



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 5/13/2025 **VisitType:** Complaint Investigation & Monitoring Visit

Arrival: 9:00 AM **Departure:** 1:00 PM

CCLC-50216
Big Blue Marble - Dallas Acworth Hwy
10492 Dallas Acworth Hwy. Acworth, GA 30101 Paulding County
(678) 574-9402 center23@bbmacademy.com

Regional Consultant
Kaiyah Werts
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Mailing Address
Same

Quality Rated: ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
05/13/2025	Complaint Investigation & Monitoring Visit	Good Standing	
11/14/2024	Licensing Study	Good Standing	
11/01/2024	Incident Investigation & Follow Up	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A- 6wks to 12 months	Infants	1	7	NC	10	C	NA	NA	Free Play
Main	B- 1's		0	0	C	18	C	NA	NA	
Main	C- 2's	One Year Olds	1	5	C	18	C	NA	NA	Circle Time, Music
Main	D- GA Pre-K	GA PreK	2	18	C	31	C	NA	NA	Centers
Main	E-1/ 2's	Two Year Olds	1	8	C	21	C	NA	NA	Free Play, Diapering
Main	E-2/2's	Two Year Olds	1	8	C	21	C	NA	NA	Circle Time, Story
Main	F-1/ 4 and up (AS)	Three Year Olds	2	15	C	30	C	NA	NA	Transitioning, Circle Time, Clean Up
Total Capacity @35 sq. ft.:			149		Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 61			Total Capacity @35 sq. ft.:		Total Capacity @25 sq. ft.: 0					

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground A-Left Front - 6wks- 12 months	14	C
Main	Playground B - Left Side/ Rear- 1's and 2's	43	C

Main	Playground C - Right Side/Rear/ 3 and up	82	C
Main	Playground D - Right Side/Center Area/ 3 and up	62	C
Main	Playground E-Right Side Front- Water play	28	C

Enrolled Children						
Under 1 years	1 years	2 years	3 years	4 years	5 years (Prekonly)	5 years and older
7	11	11	18	14	6	24

Comments

Consultant conducted a monitoring visit and a complaint investigation. The investigative findings were not concluded on this date. The investigation will remain open pending additional information. Upon completion, the findings will be reviewed with the child care program and a final copy of the report will be sent.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decgal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

Child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the CAPS/ QR Provisional Status, allowing for scholarships while working toward an initial star rating. Provisional Status eligibility will be determined at the time of CAPS enrollment as part of the CAPS application process.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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(Findings Report)

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The following information is associated with a Monitoring Visit:

Activities and Equipment

Records Reviewed: 14

Records with Missing/Incomplete Components: 1

Staff # 7

Not Met

Date of Hire: 01/03/2022

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center.

Comment

Equipment and furniture observed to be properly secured, as applicable.

Correction Deadline: 11/14/2024

Corrected on 5/13/2025

.12(2) - Previous citation corrected in that the consultant observed all child size furniture to be replaced with no rips and tears or exposed foam.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Center does not provide swimming activities.

Facility

Records Reviewed: 14

Records with Missing/Incomplete Components: 1

Staff # 7

Not Met

Date of Hire: 01/03/2022

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

591-1-1-.06 Bathrooms**Technical Assistance****Technical Assistance**

591-1-1-.06(7) - Please ensure bathroom are cleaned daily or as needed throughout the day.

Correction Deadline: 5/13/2025**591-1-1-.19 License Capacity(CR)****Met****Comment**

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)**Not Met****Comment**

Center appears clean and well maintained.

Finding

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation classroom F-1/4 and up (AS) had Triple Paste in a cubby accessible to children. Classroom F-1/4 and up (AS) had an adjoining bathroom with classroom E-2/2's with dirty mop water accessible to children.

POI (Plan of Improvement)

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

Correction Deadline: 5/13/2025**Correction Deadline: 11/21/2024****Corrected on 5/13/2025**

.25(3) - Previous citation corrected in that the center had working sinks with hot water in each classroom at the time of the visit.

591-1-1-.26 Playgrounds(CR)**Technical Assistance****Comment**

Playground observed to be clean and in good repair.

Technical Assistance

591-1-1-.26(8) - Please ensure falls zone have an adequate amount of mulch which equals six inches in depth.

Correction Deadline: 5/23/2025**Health and Hygiene****Records Reviewed: 14****Records with Missing/Incomplete Components: 1**

Staff # 7

Not Met

Date of Hire: 01/03/2022

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

591-1-1-.10 Diapering Areas & Practices(CR)**Met****Comment**

Staff stated the proper knowledge of diapering procedures.

Correction Deadline: 11/14/2024**Corrected on 5/13/2025**

.10(4) - Previous citation corrected in that the consultant observed the center to have replaced torn diapering mats at the time of the visit.

