Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 4/30/2026 **VisitType:** Complaint Investigation & Licensing Study **Arrival:** 9:50 AM **Departure:** 2:40 PM

CCLC-67591
Razzles Kid Academy
4510 Lawrenceville Highway Loganville, GA 30052 Walton County
(770) 554-1601

CCS Coordinator
Kaycee Purvis
Phone: (770) 357-4915
Fax: (404) 478-8085
kaycee.purvis@decal.ga.gov

Mailing Address
Same

Quality Rated: ★ ★ ★

Compliance Zone Designation		
04/30/2026	Complaint Investigation & Licensing Study	Support
04/02/2026	Incident Investigation Closure	Good Standing
03/11/2026	Incident Investigation & Follow Up	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.
Support - Program performance is demonstrating a need for improvement in meeting rules.
Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A: (1L) Infants	Infants and One Year Olds	2	6	C	13	C	NA	NA	Nap,Free Play,Floor Play
Main	B: (2L) One's	One Year Olds	2	11	C	16	C	NA	NA	Centers,Circle Time,Free Play
Main	C: (3L) Little Three's	Two Year Olds and Three Year Olds	2	19	C	23	C	NA	NA	Free Play,Centers,Circle Time,Transitioning
Main	D: (Rear) Two's	One Year Olds and Two Year Olds	2	12	C	17	C	NA	NA	Lunch,Story,Circle Time
Main	E: (1R) Pre-K	GA PreK	2	17	C	28	C	NA	NA	Centers,Circle Time
Main	F: (2R) Big Three's		2	0	NC	28	C	NA	NA	Music
Main	G: (3R) Big Dawgs	Three Year Olds and Four Year Olds	2	21	C	57	C	NA	NA	Outside,Music
		Total Capacity @35 sq. ft.: 182			Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 86		Total Capacity @35 sq. ft.: 182			Total Capacity @25 sq. ft.: 0					

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground A: Left Side	23	C
Main	Playground B: Rear	48	C
Main	Playground C: Right Side	40	C

Enrolled Children						
Under 1 years	1 years	2 years	3 years	4 years	5 years (Prekonly)	5 years and older
9	13	21	34	29	31	63

Comments
All core and non core rules were evaluated on this date.

Plan of Improvement: To Be Submitted 05/14/2026

CCLC Indicator Manual

For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program's continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at https://www.decal.ga.gov/CCS/RulesAndRegulations.aspx.

Compliance at a Glance

For additional information regarding the full compliance inspection results of this program or any licensed program in the state, access the Child Care Services Compliance-at-a Glance website by scanning this QR code or visiting: https://families.decal.ga.gov.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at http://gbi.georgia.gov to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@decal.ga.gov for more information. Free technical assistance is available!

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Summary Report

Date: 4/30/2026 **VisitType:** Complaint Investigation & Licensing Study **Arrival:** 9:50 AM **Departure:** 2:40 PM

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The following information is associated with a Licensing Study Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR) **Technical Assistance**

Technical Assistance
591-1-1-.12(4) - The Consultant and Director discussed ensuring that chairs are not stacked in classrooms while children are present.

Correction Deadline: 4/30/2026

591-1-1-.35 Swimming Pools & Water-related Activities(CR) **N/A**

Comment
Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR) **Met**

Comment
Licensed capacity observed to be routinely met by center on this date.

591-1-1-.25 Physical Plant - Safe Environment(CR) **Technical Assistance**

Comment
Please be mindful to keep items that pose a hazard inaccessible to children.

Technical Assistance
591-1-1-.25(11) - The Consultant and Director discussed ensuring that all rugs are smooth and secured in classrooms.

Correction Deadline: 5/30/2026

591-1-1-.26 Playgrounds(CR) **Not Met**

Finding
591-1-1-.26(4) requires that playgrounds be protected from traffic or other hazards by a (4) four foot high fence or other barrier approved by this Department. Fencing material shall not present a hazard to children and shall be maintained so as to prevent children from leaving the playground area by any means other than through an approved access route. Fence gates shall be kept closed except when persons are entering or exiting the area. It was determined based on observation that the chain link fencing at the middle right side of the Rear Playground was peeling upward which created a 5 inch gap causing a potential entrapment hazard. It was further determined that the chain link gate between the Rear Playground and Right Playground had six of ten bolts measuring over two threads facing into the Right Playground.

Correction Deadline: 5/29/2026

Recited on 4/30/2026

Finding
591-1-1-.26(6) requires that playground equipment provide an opportunity for the children to engage in a variety of experiences and shall be age-appropriate. For example, toddlers shall not be permitted to swing in swings designed for School-age Children. The outdoor equipment shall be free of lead-based paint, sharp corners and shall be regularly maintained in such a way as to be free of rust and splinters that could pose significant safety hazard to the children. All equipment shall be arranged so as not to obstruct supervision of children. It was determined based on observation that the following equipment hazards were observed on this date:

Right Playground:
-The green bench had chipping paint.

