



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 7/8/2026

VisitType: Monitoring Visit

Arrival: 1:30 PM

Departure: 4:30 PM

FR-0500171

Acosta, Flor A

930 CHARTER CLUB DRIVE Lawrenceville, GA 30043 Gwinnett

County

(770) 401-4236

Regional Consultant

Lynn Schnitzer

Phone: (470) 720-0215

Fax:

lynn.schnitzer@decal.ga.gov

Mailing Address

Same

Quality Rated: ★ ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
07/08/2026	Monitoring Visit	Good Standing	
02/20/2026	Licensing Study	Good Standing	
09/04/2025	Monitoring Visit	Good Standing	

Ratio Capacity					
Age Ranges	Children Present	Child For Pay	CAPS	Not for Pay	Provider Children
Infant (0-11 mos)	0	0	0	0	0
1 & 2 Years	2	2	0	0	0
3 & 4 Years	0	0	0	0	0
School Age(5+) Years	0	0	0	0	0
Total Under 13 Years	2	2	0	0	0
Total Under 18 Years	2				
Children Present: 2 Total Children: 2					
Caregivers/Helpers Present: 2 Total Caregivers/Helpers: 1					

Comments

The consultant discussed the visit report with the Director, Flor Acosta, on July 8, 2026.

The consultant utilized Google Translate during the visit to provide the information from the report in Spanish.

Plan of Improvement: Developed This Date



For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program's continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at <https://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@decal.ga.gov for more information. Free technical assistance is available!



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Summary Report

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The following information is associated with a Monitoring Visit:

Activities and Equipment

290-2-3-.12 Equipment and Supplies(CR)

Met

Comment

Consultant observed the equipment and furniture to be properly secured.

El consultor observó que el equipo y el mobiliario estaban debidamente asegurados.

290-2-3-.19 Infant-Sleeping Safety Requirements(CR)

Met

Comment

Currently the provider is not caring for infants. (This rule was not evaluated on this date)

Actualmente, el proveedor no atiende a bebés. (Esta norma no se evaluó en esta fecha).

Comment

Pleasant naptime environment observed.

Se observó un ambiente agradable para la hora de la siesta.

290-2-3-.07 Swimming Pools & Water-related Activities(CR)

Met

Comment

Home does not provide swimming activities.

El centro no ofrece actividades de natación.

Comment

There is no pool on the property.

No hay piscina en la propiedad.

Children's Records

Finding

290-2-3-.08(2) requires the Home to maintain a file for each Child that includes evidence of age-appropriate immunizations or a signed affidavit against such immunizations; enrollment in the Home may not continue for more than 30 days without such evidence. It was determined based on review of records that one of two enrolled children had immunization forms that had been expired for more than 30 days.

290-2-3-.08(2) exige que el Hogar mantenga un expediente para cada niño que incluya constancia de las vacunas correspondientes a su edad o una declaración jurada firmada que acredite dichas vacunas; la inscripción en el Hogar no podrá continuar por más de 30 días sin dicha constancia. Tras la revisión de los registros, se determinó que uno de los dos niños inscritos tenían formularios de vacunación vencidos hacía más de 30 días.

POI (Plan of Improvement)

Per the parent, the child has an appointment with the pediatrician in the upcoming week and they will provide the updated form at that time.

Según el padre o la madre, el niño tiene cita con el pediatra la próxima semana y entregarán el formulario actualizado en ese momento.

Correction Deadline: 7/17/2026

Recited on 7/8/2026

	Facility
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290-2-3-.11 Physical Plant - Safe Environment(CR)**Not Met****Finding**

290-2-3-.11(2)(c) requires that documentation of drills required by these rules shall be maintained in the Home. The Home shall conduct drills for fire, tornado, and other emergency situations. The fire drills will be conducted monthly and tornado and other emergency situation drills will be conducted every six months. The Home shall maintain documentation of the dates and times of these drills for two years. It was determined based on review of records that the center did not have documentation of a fire drill conducted in June 2026.

290-2-3-.11(2)(c) exige que la documentación de los simulacros requeridos por estas normas se conserve en el Hogar. El Hogar realizará simulacros de incendio, tornado y otras situaciones de emergencia. Los simulacros de incendio se realizarán mensualmente y los de tornado y otras situaciones de emergencia, cada seis meses. El Hogar conservará la documentación de las fechas y horas de estos simulacros durante dos años. Tras la revisión de los registros, se determinó que el centro no disponía de documentación sobre un simulacro de incendio realizado en junio de 2026.

POI (Plan of Improvement)

The Provider will conduct and document emergency drills as required.

El proveedor llevará a cabo y documentará simulacros de emergencia según lo requerido.

