requires that each crib shall have only an individual, tight-fitting sheet which is changed daily or more often as needed and prior to a change of occupant. It was determined based on observation that three of six cribs did not have tight fitting sheets as required. The crib sheets had just been replaced and the clips to make the sheets tight fitting had not been applied at the time of the visit.

**POI (Plan of Improvement)**

The center will ensure that each crib has an individual, tight-fitting sheet which is changed daily or more often as needed and prior to a change of occupant.

Correction Deadline: 4/16/2021

Recited on 4/15/2021

Correction Deadline: 1/29/2021

Corrected on 4/15/2021

.30(1)(d) - This citation was corrected based on staff statements. The director stated that children are placed head to toe during nap and are spaced out a minimum of 12 inches during nap times.

	Staffing and Supervision
591-1-1-.32 Staff:Child Ratios and Group Size(CR)	Met

Correction Deadline: 1/29/2021

**Corrected on 4/15/2021**

**.32(2) - This citation was observed to be corrected on this date. Correct ratios were observed in each classroom.**



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**(Adult Worksheet)**

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**Records Reviewed: 17**

**Records with Missing/Incomplete Components: 0**

Staff's Name [# 1]: Beaufort, Lisa

Met

Date of Hire: 03/10/2021

Reminder - Health & Safety training is required within 90 calendar days of hired

Staff's Name [# 2]: Buchanan, Kymberly

Met

Date of Hire: 08/07/2017

Staff's Name [# 3]: Carpenter, Ryan

Met

Date of Hire: 06/29/2020

Staff's Name [# 4]: Casey, Jasmine

Met

Date of Hire: 02/19/2021

Reminder - Health & Safety training is required within 90 calendar days of hired

Staff's Name [# 5]: Davis, Alanna

Met

Date of Hire: 08/10/2020

Staff's Name [# 6]: Delossantos, Miagros

Met

Date of Hire: 03/04/2020

Staff's Name [# 7]: Donathan, Amanda

Met

Date of Hire: 01/01/2012

Staff's Name [# 8]: Dudley, Rebecca

Met

Date of Hire: 01/26/2021

Staff's Name [# 9]: Eady, Mizani

Met

Date of Hire: 02/20/2021

Reminder - Health & Safety training is required within 90 calendar days of hired

Staff's Name [# 10]: Foster, Tiquanda

Met

**Records Reviewed: 17****Records with Missing/Incomplete Components: 0**

Date of Hire: 02/27/2021

Reminder - Health & Safety training is required within 90 calendar days of hired

Staff's Name [# 11]: Kincade, Kemasha

Met

Date of Hire: 02/10/2020

Staff's Name [# 12]: Lee, Lylai

Met

Date of Hire: 11/01/2020

Staff's Name [# 13]: Odom, Shytasia

Met

Staff's Name [# 14]: Reynolds, Kerlanda

Met

Date of Hire: 11/18/2020

Staff's Name [# 15]: Reynolds, Shandrekia

Met

Date of Hire: 02/13/2021

Reminder - Health & Safety training is required within 90 calendar days of hired

Staff's Name [# 16]: Rhodes, Jasmine

Met

Date of Hire: 10/03/2020

Staff's Name [# 17]: Thomas, Archantis

Met

Date of Hire: 02/03/2021

Reminder - Health & Safety training is required within 90 calendar days of hired**Staff Credentials Reviewed: 5**

Staff's Name : Donathan, Amanda (Teacher/LeadCare Giver)

Degree/Credentials

Description	Date Earned	Date Enrolled	Date Expired
Bachelors Degree	12/7/1982		

Staff's Name : Casey, Jasmine (Teacher/LeadCare Giver)

Degree/Credentials

Description	Date Earned	Date Enrolled	Date Expired
Associate Degree	1/1/2000		

Staff's Name : Buchanan, Kymberly (Teacher/LeadCare Giver)

Description	Date Earned	Date Enrolled	Date Expired
Bachelors Degree	5/10/2013		

Staff's Name : Dudley, Rebecca (Director)