Rear Playground:
-The picnic table was cracked with sharp edges exposed.
-The blue play equipment had chipping paint.

Left Playground:
-The purple and yellow xylophone was rusted and had chipping paint.
-The green slide had chipping paint.
-The green bench had chipping paint.

Correction Deadline: 5/29/2026

Defer
591-1-1-.26(8)-Citation Deferred due to heavy rain the previous evening causing the mulch to be impacted. Consultant was unable to appropriately measure resilient surfacing.

Correction Deadline: 2/11/2026

Correction Deadline: 2/11/2026

Corrected on 4/30/2026
.26(9) - Correction of previous citation in that the Consultant observed all Playgrounds free of litter and hazards on this date.

Technical Assistance
591-1-1-.26(9) - The Consultant and Director discussed ensuring that the weed fabric on the Right Playground is completely covered so that it does not pose a potential tripping hazard.

Correction Deadline: 4/30/2026

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR) **Met**

Comment
Proper diapering procedures observed.

591-1-1-.17 Hygiene(CR) **Met**

Comment
Staff were observed to remind children to wash hands on this date.

591-1-1-.20 Medications(CR) **Not Evaluated**

Comment
The Provider has not dispensed medication since the last regulatory visit.

Policies and Procedures

591-1-1-.21 Operational Policies & Procedures **Met**

Comment
Program observed complete emergency drills

Safety

591-1-1-.11 Discipline(CR) **Met**

Comment
Age-appropriate discussion and/or redirection observed.

591-1-1-.36 Transportation(CR) **Not Met**

Correction Deadline: 2/11/2026

Corrected on 4/30/2026
.36(4)(a) - Correction of previous citation in that the Consultant observed documentation of vehicle repairs on this date.

Finding
591-1-1-.36(4)(b) requires that the interior of a transportation vehicle be clean, in safe repair and free of hazardous items, objects and/or other non-essential items which could cause injury. It was determined based on observation that the following vehicles used for transportation did not have interiors that were clean and in safe and good repair:

Transportation Vehicle Tag # SNE 2429:
-The first row middle seat was missing the seat belt tongue to connect to the buckle.
-The first row head rest had exposed foam.
-The first row had a torn seat on the right side with exposed foam.
-The second row had a torn arm rest with exposed foam.

Transportation Vehicle Tag # SNU 2430:
-The ceiling interior material was detached and pulling downward with exposed foam.

Transportation Vehicle Tag # SNE 2431:
-The first row bench seat was torn on the right side with exposed foam.

Correction Deadline: 5/22/2026

Recited on 4/30/2026

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR) **Met**

Comment
Pleasant naptime environment observed.

Staff Records

Records Reviewed: 23 **Records with Missing/Incomplete Components: 5**

Staff # 10 Not Met
Date of Hire: 02/17/2026
"Missing/Incomplete Components"
.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 18 Not Met
Date of Hire: 02/05/2026
"Missing/Incomplete Components"
.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 20 Not Met
Date of Hire: 02/17/2026
"Missing/Incomplete Components"
.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 21 Not Met
Date of Hire: 03/04/2026
"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 23 Not Met

Date of Hire: 04/02/2026

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) **Met**

Comment
Criminal record checks were observed to be complete.

591-1-1-.14 First Aid & CPR(CR) **Not Met**

Finding
591-1-1-.14(1)(a) requires all Staff who provide direct care to children must obtain certification in a biennial training program in pediatric cardiopulmonary resuscitation (CPR) and a triennial training program in pediatric first aid within the first 45 days of employment. Current and valid evidence of the successful completion of such training shall be maintained on the Center's premises. The hours obtained completing this certification will not count towards the required annual training hours. It was determined based on a review of records that the following Staff members did not have evidence of certification in a biennial training program in pediatric cardiopulmonary resuscitation (CPR) and a triennial training program in pediatric first aid within the first 45 days of employment:

Staff #10 (hire date February 17, 2026)
Staff #18 (hire date February 5, 2026)
Staff #20 (hire date February 17, 2026)
Staff #21 (hire date March 4, 2026)
Staff #23 (hire date April 2, 2026)

Correction Deadline: 5/18/2026

Finding
591-1-1-.14(2)(b) requires that there must always be one staff person present in each classroom where children are present that has current and valid pediatric cardiopulmonary resuscitation (CPR) and pediatric first aid training. It was determined based on a review of records that the following classrooms did not have a staff person present with current and valid pediatric cardiopulmonary resuscitation (CPR) and pediatric first aid training on this date:

-Classroom A: (1L) Infants
-Classroom C: (3L) Little Three's
-Classroom F: (2R) Big Three's

Correction Deadline: 4/30/2026

591-1-1-.31 Staff(CR) **Met**

Comment
Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR) **Met**

Comment
Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR) **Met**

Comment
Adequate supervision observed on this date.