



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 3/10/2026 **VisitType:** Monitoring Visit

Arrival: 11:35 AM **Departure:** 3:55 PM

CCLC-37750

Childcare Network #245

405 Dacula Rd. Dacula, GA 30019 Gwinnett County
(770) 995-7660

Regional Consultant

Lynn Schnitzer

Phone: (678) 717-5720

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lynn.schnitzer@dec.al.ga.gov

Mailing Address

Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
03/10/2026	Monitoring Visit	Good Standing	
03/03/2026	Complaint Closure	Good Standing	
01/29/2026	Complaint Investigation Follow Up	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A/1R	Infants and One Year Olds	1	5	C	14	C	NA	NA	Free Play,Nap,Lunch
Main	B/2R	One Year Olds	1	5	C	25	C	NA	NA	Nap
Main	C/3R		0	0	C	15	C	NA	NA	
Main	D/ Middle	Two Year Olds	1	10	C	22	C	NA	NA	Transitioning,Diapering
Main	E/1L		0	0	C	18	C	NA	NA	
Main	F/2L		0	0	C	19	C	NA	NA	
Main	G/2L	Three Year Olds and Four Year Olds	2	19	C	26	C	NA	NA	Nap
Main	H/Back/1L		0	0	C	22	C	NA	NA	
Main	I/Back/2L	GA PreK	2	15	C	21	C	NA	NA	Lunch
Main	J/Back/3L	GA PreK	2	15	C	21	C	NA	NA	Story,Circle Time
Main	K/Back/1R		0	0	C	25	C	NA	NA	
Main	L/Back/2R		0	0	C	25	C	NA	NA	
Total Capacity @35 sq. ft.: 253					Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 69					Total Capacity @25 sq. ft.: 0					

Building	Playground	Playground Occupancy	Playground Compliance
Main	PG/A/Front/1R	8	C
Main	PG/C/Right	67	C
Main	PG/D/R Back	260	C

Enrolled Children						
Under 1 years	1 years	2 years	3 years	4 years	5 years (Prekonly)	5 years and older
5	7	17	11	31	18	25

Comments

The consultant discussed the visit report with the Assistant Director, Jana Carolus, on March 10, 2026.

Plan of Improvement: Developed This Date



For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program's continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at <https://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

You have received permission to operate and the form received with this report is intended to serve as a temporary license which is **valid for thirty(30) days**. Your actual license/ will be emailed to you upon receipt of the licensing fee. You may pay the licensing fee either online at <http://www.decal.ga.gov/> or by certified check or money order mailed to: Bright from the Start, 2 Martin Luther King Jr. Drive SE, Suite 670 East Tower, Atlanta, GA 30334

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@decal.ga.gov for more information. Free technical assistance is available!



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Summary Report

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Technical Assistance

Comment

Equipment and furniture observed to be properly secured, as applicable.

Technical Assistance

591-1-1-.12(4) - Consultant discussed with director to ensure that the frayed rug is repaired or removed from classroom E/1L.

Correction Deadline: 3/10/2026

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center on this date.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Technical Assistance

Technical Assistance

591-1-1-.25(13) - Consultant discussed with director to ensure that hand lotions are stored out of reach of children in classroom G/2L and that cleaning tools are stored out of reach of children in classrooms I/Back/2L and J/Back/3L.

Correction Deadline: 3/10/2026

Correction Deadline: 2/26/2026

Corrected on 3/10/2026

.25(3) - The previous citation was observed corrected on this date. The Consultant observed the center to be clean and in good repair.

Finding

591-1-1-.26(4) requires that playgrounds be protected from traffic or other hazards by a (4) four foot high fence or other barrier approved by this Department. Fencing material shall not present a hazard to children and shall be maintained so as to prevent children from leaving the playground area by any means other than through an approved access route. Fence gates shall be kept closed except when persons are entering or exiting the area. It was determined based on observation that the following hazards were observed and accessible to children:

- protruding nails on the wooden fence located on the left playground
- two warped horizontal boards with exposed screws on the wooden fence of the left playground
- a broken wood board at the back of the fence on the left side of PG/D/R Back.

POI (Plan of Improvement)

The Center will submit a work order to the corporate office to complete the needed repairs by March 16, 2026. The center will regularly check the playground for hazards.

Correction Deadline: 3/16/2026

Recited on 3/10/2026

Defer

591-1-1-.26(6)-The previous citation was deferred due to the center submitting a maintenance request to their corporate office to complete the required repairs and a maintenance visit is scheduled this week.

