



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 12/18/2025 **VisitType:** Complaint Investigation Follow Up **Arrival:** 8:00 AM **Departure:** 1:00 PM

CCLC-4084

Children's Best Learning Center

998 Lake Joy Road Warner Robins, GA 31088 Houston County
(478) 953-8676

Regional Consultant

Charlene Story

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Fax: (770) 408-0759

charlene.story@decal.ga.gov

Mailing Address

Same

Quality Rated: No

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
12/18/2025	Complaint Closure	Support	
12/18/2025	Complaint Investigation Follow Up	Support	
11/24/2025	Monitoring Visit	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	200	One Year Olds	1	6	C	21	C	NA	NA	Breakfast
Main	100 A	Infants and One Year Olds	2	5	C	12	C	NA	NA	Floor Play
Main	100 B		0	0	C	9	C	NA	NA	
Main	101	One Year Olds	1	7	C	21	C	NA	NA	Breakfast
Main	201	Three Year Olds	1	6	C	21	C	NA	NA	Art
Main	300		0	0	C	20	C	NA	NA	
Main	400		0	0	C	22	C	NA	NA	
Main	500	Three Year Olds and Four Year Olds	1	8	C	27	C	NA	NA	Free Play
Main	600		0	0	C	10	C	NA	NA	
Main	601		0	0	C	10	C	NA	NA	
Main	602	One Year Olds	1	3	C	10	C	NA	NA	Breakfast
Main	603	Two Year Olds	1	10	C	24	C	NA	NA	Breakfast

Total Capacity @35 sq. ft.: 207

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 45

Total Capacity @35 sq. ft.: 207

Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Main	A - Front Playground	17	C
Main	B - Back Right Playground	78	C

Comments

Staff records were available for the consultant to review.

An exit conference discussing the follow-up visit report was conducted with the Director on this date. An email with the follow-up visit report was sent to the Director for signature on this date.

The CCS Consultant discussed and left a copy of the updated Child Care Weather Watch Chart with the program today. Weather does not permit outdoor play when there is active precipitation or when weather advisories are in effect. Consult the Child Care Weather Watch Chart resource for further guidance, considering specific weather conditions

Plan of Improvement: To Be Submitted 01/06/2026

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decgal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



Summary Report

Date: 12/18/2025 VisitType: Complaint Investigation Follow Up Arrival: 8:00 AM Departure: 1:00 PM

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The following information is associated with a Complaint Investigation Follow Up:

	Facility
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591-1-1-.25 Physical Plant - Safe Environment(CR)	Met
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Correction Deadline: 11/24/2025

Corrected on 12/18/2025

.25(13) - This citation was observed to be corrected on this date. All classroom storage closets were observed to be locked on this date.

591-1-1-.26 Playgrounds(CR)	Not Met
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Finding

591-1-1-.26(6) requires that playground equipment provide an opportunity for the children to engage in a variety of experiences and shall be age-appropriate. For example, toddlers shall not be permitted to swing in swings designed for School-age Children. The outdoor equipment shall be free of lead-based paint, sharp corners and shall be regularly maintained in such a way as to be free of rust and splinters that could pose significant safety hazard to the children. All equipment shall be arranged so as not to obstruct supervision of children. It was determined based on observation that the middle playground gym had exposed rusting from the metal sides falling off on the staircase that posed a cutting hazard.

Correction Deadline: 1/1/2026

Recited on 12/18/2025

Finding

591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was further observed that the pipe barrier was not completely closed exposing a gap that created a potential tripping hazard.

Correction Deadline: 12/18/2025

Health and Hygiene

591-1-1-.20 Medications(CR)

Met

Correction Deadline: 11/24/2025

Corrected on 12/18/2025

.20(4) - This citation was observed to be corrected on this date. There was no medication observed being stored in the book bags. In addition, staff are checking book bags each morning when children arrive.

Policies and Procedures

591-1-1-.21 Operational Policies & Procedures

Technical Assistance

Technical Assistance

591-1-1-.21(1)(a-o) - Discussed updating the Center's policies and procedures to include the program's practices regarding the expulsion and suspension of children enrolled for care within the description of behavior management and discipline actions used by the Center.

