



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 9/19/2022 **VisitType:** Complaint Investigation Follow Up **Arrival:** 8:55 AM **Departure:** 4:20 PM

CCLC-56794

Children's Courtyard #3253

1195 Old Peachtree Rd. Lawrenceville, GA 30043 Gwinnett
County
(770) 676-6759 3253@childrenscourtyard.com

Regional Consultant

Lynn Schnitzer

Phone: (678) 717-5720

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lynn.schnitzer@decal.ga.gov

Mailing Address

21333 Haggerty Rd.
Novi, GA 48375

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
09/19/2022	Complaint Investigation Follow Up	Good Standing	
09/13/2022	Complaint Investigation Follow Up	Good Standing	
09/13/2022	Complaint Closure	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	1L-Infant	Infants and One Year Olds	4	11	C	18	C	NA	NA	Nap,Feeding,Flo or Play
Main	1R-Four to Five year old	Three Year Olds and Four Year Olds and Five Year Olds	1	18	C	35	C	NA	NA	Music,Circle Time
Main	2L-One Year Old	One Year Olds	2	8	C	15	C	NA	NA	Outside
Main	2R-Three Year Old	Three Year Olds	1	13	C	46	C	NA	NA	Circle Time,Music
Main	3L-Older One Year Old	One Year Olds and Two Year Olds	2	9	C	20	C	NA	NA	Centers
Main	3R Private-Pre-K	Four Year Olds	2	13	C	31	C	NA	NA	Snack
Main	4L-Two Year Old	Two Year Olds and Three Year Olds	2	18	C	25	C	NA	NA	Centers
Main	5L-Pre-K	GA PreK	2	17	C	27	C	NA	NA	Circle Time
Main	Middle-Pre-K	GA PreK	2	16	C	29	C	NA	NA	Snack,Transitio ning,Circle Time
Total Capacity @35 sq. ft.: 246			Total Capacity @25 sq. ft.: 0							
Total # Children this Date: 123			Total Capacity @25 sq. ft.: 0							

Building	Playground	Playground Occupancy	Playground Compliance
Main	A	34	C
Main	B	80	C
Main	C	199	C

Comments

The purpose of this visit was to conduct a complaint investigation follow-up visit and to follow-up on the previous visit conducted on September 13, 2022.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

Child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the CAPS/ QR Provisional Status, allowing for scholarships while working toward an initial star rating. Provisional Status eligibility will be determined at the time of CAPS enrollment as part of the CAPS application process.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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(Findings Report)

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The following information is associated with a Complaint Investigation Follow Up:

Facility

591-1-1-.26 Playgrounds(CR)

Defer

Defer

591-1-1-.26(4)-The previous citation was deferred due to the center submitting a maintenance request to their corporate office to complete the required repairs. The center is currently pending a follow-up response from the corporate office as of Monday September 19, 2022.

POI (Plan of Improvement)

The Center will routinely check the fence to determine if it is in good repair and remains at least 4 feet high, and will repair any hazards. The Center will train Staff to identify and report any fence hazards and to keep the fence gates closed when not in use.

Correction Deadline: 9/13/2022

Defer

591-1-1-.26(9)-The previous citation was deferred due to the center submitting a maintenance request to their corporate office to complete the required repairs. The center is currently pending a follow-up response from the corporate office as of Monday September 19, 2022.

POI (Plan of Improvement)

The Center will remove any litter and fix or remove hazards from the playground and will routinely monitor the playground and remove litter and hazards.

Correction Deadline: 9/19/2022

Health and Hygiene

591-1-1-.20 Medications(CR)

Technical Assistance

Technical Assistance

591-1-1-.20(3) - Director and consultant discussed proper medication documentation and procedures.

Correction Deadline: 9/19/2022

Policies and Procedures

591-1-1-.29 Required Reporting

Met

Correction Deadline: 9/13/2022

Corrected on 9/19/2022

.29(3) -The previous citation was observed to be corrected. Director stated to the consultant the requirements for reporting to the department.

Staff Records

591-1-1-.14 First Aid & CPR

Defer

Defer

591-1-1-.14(2)-The previous citation was deferred due to the center being previously giving a deadline of October 13,2022, to correct the citation.

POI (Plan of Improvement)

The Center will develop a schedule to ensure there is always a staff person with current first aid and CPR training present and will develop and implement a plan to ensure all staff members have satisfactorily completed first aid and CPR training by the specified date.

Correction Deadline: 10/13/2022

591-1-1-.33 Staff Training

Defer

Defer

591-1-1-.33(3)-The previous citation was deferred due to the center being previously giving a deadline of October 13,2022, to correct the citation.

POI (Plan of Improvement)

The Center will develop and implement a plan to schedule and track this training for all employees based on their hire dates and will ensure that the training includes all required components as required.

Correction Deadline: 10/13/2022