POI (Plan of Improvement)

The Center will provide a variety of age-appropriate equipment that is arranged so as not to obstruct supervision of children. Staff will check the equipment daily to ensure that the equipment is free of hazards, rust, chipped/peeling paint, protruding nails, and splinters.

Correction Deadline: 3/13/2026

Recited on 1/1/0001

Finding

591-1-1-.26(8) requires climbing and swinging equipment to have a resilient surface beneath the equipment and the fall zone from such equipment must be adequately maintained by the Center to assure continuing resiliency. It was determined based on observation that the resilient surface under the swings measured between 3 and 4 inches on the left playground and the back playground. Six inches of resilient surfacing was required.

POI (Plan of Improvement)

The Center has ordered additional resilient surfacing to add to the fall zones where needed and will check daily, adding resilient surfacing as needed to maintain adequate resiliency.

Correction Deadline: 3/20/2026

Finding

591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined based on observation that there was an active ant hill on the left side of PG/D/R Back and on PG/C/Right.

POI (Plan of Improvement)

The Center will remove any litter and fix or remove hazards from the playground and will routinely monitor the playground and remove litter and hazards.

Correction Deadline: 3/12/2026

Recited on 3/10/2026

Health and Hygiene**591-1-1-.10 Diapering Areas & Practices(CR)****Met****Comment**

Proper diapering procedures observed.

Finding

591-1-1-17(7) requires that children wash their hands with liquid soap and warm running water upon arrival for care, when moving from one child care group to another, upon re-entering the child care area after outside play, before and after eating meals and snacks, handling or touching food, playing in water; after toileting and diapering, playing in sand, touching animals or pets, and contact with bodily fluids and after contamination by any other means. It was determined based on observation that center staff did not wash a 2-year-old child's hands after completing the changing process in classroom D/ Mid R.

POI (Plan of Improvement)

The Center will train Staff on required handwashing for children and Staff will ensure children's hands are washed when required. The Director will monitor for compliance.

Correction Deadline: 3/10/2026

Recited on 3/10/2026

Finding

591-1-1-.17(8) requires staff to wash their hands with liquid soap and warm running water upon arrival for the day, when moving from one child care group to another, upon re-entering the child care area after outside play, before and after diapering each child, dispensing medication, applying topical medications, handling and preparing food, eating, drinking, preparing bottles, feeding each child, assisting children with eating and drinking, after toileting or assisting children with toileting, using tobacco products, handling garbage and organic waste, touching animals or pets, handling bodily fluids and after contamination by any means. It was determined based on observation that center staff did not wash their hands after completing the changing process in classroom D/ Mid R.

POI (Plan of Improvement)

The Center will ensure liquid soap and warm running water are available for handwashing, train Staff on the handwashing requirements, review the requirements with Staff periodically, and monitor handwashing.

Correction Deadline: 3/10/2026

591-1-1-.20 Medications(CR)

Met

Comment

The Provider currently does not dispense/administer medication.

Policies and Procedures**591-1-1-.29 Required Reporting**

Met

Correction Deadline: 3/3/2026

Corrected on 3/10/2026

.29(3) - The previous citation was observed corrected on this date. The Director stated understand of the rules for required reporting.

Safety**591-1-1-.11 Discipline(CR)**

Met

Comment

Age-appropriate discussion and/or redirection observed.

591-1-1-.36 Transportation(CR)

Met

Comment

A current/completed inspection was observed for all vehicles used in transporting children this date.

Comment

Complete documentation of transportation observed on this date.

Comment

The vehicle had an approved fire extinguisher and first aid kit on this date.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**Met****Comment**

Pleasant naptime environment observed.

Comment

Staff stated knowledge of infant safe sleep requirements.

Staff Records

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)**Met****Comment**

Consultant requested to view all Criminal Record checks for employees hired after last visit. Director stated that there have been no new hires since last visit January 29, 2026.

Correction Deadline: 2/9/2026

Corrected on 3/10/2026

.09(1)(j) - The previous citation was observed corrected on this date. The Consultant observed comprehensive, satisfactory criminal background checks for all employees.

591-1-1-.14 First Aid & CPR(CR)**Met****Comment**

Evidence observed of 100% of center Staff certified in First Aid and CPR containing emergency care for infants and children on this date.

591-1-1-.31 Staff(CR)**Met****Comment**

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)**Met**

Correction Deadline: 1/29/2026

Corrected on 3/10/2026

.32(1) - The previous citation was observed corrected on this date. The Consultant observed center to have the required staff:child ratios throughout the center.

591-1-1-.32 Supervision(CR)**Met****Comment**

Adequate supervision observed on this date.