Degree/Credentials

Description	Date Earned	Date Enrolled	Date Expired
Masters Degree	4/1/2019		



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### Compliance and Enforcement Determination Worksheet

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**Regional Consultant**

Jerica Davis

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**Mailing Address**  
 Same

#### Repeat Rule Violations

Repeat Rule	Severity on Current Visit	#Times of Rule Cited	Points for # of Times Cited (Points Calculation #1)	Highest Severity Level (12 mos)	Points for Highest Severity Level (Points Calculation #2)	Rule Cited \ Date	
.30(1)(a)3 - Crib Sheet	Low	2	1	Medium	2	.30(1)(a)3	4/15/2021
						.30(1)(a)3	1/29/2021
		<b>Total Points for Times Cited:</b>	1	<b>Total Points for Severity Level:</b>	2		

#### Points for Prior Class C/D Rule Violations

Date	VisitType	CDRepeat Rule	Points For Highest Severity Level (Points Calculation #3)
		<b>Total Points for Severity Level:</b>	0

#### Points Total

<b>#1 - Repeat Violation Points:</b>	<b>1</b>
<b>#2 - Repeat Violation - Highest Severity:</b>	<b>2</b>
<b>#3 - Prior Visit - Class C or Class D Violations:</b>	<b>0</b>
<b>Total:</b>	<b>3</b>

#### REPEAT VIOLATION POINTS CALCULATION

(1) Repeat Violation Points assigned for any core and non-core rule(s) cited on the current visit AND cited on visit(s) during prior 12 months:	(2) For each Repeat Violation, assign points based on the highest severity level assigned for that rule during prior 12 months:
1st Violation of a Rule within 12 Months = 0	Non-Core Rule Violation = 0
2nd Violation of Same Rule within 12 Months = 1	Level A Low Core Rule Violation = 1
3rd Violation of Same Rule within 12 Months = 2	Level B Medium Core Rule Violation = 2
4th Violation of Same Rule within 12 Months = 3	Level C High Core Rule Violation = 3

For each subsequent Violation of Same Rule within 12 Months, one additional point is accrued	Level D Extreme Core Rule Violation = 4
<b>ADDITIONAL POINTS FOR SERIOUS INCIDENT/INJURY VIOLATION</b>	
<b>(3) Assign points for each PRIOR visit when there are any Class C (High) or Class D (Extreme) violations on the current visit AND any Class C (High) or Class D (Extreme) violations cited on visit(s) during prior 12 months regardless of whether or not there are any repeat violations during the current visit:</b>	
Each Prior Visit with Class C/Class D Rule Violation = 2	

### Violation Class Determination

- (1) Are there any violations on the current visit? Yes
- (2) Are there any repeat violations on the current visit? Yes
- (2)(a) Highest severity within repeated rule violations on the current visit: Low
- (3) Is there a High or Extreme on the current visit? No
- (4) Is there a High or Extreme citation within repeat rules? No

### As of this visit:

Violation Class:	A	Enforcement Box:	All	Total Points:	3
Violation Level:	II	Compliance Zone:	GS		

### **How to select violation class:**

- Select Class A (Low) if there is at least one rule violation on the current visit, but there are NO Repeat Rule violations, OR there are only NON-CORE Repeat Rule violations, AND there are NO Class C (High) or Class D (Extreme) violations on the current visit
- Select Class A (Low) or Class B (Medium) based on the highest severity on the current visit within any REPEAT rule violation(s) if there are NO Class C (High) or Class D (Extreme) violations on the current visit, OR within the REPEAT rule violation(s) during prior 12 months
- Select Class C (High) or Class D (Extreme) if there is a Class C (High) or Class D (Extreme) violation on the current visit, AND/OR within any REPEAT rule violation(s) during the prior 12 months

