



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**  
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 2/13/2023    **VisitType:** Licensing Study    **Arrival:** 9:00 AM    **Departure:** 11:35 AM

**CCLC-34767**

**Carol's Daughter Learning Center**

222 Pryor Street Atlanta, GA 30303 Fulton County  
 (404) 549-8510 carolsdaughter@comcast.net

**Regional Consultant**

Jermeria Daniels

Phone: (404) 463-0116

Fax: (770) 359-4078

jermeria.daniels@decal.ga.gov

**Mailing Address**  
 Same

**Quality Rated:** ★

| <b>Compliance Zone Designation</b> |                   |               | <b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.   |
|------------------------------------|-------------------|---------------|--|
| 02/13/2023                         | Licensing Study   | Good Standing |  |
| 02/01/2022                         | Licensing Study   | Good Standing |  |
| 12/07/2021                         | Complaint Closure | Good Standing |  |
|                                    |                   |               | <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules.<br><b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules.<br><b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules. |

**Ratios/License Capacity**

| Building                       | Room | Age Group                       | Staff                          | Children | NC/C | Max 35 SF. | 35 SF. Comp. | Max 25 SF. | 25 SF. Comp. | Notes            |
|--------------------------------|------|---------------------------------|--------------------------------|----------|------|------------|--------------|------------|--------------|------------------|
| Main                           | A/1R | One Year Olds and Two Year Olds | 2                              | 7        | C    | 14         | C            | NA         | NA           | Free Play, Music |
| Main                           | B/1L | Infants                         | 2                              | 5        | C    | 10         | C            | NA         | NA           | Floor Play       |
| Main                           | C/2L | Two Year Olds                   | 2                              | 11       | C    | 18         | C            | NA         | NA           | Circle Time      |
| Main                           | D/3L |                                 | 0                              | 0        | C    | 8          | C            | NA         | NA           | Not In Use       |
| Main                           | E/2R | Four Year Olds                  | 1                              | 6        | C    | 10         | C            | NA         | NA           | Centers          |
| Main                           | F/3R | Three Year Olds                 | 1                              | 7        | C    | 10         | C            | NA         | NA           | Centers          |
| Main                           | G/4R |                                 | 0                              | 0        | C    | 28         | C            | NA         | NA           | Not In Use       |
| Total Capacity @35 sq. ft.: 98 |      |                                 | Total Capacity @25 sq. ft.: 0  |          |      |            |              |            |              |                  |
| Total # Children this Date: 36 |      |                                 | Total Capacity @35 sq. ft.: 98 |          |      |            |              |            |              |                  |
|                                |      |                                 | Total Capacity @25 sq. ft.: 0  |          |      |            |              |            |              |                  |

| Building | Playground | Playground Occupancy | Playground Compliance |
|----------|------------|----------------------|-----------------------|
| Main     | PG         | 70                   | C                     |

**Comments**

The purpose of this visit was to conduct a Licensing Study. Staff files, children's files, and criminal records checks were reviewed.

Plan of Improvement: Developed This Date 02/13/2023

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



#### Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 855-800-7747 or [qualityrated@decal.ga.gov](mailto:qualityrated@decal.ga.gov) for more information. Free technical assistance is available!**

Atiya Harris, Program Official

Date

Jermeria Daniels, Consultant

Date



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**(Findings Report)**

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The following information is associated with a Licensing Study:

**Activities and Equipment**

**591-1-1-.12 Equipment & Toys(CR)**

**Met**

**Comment**

Equipment and furniture observed to be properly secured, as applicable.

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)**

**N/A**

**Comment**

Center does not provide swimming activities.

**Children's Records**

**Records Reviewed: 5**

**Records with Missing/Incomplete Components: 1**

Child # 1

Not Met

"Missing/Incomplete Components"

.08(1)-Doctor, Clinic, Phone Numbers

**Finding**

591-1-1-.08(1) requires the Center Staff to maintain a file for each child while such child is in care and for one year after that child is no longer enrolled. In order for the file to be complete, the file shall contain the following: child's name, birth date, sex, address, living arrangement, name of school if applicable; names of both Parents, home and work addresses, and home and work telephone numbers; name(s) and addresses of the person(s) to whom the child may be released including address, telephone numbers, relationship to child and to Parent(s), and other identifying information; name(s) and telephone number(s) of person(s) to contact in emergencies when the Parent cannot be reached; name and telephone number of the child's primary source of health care; and a statement regarding known allergies, physical problems, mental health disorders, intellectual disabilities or developmental disabilities which limit the child's participation in the program. It was determined based on a review of children's files that one of five files reviewed were missing physicians information.

