



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 4/10/2025 **VisitType:** Complaint Investigation Follow Up **Arrival:** 8:30 AM **Departure:** 12:00 PM

CCLC-52184

Pine Grove Academy

200 Pine Grove Road Roswell, GA 30075 Fulton County
(770) 642-1900 suzanne@pinegrovega.com

Regional Consultant

Angela Hall

Phone: (404) 977-2140

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angela.hall@decal.ga.gov

Joint with: LaToya Longshore

Mailing Address

Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
04/10/2025	Complaint Investigation Follow Up	Good Standing	
03/19/2025	Incident Investigation by Phone	Good Standing	
11/19/2024	Complaint Closure	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	1L: Infants	Infants and One Year Olds	2	9	C	25	C	NA	NA	Breakfast,Nap
Main	1R: Two's	Two Year Olds	2	9	C	23	C	NA	NA	Floor Play
Main	2L: Toddlers	One Year Olds	2	9	C	22	C	NA	NA	Free Play
Main	2R: Three's	Two Year Olds and Three Year Olds	2	9	C	23	C	NA	NA	Floor Play
Main	3R: Preschool	Three Year Olds and Four Year Olds	1	10	C	23	C	NA	NA	Breakfast
Main	4R: Pre-K 2	Four Year Olds	1	5	C	20	C	NA	NA	Free Play
Main	Middle: School Age	Six Year Olds and Over	1	9	C	26	C	NA	NA	TV
Main	Rear(5R): Pre-K 1		0	0	C	25	C	NA	NA	

Total Capacity @35 sq. ft.: 187

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 60

Total Capacity @35 sq. ft.: 187

Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Main	A: Left Front	33	C
Main	B: Middle	93	C
Main	C: Rear Right	61	C

Comments

The purpose of the visit is to complete a complaint investigation follow up.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

Child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the CAPS/ QR Provisional Status, allowing for scholarships while working toward an initial star rating. Provisional Status eligibility will be determined at the time of CAPS enrollment as part of the CAPS application process.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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(Findings Report)

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The following information is associated with a Complaint Investigation Follow Up:

Staffing and Supervision

591-1-1-.32 Supervision(CR)

Met

Correction Deadline: 3/19/2025

Corrected on 4/10/2025

.32(7) - The previous citation has been corrected. Consultant observed adequate supervision on this date.