Correction Deadline: 7/31/2026

Recited on 7/8/2026

Technical Assistance

290-2-3-.11(2)(f) - Consultant discussed with provider to ensure that hazardous items are stored out of reach of the children.

El consultor habló con el proveedor para asegurarse de que los artículos peligrosos se almacenen fuera del alcance de los niños.

Correction Deadline: 7/8/2026

Technical Assistance

290-2-3-.11(2)(h) - Consultant discussed with the provider to change the battery in the smoke detector located in the childcare area.

El consultor habló con el proveedor sobre el cambio de la batería del detector de humo ubicado en el área de cuidado infantil.

Correction Deadline: 7/18/2026

Comment

An operable and appropriately sized fire extinguisher was observed in the home this date.

En la fecha indicada, se observó en la vivienda un extintor de incendios funcional y de tamaño adecuado.

290-2-3-.13 Physical Plant-Structural/Mechanical(CR)**Met****Comment**

The Home appeared clean and free from hazards.

La vivienda parecía limpia y libre de peligros.

290-2-3-.13 Playgrounds(CR)**Met****Comment**

The outside area appeared clean and well maintained.

El área exterior parecía limpia y bien cuidada.

Food Service**290-2-3-.10 Food Service & Nutrition****Met****Comment**

290-2-3-.10(3)(f) - The consultant discussed with the provider ways to prevent choking in young children and provided "Chop, Look, Listen" materials.

El consultor habló con el proveedor sobre formas de prevenir el atragantamiento en niños pequeños y proporcionó materiales sobre "Cortar, Mirar y Escuchar".

Correction Deadline: 7/8/2026

Health and Hygiene**290-2-3-.11 Children's Health and Hygiene(CR)****Met****Comment**

Consultant observed proper hand washing.

El consultor observó el lavado de manos adecuado.

290-2-3-.11 Diapering Areas & Practices(CR)**Met****Comment**

The provider stated appropriate diapering procedures.

El proveedor describió los procedimientos adecuados para el cambio de pañales.

290-2-3-.11 Medications(CR)**Met****Comment**

Per the provider no medication is currently dispensed.

El proveedor declaró que actualmente no se dispensa ninguna medicación.

Licensure**290-2-3-.04 Application Requirements(CR)****Met****Comment**

The consultant observed the provider to care for one unrelated child for pay and one related children not for pay on this date.

En EST fecal, el consult observe Al provider cuidando a un niño no emparentado a cambio de pago y a un niño emparentado sin recibir pago.

Safety and Discipline

Comment

The Consultant observed pleasant interactions between the provider and the children in care.

El consultor observó interacciones agradables entre el proveedor y los niños bajo su cuidado.

290-2-3-.11 Transportation(CR)

Comment

The provider does not provide routine transportation.

El proveedor no ofrece transporte habitual.

Staff Records

Records Reviewed: 2

Records with Missing/Incomplete Components: 1

Staff # 1

Not Met

"Missing/Incomplete Components"

Criminal Records Check -.21(1)(a), Copy Of Satisfactory Criminal Records Check -.21(1)(c)

290-2-3-.21 Criminal Records and Comprehensive Background Checks(CR)

Finding

290-2-3-.21(1)(a) requires the Home to ensure that the Provider, every actual and potential Employee(including residents age 17 and older) and Provisional Employee of the Family Child Care Learning Home has submitted both a Records Check Application to the Department and Fingerprints to an authorized fingerprinting site. It was determined based on review of records that Staff #1's Criminal Background Check had expired on June 4, 2026. Staff #1 is a resident of the home and was not observed in the childcare area.

La norma 290-2-3-.21(1)(a) exige que el Hogar se asegure de que el proveedor, todo empleado actual o potencial (incluidos los residentes de 17 años o más) y todo empleado provisional del Hogar de Aprendizaje y Cuidado Infantil Familiar hayan presentado tanto una solicitud de verificación de antecedentes ante el Departamento como sus huellas dactilares en un centro autorizado para la toma de huellas. Tras la revisión de los registros, se determinó que la verificación de antecedentes penales del Empleado n.º 1 había vencido el 4 de junio de 2026. El Empleado n.º 1 es residente del hogar y no fue visto en el área de cuidado infantil.

POI (Plan of Improvement)

IMMEDIATE CORRECTION - The Home will ensure that every resident of the Family Child Care Learning Home submits both a Records Check Application to the Department and Fingerprints to an authorized fingerprinting site as required. The provider must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date. The Home will ensure the CRC rules are maintained.