Finding

591-1-1-17(7) requires that children wash their hands with liquid soap and warm running water upon arrival for care, when moving from one child care group to another, upon re-entering the child care area after outside play, before and after eating meals and snacks, handling or touching food, playing in water; after toileting and diapering, playing in sand, touching animals or pets, and contact with bodily fluids and after contamination by any other means. It was determined based on observation that in classroom E-1/2's, a child did not wash their hand after diapering.

POI (Plan of Improvement)

The Center will train Staff on required handwashing for children and Staff will ensure children's hands are washed when required. The Director will monitor for compliance.

Correction Deadline: 5/13/2025

Finding

591-1-1-.17(7)(a) requires washcloth handwashing be used only for infants when the infant is too heavy to hold or cannot stand safely and for children with special needs; requires that an individual washcloth be used only once for each child before laundering. It was determined based on observation in classroom A-6wks to 12 months, staff stated baby wipes were used to wash infants hands that included infants that can sit up on their own. Whereas soap and water was required for infants that can sit or stand on their own.

POI (Plan of Improvement)

The Center will train Staff on how to correctly use washcloth handwashing and will review and monitor.

Correction Deadline: 5/13/2025

591-1-1-.20 Medications(CR)

Met

Comment

Documentation for medication dispensing observed complete.

Comment

Please document N/A or none if no adverse reaction is observed. Also, document when the child was absent and medication was not administered.

Safety

Records Reviewed: 14

Records with Missing/Incomplete Components: 1

Staff # 7

Not Met

Date of Hire: 01/03/2022

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

591-1-1-.11 Discipline(CR)

Met

Comment

Age-appropriate discussion and/or redirection observed.

591-1-1-.36 Transportation(CR)

Met

Comment

A current/completed inspection was observed for all vehicles used in transporting children this date.

Comment

Complete documentation of transportation observed.

Comment

The vehicle had an approved fire extinguisher and first aid kit on this date.

Correction Deadline: 11/14/2024

Corrected on 5/13/2025

.36(6) - Previous citation corrected in that children that get transported had a completed authorization form signed by the parents.

Sleeping & Resting Equipment

Staff # 7

Not Met

Date of Hire: 01/03/2022

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**Met****Comment**

Discussed SIDS and infant sleeping position.

Staff Records

Staff # 7

Not Met

Date of Hire: 01/03/2022

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)**Met****Comment**

Criminal record checks were observed to be complete.

Comment

Director provided four files for employees hired since last visit.

591-1-1-.33 Staff Training**Not Met****Finding**

91-1-1-.33(5) requires that every calendar year after the first year of employment, all supervisory and caregiver Personnel, except independent contractors, Students-in-Training and volunteers shall attend ten (10) clock hours of diverse training which is task-focused in on-going health, safety and early childhood or child development related topics and which is offered by an accredited college, university or vocational program or other Department-approved source. The annual ten (10) clock hours of training shall be chosen from the following fields: child development, including discipline, guidance, nutrition, injury control and safety; health, including sanitation, disease control, cleanliness, detection and disposition of illness; child abuse and neglect, including identification and reporting, and meeting the needs of abused and/or neglected children; and business related topics, including parental communication, recordkeeping, etc.; provided however that such business related training shall be limited to no more than two (2) of the required ten (10) clock hours of training. Records of completion of such training shall be maintained, as required by these rules. It was determined based on review of records one of eighteen (18) staff members did not have completed ten hours of annual training for 2024 as required.

POI (Plan of Improvement)

The Center will plan and schedule the required 10 hours of annual training each year and follow up to ensure the training is completed.

Correction Deadline: 6/1/2025**Recited on 5/13/2025****591-1-1-.31 Staff(CR)****Met****Comment**

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

Staff # 7

Not Met

Date of Hire: 01/03/2022

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

591-1-1-.32 Staff:Child Ratios and Group Size(CR)**Not Met****Finding**

591-1-1-.32(1) requires the Center to maintain the required Staff:child ratios as follows: under 1 year or under 18 months if not walking = 1:6; 1 year and walking = 1:8; 2 years = 1:10; 3 years = 1:15; 4 years = 1:18; 5 years = 1:20; and 6 years and older = 1:25. A Center must establish groupings of children for care with maximum group sizes as follows: under 1 year = 12; under 18 months/not walking = 12; 1 year and walking = 16; 2 years = 20; 3 years = 30; 4 years = 36; 5 years = 40; and 6 years and older = 50. It was determined based on observation, classroom A-6wks to 12 month had one staff present with seven infants when the ratio was one staff to six infants or additional staff needed to be present.

POI (Plan of Improvement)

The Center will hire additional Staff or reschedule current Staff to meet required Staff:child ratios and will organize children into groups that meet requirements.

Correction Deadline: 5/13/2025

591-1-1-.32 Supervision(CR)**Met****Comment**

Adequate supervision observed on this date.