Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 1/6/2026 **VisitType:** Licensing Study **Arrival:** 9:40 AM **Departure:** 10:50 AM

FR-000009312
Boone, Sheila Y
122 HOLLY HILL LANE Thomasville, GA 31757 Thomas County
(229) 224-8646

Regional Consultant
Angela Williams-Jackson
Phone: (404) 710-3984
Fax: (678) 717-5765
angela.williams-jackson@decal.ga.gov

Mailing Address
Same

Quality Rated: No

Compliance Zone Designation

01/06/2026	Licensing Study	Good Standing
07/15/2025	Monitoring Visit	Good Standing
01/13/2025	Licensing Study	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.
Support - Program performance is demonstrating a need for improvement in meeting rules.
Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratio Capacity

Age Ranges	Children Present	Child For Pay	CAPS	Not for Pay	Provider Children
Infant (0-11 mos)	2	2	0	0	0
1 & 2 Years	1	1	0	0	0
3 & 4 Years	3	3	0	0	0
School Age(5+) Years	0	0	0	0	0
Total Under 13 Years	6	6	0	0	0
Total Under 18 Years	6				

Children Present: 6
Caregivers/Helpers Present: 2
Total Children: 6
Total Caregivers/Helpers: 1

Comments
TA and citations were left with the Provider on this date.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at http://gbi.georgia.gov to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@decal.ga.gov **for more information. Free technical assistance is available!**

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Summary Report

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The following information is associated with a Licensing Study:

Activities and Equipment

290-2-3-.12 Equipment and Supplies(CR) **Met**

Comment
Toys and equipment observed to be clean and safe from hazardous conditions.

290-2-3-.19 Infant-Sleeping Safety Requirements(CR) **Met**

Correction Deadline: 7/15/2025

Corrected on 1/6/2026
The previous citation was observed corrected on this date. The Provider purchased new cots.

290-2-3-.07 Swimming Pools & Water-related Activities(CR) **N/A**

Comment
Home does not provide swimming activities.

Children's Records

290-2-3-.08 Children's Records **Not Met**

Technical Assistance
The Consultant discussed with the Provider to ensure that all sections of children's records are complete.

Correction Deadline: 1/6/2026

Finding
290-2-3-.08(8)(b) requires that the Family Child Care Learning Home have policies and procedures which shall include written procedures for the following:
1. Behavior management and discipline techniques; actions used by the Home, to include the program's practices regarding the expulsion and suspension of children enrolled for care;
2. Handling emergency medical care, including where the Children will be taken for emergency medical care;
3. Administering medication and recording noticeable adverse reactions to medication;
4. Notifying Parents in writing of their Child's illness, injury, and exposure to a notifiable communicable disease or any cases or suspected cases of viruses or illnesses (COVID-19, etc.) identified during a public health emergency, within twenty-four (24) hours after the Home becomes aware of the illness or the next working day;
5. Noticeable adverse reaction to medication(s);
6. Exclusion of sick children;
7. Exclusion and readmission of children with communicable diseases, as defined on the most current version of the communicable diseases chart, as found on the Department's website, or with cases or suspected cases of viruses or illnesses (COVID-19, etc.) identified during a public health emergency;
8. Protection of children in the event of severe weather, fire, and physical plant problems, such as power failure, that affect climate control, loss of water, or structural damages;
9. The transportation of Children to and from school or Home, if provided, to include the procedure to be followed if no one is home to receive the transported Child;
10. Identification of others providing care. The Provider must inform the Parents of Children in care of the names of any caregiver and their responsibilities, and the names of the persons who would be called upon in an emergency;
11. Parents' ability to visit the Family Child Care Learning Home unannounced and at any time that their Child is in care;
12. Any information requested by the Parent concerning the operation of the Family Child Care Learning Home or the care of the Child, including but not limited to a description of any special procedures to be followed in caring for the Child, such as any special services which the Home agrees to provide to a Child with special needs . The Parent(s) will be provided daily communication (verbal/written) regarding the care of the Child, especially with infants, toddlers and nonverbal Children. Additionally, the Provider must bring special problems or significant developments to the Parent's attention as soon as they arise;
13. Notification of the existence of a firearm in the Family Child Care Learning Home;
14. Notification of any changes in the regular composition of the household. The Provider must notify the Parent(s) of anyone regularly on the premises, including but not limited to spouse, friend(s), relative(s), or significant other(s);
15. Notification of the existence of any pets or other animals residing in the Home or on the property of the Family Child Care Learning Home; and
16. Notification of infant sleep position practices. The Provider must notify Parent(s) of Sudden Infant Death Syndrome (SIDS) risk reduction practices, sleep positioning policies, and arrangements for placing all infants on their backs for sleep. 17. A description of the practices followed by the Home to prevent shaken baby syndrome and abusive head trauma in children up to five years of age that includes the following information: how to recognize, respond to, and report the signs and symptoms of shaken baby syndrome and abusive head trauma; strategies to assist staff members in understanding how to care for infants and how to cope with a crying, fussing, or distraught child; strategies to ensure staff members understand the brain development of children up to five years of age; and a list of prohibited behaviors when dealing with children.

