



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 8/5/2024 **VisitType:** Complaint Investigation & Monitoring Visit **Arrival:** 8:45 AM **Departure:** 3:30 PM

CCLC-54297
Cozy West Childcare & Learning Center
1263 Augusta West Pky Augusta, GA 30909 Richmond County
(706) 650-0232 cozywestcenter@gmail.com

Regional Consultant
Ashley Richards
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Mailing Address
Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
08/05/2024	Complaint Investigation & Monitoring Visit	Good Standing	
05/22/2024	Complaint Closure	Good Standing	
05/22/2024	Complaint Investigation & Monitoring Visit	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A-First Left 2's	Two Year Olds	1	10	C	28	C	NA	NA	Circle Time
Main	B-Second Left 3's	Three Year Olds	1	10	C	32	C	NA	NA	Free Play,Breakfast
Main	C-Back PreK	GA PreK	2	18	C	38	C	NA	NA	Circle Time
Main	D-Second Right 1's	One Year Olds	1	3	C	22	C	NA	NA	Free Play
Main	E- First Right- Infants	Infants and One Year Olds	1	4	C	11	C	NA	NA	Free Play
Total Capacity @35 sq. ft.: 131					Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 45					Total Capacity @25 sq. ft.: 0					

Building	Playground	Playground Occupancy	Playground Compliance
Main	Play A	48	C
Main	Play B	128	C
Main	Play C	57	C

Comments

The purpose of this visit was to conduct a Complaint Investigation and Monitoring Visit. The Complaint Investigation was not closed on this date.

Plan of Improvement: Developed This Date 08/05/2024

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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(Findings Report)

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Correction Deadline: 6/21/2024

Corrected on 8/5/2024

.12(6) - Correction of previous citation in that there were a variety of toys for children's use within classroom Main Second Left 3's on this date.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Not Met

Technical Assistance

591-1-1-.25(11) - The Consultant and the Director discussed smoothing the two rolled up corners of the carpet within the Dramatic Play Area in classroom Main C- Back Prek on this date.

Correction Deadline: 9/4/2024

Finding

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation that the following hazards were observed accessible to children on this date:

Main A-First Left 2's

- A can of Banana Boat Sensitive Sunscreen was located inside a child's cubby.

Main B-Second Left 3's

- Three packs of Huggies Simply Clear baby wipes were located inside a plastic slot that hung over the bathroom door.
- A pack of Up and Up Fragrance Free baby wipes were located inside a plastic slot that hung over the bathroom door.
- A roll of clear trash bags were located inside a plastic slot that hung over the bathroom door.
- A can of Tropic Sun sunscreen was located inside a plastic slot that hung over the bathroom door.
- A pair of nitrile gloves were located inside a plastic slot that hung over the bathroom door.
- A pack of Pampers Sensitive baby wipes were located on a center shelf located outside the children's bathroom doors.
- A roll of black trash bags were located on the a center shelf located outside the children's bathroom doors.

Main C- Back PreK

- A pack of Parents Choice Ultra Sensitive baby wipes, a pack of Parents Choice Fragrance Free baby wipes, and an open plastic pack of Parents Choice training pants were located inside a child's cubby.
- A pack of Parents Choice Light and Fresh baby wipes were located inside a child's cubby.

POI (Plan of Improvement)

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

Correction Deadline: 8/5/2024

Recited on 8/5/2024

Finding

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on observation that the following hazards were present on this date:

Main E – First Right - Infants

- The ceiling vent located above the diaper changing table was dusty.

Main B – Second Left 3's

- The last window pane on the bottom left window was broken with two large cracks.
- One out of eight ceiling lights had bulbs that were burned out.
- The toilet in the children's bathroom had exposed bolts on the right and left side that measured over two threads.
- The trash cans used for food disposal did not have lids.

Main C – Back PreK

- The children's bathroom on the left had a hole on the inside of the bathroom door.
- The children's bathroom on the right had a missing wall tile located on the bottom right side next to the toilet. The wall had cracks and a hole located at the bottom left corner.

POI (Plan of Improvement)

The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

Correction Deadline: 8/30/2024

591-1-1-.26 Playgrounds(CR)**Technical Assistance****Comment**

Discussed maintenance of resilient surface. Please fluff and redistribute.

Technical Assistance

591-1-1-.26(4) - The Consultant and the Director discussed bending the fence ties that have sharp end points back and away from the children's side of the playground located on Main Play B and Main Play C on this date.

Correction Deadline: 8/5/2024

Technical Assistance

591-1-1-.26(6) - The Consultant and the Director discussed removing the red trike-go-round base that no longer has trikes attached to the equipment on this date.

Correction Deadline: 8/15/2024

Correction Deadline: 6/30/2024

Corrected on 8/5/2024

.26(9) - Correction of previous citation in that the concrete pads leading to the exterior doors on Playground A were in good repair on this date.

Health and Hygiene**591-1-1-.10 Diapering Areas & Practices(CR)****Met****Comment**

Proper diapering procedures observed.

Correction Deadline: 6/30/2024

Corrected on 8/5/2024

.10(4) - Correction of previous citation in that the porous diaper changing pads in classrooms Main A - First Left 2's, Main D - Second Right 1's, and Main E- First Right - Infants were removed on this date.

591-1-1-.17 Hygiene(CR)**Met**

Correction Deadline: 5/22/2024

Corrected on 8/5/2024

.17(7) - Correction of previous citation in that two children were observed to wash their hands with warm running water and liquid hand soap in classroom Main B- Second Left 3's on this date.

591-1-1-.20 Medications(CR)**Technical Assistance****Technical Assistance**

591-1-1-.20(3) - The Consultant and the Director discussed documentation forms that are kept for in case of emergencies on this date.

Correction Deadline: 8/5/2024

Safety**591-1-1-.05 Animals****Met****Comment**

Animals maintained clean and appropriately caged.

591-1-1-.11 Discipline(CR)**Met****Comment**

Age-appropriate discussion and/or redirection observed.

591-1-1-.13 Field Trips(CR)**N/A****Comment**

Center does not participate in field trips at this time.

591-1-1-.36 Transportation(CR)**N/A****Comment**

Center does not provide routine transportation.

Sleeping & Resting Equipment

Comment

Discussed SIDS and infant sleeping position.

Comment

The correct number of mats, sheets and blankets were observed on this date. Cleaning and disinfecting of mats was discussed with the director on this date.

Technical Assistance

591-1-1-.30(1)(b)4 - The Consultant and the Director discussed storing children's mat/cot covers inside children's individual cubbies on this date.

Correction Deadline: 8/5/2024

Technical Assistance

591-1-1-.30(4) - The Consultant and the Director discussed placing a large covering over mats/cots that are stored and accessible to children within classrooms on this date.

Correction Deadline: 8/5/2024

Staff Records**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)****Met****Comment**

Criminal record checks were observed to be complete.

591-1-1-.31 Staff(CR)**Met****Comment**

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision**591-1-1-.32 Staff:Child Ratios and Group Size(CR)****Met****Comment**

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)**Met****Comment**

Adequate supervision observed on this date.