



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 5/20/2025 **VisitType:** Incident Investigation/Monitoring Visit **Arrival:** 9:00 AM **Departure:** 11:30 AM

CCLC-57571
Primrose School of Roswell North
11160 Crabapple Road Roswell, GA 30075 Fulton County
(770) 641-8670 alia.rasheed@primroseroswellnorth.com

Lead Consultant
LaToya Longshore
Phone: (470) 542-7388
Fax: (404) 478-8102
latoya.longshore@decal.ga.gov
Joint with: Jamayka Webb

Mailing Address
Same

Quality Rated: No

Compliance Zone Designation		
05/20/2025	Incident Investigation/Monitoring Visit	Good Standing
11/21/2024	Licensing Study	Good Standing
10/16/2023	Licensing Study	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.

Support - Program performance is demonstrating a need for improvement in meeting rules.

Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	EP 1 2LBack	Three Year Olds	2	15	C	21	C	NA	NA	Transitioning
Main	Infant 1 1R	Infants	4	15	C	19	C	NA	NA	Floor Play,Nap,Feeding
Main	Infant 2-1 LFront	One Year Olds	1	9	C	11	C	NA	NA	Outside
Main	Pathways 2L Front	Two Year Olds and Three Year Olds	2	12	C	21	C	NA	NA	Free Play
Main	Pre K 1- Back Left	Four Year Olds	2	17	C	20	C	NA	NA	Outside
Main	Pre-K 2 Back Right	Six Year Olds and Over	1	8	C	20	C	NA	NA	Outside
Main	Preschool 1 2R Front	One Year Olds and Two Year Olds	2	15	C	22	C	NA	NA	Free Play
Main	Preschool 2 2R Back	Four Year Olds	2	15	C	17	C	NA	NA	Free Play
Main	YT 1st L Back	One Year Olds	1	7	C	9	C	NA	NA	Outside
Main	YT 2	One Year Olds	2	10	C	11	C	NA	NA	Outside
Total Capacity @35 sq. ft.: 171					Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 123		Total Capacity @35 sq. ft.: 171			Total Capacity @25 sq. ft.: 0					

Building	Playground	Playground Occupancy	Playground Compliance
Main	A- Infants	25	C
Main	B	40	C
Main	C	102	C

Main	D	75	C
Main	E	59	C

Enrolled Children						
Under 1 years	1 years	2 years	3 years	4 years	5 years (Prekonly)	5 years and older
15	26	23	30	34	0	9

Comments

An Incident Investigation/Monitoring Visit was conducted jointly with Jamayka Webb.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

Child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the CAPS/ QR Provisional Status, allowing for scholarships while working toward an initial star rating. Provisional Status eligibility will be determined at the time of CAPS enrollment as part of the CAPS application process.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

(Findings Report)

Date: 5/20/2025 **VisitType:** Incident Investigation/Monitoring Visit **Arrival:** 9:00 AM **Departure:** 11:30 AM

CCLC-57571

Primrose School of Roswell North

11160 Crabapple Road Roswell, GA 30075 Fulton County
(770) 641-8670 alia.rasheed@primroseroswellnorth.com

Lead Consultant

LaToya Longshore

Phone: (470) 542-7388

Fax: (404) 478-8102

latoya.longshore@decal.ga.gov

Joint with: Jamayka Webb

Mailing Address

Same

The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Comment

Center appears clean and well maintained.

591-1-1-.26 Playgrounds(CR)

Met

Comment

Playground observed to be clean and in good repair.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)

Met

Comment

Proper diapering procedures observed.

591-1-1-.17 Hygiene(CR)

Met

Correction Deadline: 11/21/2024

Corrected on 5/20/2025

Previous citation corrected. Proper hand washing was observed.

591-1-1-.20 Medications(CR)**Met****Comment**

Documentation for medication dispensing observed complete.

Safety

591-1-1-.11 Discipline(CR)**Met****Comment**

Staff were observed to maintain a positive learning environment on this date.

591-1-1-.36 Transportation(CR)**N/A****Comment**

Center does not provide routine transportation.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**Met****Comment**

Pleasant naptime environment observed.

Staff Records

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)**Met****Correction Deadline: 11/21/2024****Corrected on 5/20/2025****Previous citation corrected.****Correction Deadline: 11/21/2024****Corrected on 5/20/2025****Previous citation corrected.**

591-1-1-.31 Staff(CR)**Met****Comment**

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)**Met****Comment**

Staff observed to provide direct supervision and be attentive to children's needs.

591-1-1-.32 Supervision(CR)**Met****Comment**

A supervision plan was created on this date for bathroom use in Preschool conjoined bathroom.