It was determined based on a review of records that the Provider did not have evidence of the policies and procedures updated with behavior management and discipline techniques; actions used by the Home, to include the program's practices regarding how to recognize, respond to, and report the signs and symptoms of shaken baby syndrome and abusive head trauma as required.

POI (Plan of Improvement)
The Home Provider will add the missing documentation to the written policies and procedures and will update policies and procedures as changes occur in the operation of the Home.

Correction Deadline: 1/6/2026

290-2-3-.08 Parental Authorization(CR) **Met**

Comment
Parent authorizations obtained and completed.

Facility

290-2-3-.11 Physical Plant - Safe Environment(CR) **Not Met**

Finding
290-2-3-.11(2)(c) requires that documentation of drills required by these rules shall be maintained in the Home. The Home shall conduct drills for fire, tornado, and other emergency situations. The fire drills will be conducted monthly and tornado and other emergency situation drills will be conducted every six months. The Home shall maintain documentation of the dates and times of these drills for two years. It was determined based on observation that the Provider did not have evidence of other emergency drills such as the lockdown drill, tornado drill, and emergency plans procedures conducted or documented in six months as required. The drills were last documented June 2025.

POI (Plan of Improvement)
The Provider will develop and implement a plan and schedule for conducting the required drills, completing the documentation, keeping the documentation on file for two years.

Correction Deadline: 2/5/2026

Correction Deadline: 7/15/2025

Corrected on 1/6/2026
The previous citation was observed corrected on this date. There were no hazards accessible to children on this date.

290-2-3-.13 Physical Plant-Structural/Mechanical(CR) **Met**

Comment
The Home appeared clean and free from hazards.

290-2-3-.13 Playgrounds(CR) **Not Met**

Finding
290-2-3-.13(2)(a) requires that outdoor play areas be kept clean and free of hazards such as exposed sharp corners of concrete or equipment, rust and splinters on equipment, broken glass, open drainage ditches, holes and stagnant water. It was determined based on observation that on the playground the following were accessible to children and posed a hazard:
- Leaves throughout.
- A blue trampoline.
- A broken basketball hoop.
- Toys with dirt and debris.
- Weeds protruding through the steps that lead to the playground.

POI (Plan of Improvement)
The Home will repair any and all identified outdoor hazards and will monitor playground daily or more often as needed to ensure that the Home's outdoor play area is kept clean and free of hazards.

Correction Deadline: 1/16/2026

Health and Hygiene

290-2-3-.11 Children's Health and Hygiene(CR) **Met**

Comment
Staff stated proper knowledge of hand washing and hygiene procedures.

290-2-3-.11 Diapering Areas & Practices(CR) **Met**

Comment
Staff stated proper knowledge of diapering procedures.

290-2-3-.11 Medications(CR) **N/A**

Comment
Per the provider no medication is currently dispensed.

Licensure

290-2-3-.04 Application Requirements(CR) **Met**

Comment
Appropriate number of children observed in the Family Child Care Learning Home on this date.

Safety and Discipline

290-2-3-.11 Animals **Met**

Comment
Appropriate vaccination records were available on this date.

290-2-3-.11 Discipline(CR) **Met**

Comment
Age-appropriate discussion and redirection observed.

290-2-3-.11 First Aid Kit **Met**

Comment
Complete first aid kit observed in the Family Child Care Learning Home.

290-2-3-.11 Transportation(CR) **N/A**

Comment
The provider does not provide routine transportation.

Staff Records

290-2-3-.21 Criminal Records and Comprehensive Background Checks(CR) **Met**

Comment
Consultant requested to view all Criminal Record checks for employees hired after the last visit. Provider stated that there have been no new hires since the last visit.

290-2-3-.07 Staff Qualifications(CR) **Met**

Comment
Staff observed to be compliant with applicable laws and regulations.

Staff:Child Ratios and Supervision

290-2-3-.07 Staff:Child Ratios(CR) **Met**

Comment
Appropriate ratios were observed on this date.

290-2-3-.07 Supervision(CR) **Met**

Comment
Adequate supervision observed on this date.