



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 12/29/2025 VisitType: Complaint Investigation Follow Up Arrival: 10:35 AM Departure: 1:15 PM

CCLC-39336

ICare Child Development Center, LLC

7 Anniston Avenue Atlanta, GA 30317 DeKalb County
(404) 790-5655

Regional Consultant

Jessica Johnson

Phone: (770) 357-5090

Fax:

jessica.johnson@dec.al.ga.gov

Mailing Address

Same

Quality Rated: No

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
12/29/2025	Complaint Investigation Follow Up	Support	
11/19/2025	Licensing Study	Good Standing	
08/26/2024	Complaint Closure	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Building 2	1st L Thriving Three's	Three Year Olds and Four Year Olds	1	11	C	17	C	NA	NA	Free Play
Building 2	1st R Terrific Two's	One Year Olds and Two Year Olds	2	8	C	17	C	NA	NA	Free Play
Total Capacity @35 sq. ft.: 34			Total Capacity @25 sq. ft.: 0							
Main	A - 1st R	One Year Olds	1	3	C	5	C	NA	NA	Free Play
Main	B - 2nd R	Infants and One Year Olds	1	5	C	6	C	NA	NA	Free Play
Main	C - 2L	Infants and One Year Olds	1	3	C	8	C	NA	NA	Free Play
Main	D-1L	Infants	1	2	C	3	C	NA	NA	Diapering, Free Play
Total Capacity @35 sq. ft.: 22			Total Capacity @25 sq. ft.: 0							
Total # Children this Date: 32			Total Capacity @35 sq. ft.: 56			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Building 2	Building 2 porch	4	C
Main	Back	18	C
Main	Building 1 Frontyard left	3	C
Main	Building 1 porch	3	C
Main	Building 1 Right front yard	4	C

Enrolled Children	
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Under 1 years	1 years	2 years	3 years	4 years	5 years (Prekonly)	5 years and older
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Comments

On this date, Jessica Johnson (JJ), Consultant, reviewed the visit report with Director Katrina Pettway. The investigative findings were not concluded on this date. The investigation remains open pending additional information. Upon completion, the findings will be reviewed with the child care program and a final copy of the report will be sent.

Plan of Improvement: To Be Submitted 01/13/2026



For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program’s continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at <https://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>.



For additional information regarding the full compliance inspection results of this program or any licensed program in the state, access the Child Care Services Compliance-at-a Glance website by scanning this QR code or visiting: <https://families.decal.ga.gov>.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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Summary Report

Date: 12/29/2025 VisitType: Complaint Investigation Follow Up Arrival: 10:35 AM Departure: 1:15 PM

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The following information is associated with a Complaint Investigation Follow Up:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Not Met

Finding

591-1-1-.12(2) requires that all equipment and furniture be free from hazardous conditions such as, but not limited to, sharp rough edges or toxic paint; and be kept clean. It was determined based on observation that the handle on the children's refrigerator in the dramatic area in classroom Building II 1st L was broken.

Correction Deadline: 1/12/2026

Facility

591-1-1-.06 Bathrooms

Not Met

Finding

591-1-1-.06(4) requires a Center first licensed after March 1, 1991, and Centers that remodel or add to existing plumbing facilities, to have the bathroom area fully enclosed and ventilated to the outside of the building with either an open screened window or functioning exhaust fan and duct system and requires Centers without fully enclosed bathrooms to ensure there is adequate ventilation to control odors and adequate sanitation measures to prevent the spread of contagious diseases. It was determined based on observation that the restroom in classroom Building II 1st L was not ventilated, the window did not have a screen, and was not propped open on this date.

Correction Deadline: 1/29/2026

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center on this date.

Correction Deadline: 11/19/2025

Corrected on 12/29/2025

.19(1) - The previous citation was observed corrected on this date as the appropriate license capacity was observed in classroom D-1L.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Not Met

Finding

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based observation that the following hazards were observed:

Building II 1st R

- Diaper wipes and empty plastic grocery bags were observed on the bottom of the gray cabinet behind the diapering table.
- Cleaning supplies were observed in an unlocked cabinet under the sink.

Building II 1st L

- Bug spray and sun block was observed in a bag hanging from the first entrance door accessible to children in care.

Correction Deadline: 12/29/2025

Recited on 12/29/2025

Finding

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on observation that the following hazards were observed:

Main Building 1st R

- There was a rusted floor vent in the classroom.

Main Building 2nd R:

- There were two rusted floor vents in the classroom.

Building II 1st L

- Two rusted vents were observed on the right side of the classroom.