V I O L A T I O N  C L A S S	VIOLATION HISTORY LEVEL				
	Incident results in or could result in:	I 0 Points	II 1-3 Points	III 4-9 Points	IV 10 + Points
	D • Extreme Harm • Imminent Danger	D I3 - C (D)			
	C • High Harm	CI I1 - I2 (GS)	CII I1 - I3 (S)	CIII I2 - C (D)	CIV I3 - C (D)
	B • Medium Harm	BI N/A ** (GS)	BII P2 - P3 (GS)	BIII I1 - I2 (S)	BIV I2 - C (D)
	A • Low Harm	AI P1 - P2 (GS)	AII P1 - P3 (GS)	AIII P2-P3 (GS)	AIV I1 - I2 (S)

**\*\*Based on Rules for assigning Violation Class, it is not possible to have zero points and be at Violation Class B**

**Compliance Zones:**

**Good Standing (GS)** - Program is demonstrating an acceptable level of performance in meeting the rules. (AI, AII, AIII, BI, BII, CI)

**Support (S)** - Program performance is demonstrating a need for improvement in meeting the rules. (AIV, BIII, CII)

**Deficient (D)** - Program is not demonstrating an acceptable level of performance in meeting the rules. (BIV, CIII, CIV, D)

### ENFORCEMENT CATEGORIES, LEVELS, AND ACTIONS

<i>PREVENTION CATEGORY (P)</i>	<i>INTERMEDIATE CATEGORY (I) (Includes Prevention Actions)</i>	<i>CLOSURE CATEGORY (C)</i>
<b>Prevention Level 1 (P1)</b>	<b>Intermediate Level 1 (I1)</b>	Suspension of License (More than 1 week)
Technical Assistance	Fine	Revocation of License
<b>Prevention Level 2 (P2)</b>	<b>Intermediate Level 2 (I2)</b>	Emergency Closure (Imminent Harm)
Citation	Per Rule Fine	
<b>Prevention Level 3 (P3)</b>	Per Day Fine	
Formal Notice Letter	<b>Intermediate Level 3 (I3)</b>	
Office Conference	Fine and Restriction	
	Restricted License	
	Restricted License & Per Rule/Per Day Fine	
	Emergency Monitor & Per Rule/Per Day Fine	
	Short-term Suspension (Less than 1 week)	

Rebecca Dudley, Program Official

Date

Beth Houtz , Consultant

Date



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**  
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

### Summary Report

**Date:** 4/23/2021 **VisitType:** Complaint Closure from visit on 04/23/2021 **Arrival:** 9:30 AM **Departure:** 12:30 PM

**CCLC-51132**

**MyNana's Clubhouse**

1540 West Orange Street Jesup, GA 31545 Wayne County  
(912) 559-2559 admin@mynanasclubhouse.com

**Mailing Address**  
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The following information is associated with a Complaint Closure:

### Staffing and Supervision

**591-1-1-.32 Supervision(CR)**

**Not Met**

#### Finding Associated with Complaint

591-1-1-.32(7) requires that children be supervised at all times appropriate to the individual age, needs and capabilities of each child. Such supervision must include, but not be limited to, indoor and outdoor activities, mealtimes, naptime, transportation, field trips, and transitions between activities. "Supervision" means that the appropriate number of Staff members are physically present in the area where children are being cared for and are providing watchful oversight to the children, volunteers and Students-in-Training. The persons supervising in the child care area must be alert, positioned to maximize their ability to hear and see the children at all times, and able to respond promptly to the needs and actions of the children being supervised, as well as the actions of the volunteers and Students-in-Training, and provide timely attention to the children's actions and needs. Staff shall be attentive and participating with all children during mealtimes and shall be seated within an arm's length away from children thirty-six (36) months of age and younger. It was determined based on staff statements and interviews that on April 8, 2021 a one-year-old child's hair braid was pulled from the root of their head by another child and the staff member was unable to prevent the incident from occurring.

#### POI (Plan of Improvement)

The Center will train Staff and monitor to ensure they are providing supervision and watchful oversight to the children at all times.

**Correction Deadline: 4/23/2021**