**POI (Plan of Improvement)**

Center staff will develop a plan that includes how to obtain all required information for currently enrolled children and how to ensure this is done for future enrollees as well. The plan will also include how and where to maintain files for the required amount of time. The plan will be implemented and followed.

**Correction Deadline: 2/13/2023****Evening Care****591-1-1-.32 Staffing/Supervision(CR)****N/A****Comment**

No evening care hours provided

**Facility****591-1-1-.19 License Capacity(CR)****Met****Comment**

Licensed capacity observed to be routinely met by center.

**591-1-1-.25 Physical Plant - Safe Environment(CR)****Not Met****Correction Deadline: 2/1/2022****Corrected on 2/13/2023**

.25(13) - Previous citation corrected. No hazards observed on this date.

**Finding**

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on observation that the ceiling tiles in the boys restroom was soiled and not in good repair.

**POI (Plan of Improvement)**

The Center will have the Center has a scheduled repair for the ceiling tiles in the restroom. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

**Correction Deadline: 2/13/2023****591-1-1-.26 Playgrounds(CR)****Met****Correction Deadline: 2/1/2022**

Corrected on 2/13/2023

.26(4) - Previous citation corrected. Consultant discussed monitoring fence for gaps and spacing more than 3 1/2 inches on this date.

Correction Deadline: 2/1/2022

Corrected on 2/13/2023

.26(9) - Previous citation corrected. Consultant observed no litter surrounding playground on this date. Consultant discussed re-spraying tree roots to identify tripping hazards.

## Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)

Met

### Comment

Proper diapering procedures observed.

591-1-1-.17 Hygiene(CR)

Met

Correction Deadline: 2/1/2022

Corrected on 2/13/2023

.17(7) - Previous citation corrected. Consultant observed warm running water on this date.

591-1-1-.20 Medications(CR)

N/A

### Comment

The Provider currently does not dispense/administer medication.

## Safety

591-1-1-.11 Discipline(CR)

Met

### Comment

Age-appropriate discussion and/or redirection observed.

591-1-1-.36 Transportation(CR)

N/A

### Comment

Center does not provide routine transportation.

## Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Met

### Comment

Discussed SIDS and infant sleeping position.

Correction Deadline: 2/1/2022

Corrected on 2/13/2023

.30(2)(c) - Previous citation corrected. Consultant did not observed infants asleep in unauthorized equipment on this date.

## Staff Records

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

Met

### Comment

Criminal record checks were observed to be complete.

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|                             |     |
|-----------------------------|-----|
| 591-1-1-.14 First Aid & CPR | Met |
|-----------------------------|-----|

**Comment**

Evidence observed of 50% of center staff certified in First Aid and CPR.

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|                            |     |
|----------------------------|-----|
| 591-1-1-.33 Staff Training | Met |
|----------------------------|-----|

**Correction Deadline: 3/3/2022**

**Corrected on 2/13/2023**

**.33(5) - Consultant observed complete training hours for 2022.**

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|                       |     |
|-----------------------|-----|
| 591-1-1-.31 Staff(CR) | Met |
|-----------------------|-----|

**Correction Deadline: 2/1/2022**

**Corrected on 2/13/2023**

**.31(2)(c) - Previous citation corrected. Consultant reviewed lead teacher credentials on this date.**

|                                 |
|---------------------------------|
| <b>Staffing and Supervision</b> |
|---------------------------------|

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|   |     |
|---|-----|
| 591-1-1-.32 Staff:Child Ratios and Group Size(CR) | Met |
|---|-----|

**Comment**

Center observed to maintain appropriate staff:child ratios.

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|                             |     |
|-----------------------------|-----|
| 591-1-1-.32 Supervision(CR) | Met |
|-----------------------------|-----|

**Comment**

Adequate supervision observed on this date.