591-1-1-.26 Playgrounds(CR)

Not Met

Finding

591-1-1-.26(4) requires that playgrounds be protected from traffic or other hazards by a (4) four foot high fence or other barrier approved by this Department. Fencing material shall not present a hazard to children and shall be maintained so as to prevent children from leaving the playground area by any means other than through an approved access route. Fence gates shall be kept closed except when persons are entering or exiting the area. It was determined based on observation that the air conditioning unit on Playground Main Back was not completely enclosed by the fence as the fence was observed broken on this date.

Correction Deadline: 1/2/2026

Finding

591-1-1-.26(6) requires that playground equipment provide an opportunity for the children to engage in a variety of experiences and shall be age-appropriate. For example, toddlers shall not be permitted to swing in swings designed for School-age Children. The outdoor equipment shall be free of lead-based paint, sharp corners and shall be regularly maintained in such a way as to be free of rust and splinters that could pose significant safety hazard to the children. All equipment shall be arranged so as not to obstruct supervision of children. It was determined based on observation that the following hazards were observed:

Back playground:

- Rust on all the swing chains.
- Rust on three out of six tricycles.
- Protruding bolts under the wooden climbing ladder accessible to children in care.

Correction Deadline: 1/29/2026

Recited on 12/29/2025

Finding

591-1-1-.26(8) requires climbing and swinging equipment to have a resilient surface beneath the equipment and the fall zone from such equipment must be adequately maintained by the Center to assure continuing resiliency. It was determined based on a review of records that the ASTM certification for the Large play structure on the Back playground was not on file on this date. Due to a lack of documentation it was unable to be determined if the poured resilient surfacing was adequate for the equipment on Main Back playground.

Correction Deadline: 1/29/2026

Recited on 12/29/2025

Finding

591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined based on observation that there was a 6 and a half inch gap on the bottom of the concrete near the right side of the back fence.

Correction Deadline: 1/29/2026

Recited on 12/29/2025

Health and Hygiene

591-1-1-.17 Hygiene(CR)

Met

Correction Deadline: 11/19/2025

Corrected on 12/29/2025

.17(7) - The previous citation was observed corrected on this date as the Consultant observed handwashing.

591-1-1-.20 Medications(CR)

Met

Correction Deadline: 11/19/2025

Corrected on 12/29/2025

.20(2) - The previous citation was observed corrected on this date as the Center has not dispensed medication since the previous visit.

Organization

591-1-1-.16 Governing Body & License

Technical Assistance

Technical Assistance

591-1-1-.16(f) - Please ensure submitting an Amendment for the additional classroom in Building II 2nd Right.

Correction Deadline: 12/29/2025

Staff Records

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

Met

Comment

Criminal record checks were observed to be complete.

591-1-1-.14 First Aid & CPR(CR)

Met

Correction Deadline: 12/4/2025

Corrected on 12/29/2025

.14(1)(a) - The previous citation was observed corrected on this date as current and valid pediatric cardiopulmonary resuscitation (CPR) and pediatric first aid training was observed for Staff on this date.

Correction Deadline: 12/4/2025

Corrected on 12/29/2025

.14(2)(b) - The previous citation was observed corrected on this date as current and valid pediatric cardiopulmonary resuscitation (CPR) and pediatric first aid training was observed for Staff #3 and Staff #4 on this date.

Defer

591-1-1-.31(2)(b)2.-Evaluation of the previous citation was deferred on this date to the next regulatory visit as the correction deadline for the previous visit was December 31, 2025.

Correction Deadline: 12/31/2025

Staffing and Supervision**591-1-1-.32 Supervision(CR)****Not Met****Finding**

591-1-1-.32(7) requires that children be supervised at all times appropriate to the individual age, needs and capabilities of each child. Such supervision must include, but not be limited to, indoor and outdoor activities, mealtimes, naptime, transportation, field trips, and transitions between activities. "Supervision" means that the appropriate number of Staff members are physically present in the area where children are being cared for and are providing watchful oversight to the children, volunteers and Students-in-Training. The persons supervising in the child care area must be alert, positioned to maximize their ability to hear and see the children at all times, and able to respond promptly to the needs and actions of the children being supervised, as well as the actions of the volunteers and Students-in-Training, and provide timely attention to the children's actions and needs. Staff shall be attentive and participating with all children during mealtimes and shall be seated within an arm's length away from children thirty-six (36) months of age and younger. It was determined based on observation that 11 children were observed unsupervised for one minute in classroom 1st L Thriving Three's, while the Staff person was observed in the hallway. It was further determined based on observation that one staff person was observed supervising two classrooms for one minute in the 1st R Terrific Two's classroom on this date.

Correction Deadline: 12/29/2025