CORRECCIÓN INMEDIATA: El centro se asegurará de que cada residente del hogar de cuidado infantil familiar presente al Departamento una solicitud de verificación de antecedentes y proporcione sus huellas dactilares en un centro autorizado para ello, según lo requerido. El proveedor deberá ver los módulos de video sobre la verificación de antecedentes (serie "A to Z") relacionados con esta norma y devolver la declaración jurada firmada en un plazo de una semana a partir de la fecha de esta visita. El centro garantizará el cumplimiento de las normas de verificación de antecedentes CRC.

Correction Deadline: 7/8/2026

Comment

Consultant requested to view all Criminal Record checks for employees hired after last visit. Provider stated that there have been no new hires since last visit February 20, 2026.

Se solicitó al consultor que revisara todas las verificaciones de antecedentes penales de los empleados contratados después de la última visita. El proveedor declaró que no ha habido nuevas contrataciones desde la última visita, realizada el 20 de febrero de 2026.

Finding

290-2-3-.21(1)(c) requires every Employee to have a current and valid satisfactory Comprehensive Records Check Determination on file prior to being present at the Home while any child is present for care or before residing in the Home if age 17 or older. The Comprehensive Records Check Determination must have a Records Check Clearance Date that is no older than the preceding 12 months of the hire date; provided, however, if the Employee has had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, a new satisfactory Comprehensive Records Check Determination is required. It was determined based on review of records that Staff #1's Criminal Background Check had expired on June 4, 2026. Staff #1 is a resident of the home and was not in the childcare area.

La norma 290-2-3-.21(1)(c) exige que todo empleado cuente con una determinación satisfactoria y vigente de la verificación exhaustiva de antecedentes en sus archivos antes de estar presente en el hogar mientras haya algún niño bajo cuidado, o antes de residir en el hogar si tiene 17 años o más. La determinación de la verificación exhaustiva de antecedentes debe tener una fecha de autorización que no sea anterior a los 12 meses previos a la fecha de contratación; no obstante, si el empleado ha tenido una interrupción laboral en el sector del cuidado infantil de 180 días (6 meses) o más, se requiere una nueva determinación satisfactoria de la verificación exhaustiva de antecedentes. Tras la revisión de los registros, se determinó que la verificación de antecedentes penales del Empleado n.º 1 había vencido el 4 de junio de 2026. El Empleado n.º 1 reside en el hogar y no se encontraba en el área destinada al cuidado infantil.

POI (Plan of Improvement)

IMMEDIATE CORRECTION - The Home will ensure that every person has a Comprehensive Records Check Determination on file prior to being present at the Home while any child is present for care or before any individual age 17 or older resides in the Home. The provider must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date. The Home will ensure that the CRC rules are maintained.

CORRECCIÓN INMEDIATA: El hogar se asegurará de que cada persona cuente con una determinación de verificación integral de antecedentes en sus archivos antes de estar presente en el hogar mientras haya algún niño bajo cuidado, o antes de que cualquier persona de 17 años o más resida en el hogar. El proveedor deberá ver los módulos de video "A to Z Background Check" (Verificación de antecedentes de la A a la Z) relacionados con esta norma de verificación de antecedentes y devolver la declaración jurada firmada en un plazo de una semana a partir de la fecha de esta visita. El hogar garantizará el cumplimiento de las normas relativas a la verificación integral de antecedentes CRC.

Correction Deadline: 7/8/2026

290-2-3-.07 First Aid & CPR(CR)

Met

Correction Deadline: 2/20/2026

Corrected on 7/8/2026

.07(8)(b) - The previous citation was observed corrected on this date. The Consultant observed that the provider had current certification in CPR/first aid.

Se verificó que la citación anterior había sido subsanada en esta fecha. El consultor observó que el proveedor contaba con una certificación vigente en RCP y primeros auxilios.

290-2-3-.07 Staff Qualifications(CR)

Met

Comment

Provider observed to be compliant with applicable laws and regulations.

Se observó que el proveedor cumple con las leyes y normativas aplicables.

290-2-3-.07 Staff Training

Met

Correction Deadline: 3/22/2026

Corrected on 7/8/2026

.07(9)(b)1 - The previous citation was observed corrected on this date. The Provider stated that they are currently taking classes in order to complete 10 hours of training.

Se verificó que la citación anterior había sido subsanada en esta fecha. El proveedor manifestó que actualmente está asistiendo a clases para completar 10 horas de capacitación.

Staff:Child Ratios and Supervision

290-2-3-.07 Staff:Child Ratios(CR)**Met****Comment**

Appropriate ratios were observed on this date.

En esta fecha se observaron las proporciones adecuadas.

290-2-3-.07 Supervision(CR)**Met****Comment**

Adequate supervision observed on this date.

Se observó una supervisión adecuada en esta fecha.