Correction Deadline: 12/23/2025

Technical Assistance

591-1-1-.21(1)(r) - New - Discussed to ensure a description of the practices followed by the Center to prevent shaken baby syndrome and abusive head trauma in children up to five years of age that includes the following information: how to recognize, respond to, and report the signs and symptoms of shaken baby syndrome and abusive head trauma; strategies to assist staff members in understanding how to care for infants and how to cope with a crying, fussing, or distraught child; strategies to ensure staff members understand the brain development of children up to five years of age; and a list of prohibited behaviors when dealing with children. Additional information can be found in the CCLC Indicator Manual found on DECAL's website at: <https://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx> or through the Center on Shaken Baby Syndrome found at: <https://dontshake.org/>.

Correction Deadline: 12/23/2025

Technical Assistance

591-1-1-.21(2)(r) - New - Discussed to ensure a description of the practices followed by the Center to prevent shaken baby syndrome and abusive head trauma in children up to five years of age that includes the following information: how to recognize, respond to, and report the signs and symptoms of shaken baby syndrome and abusive head trauma; strategies to assist staff members in understanding how to care for infants and how to cope with a crying, fussing, or distraught child; strategies to ensure staff members understand the brain development of children up to five years of age; and a list of prohibited behaviors when dealing with children. Additional information can be found in the CCLC Indicator Manual found on DECAL's website at: <https://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx> or through the Center on Shaken Baby Syndrome found at: <https://dontshake.org/>.

Correction Deadline: 12/23/2025

Staff Records

Records Reviewed: 18

Records with Missing/Incomplete Components: 1

Staff # 7

Not Met

Date of Hire: 08/18/2025

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Finding

591-1-1-.14(1)(a) requires all Staff who provide direct care to children must obtain certification in a biennial training program in pediatric cardiopulmonary resuscitation (CPR) and a triennial training program in pediatric first aid within the first 45 days of employment. Current and valid evidence of the successful completion of such training shall be maintained on the Center's premises. The hours obtained completing this certification will not count towards the required annual training hours. It was determined based on review of staff records that Staff Member #7, who was hired on August 18, 2025, had not obtained certification in biennial training program in pediatric cardiopulmonary resuscitation (CPR) within the first 45-days of employment.

Correction Deadline: 1/17/2026

Finding

591-1-1-.14(2)(b) requires that there must always be one staff person present in each classroom where children are present that has current and valid pediatric cardiopulmonary resuscitation (CPR) and pediatric first aid training. It was determined based on staff records, Classroom 101 A had staff members #5 and #7 present but neither were certified in pediatric CPR and First Aid.

Correction Deadline: 12/18/2025

591-1-1-.33 Staff Training**Technical Assistance****Technical Assistance**

591-1-1-.33(1) - Discussed that all Employees, including volunteers, independent contractors, students-in-training, etc. should have a completed initial program orientation form on file.

Correction Deadline: 12/18/2025

Technical Assistance

591-1-1-.33(5)(b)1. - New - : Discussed that effective July 1, 2025, all staff are required to obtain at least two hours in evidence based, developmentally appropriate language and literacy practices.

Correction Deadline: 1/17/2026

Technical Assistance

591-1-1-.33(5)(b)(2)(i)-(iv) - New - : Discussed that effective July 1, 2025, all staff are required to obtain at least two hours in evidence based, on-going child development and health and safety related topics as part of their 10 hours of annual training.

Correction Deadline: 1/17/2026

Staffing and Supervision

Finding

591-1-1-.32(7) requires that children be supervised at all times appropriate to the individual age, needs and capabilities of each child. Such supervision must include, but not be limited to, indoor and outdoor activities, mealtimes, naptime, transportation, field trips, and transitions between activities. "Supervision" means that the appropriate number of Staff members are physically present in the area where children are being cared for and are providing watchful oversight to the children, volunteers and Students-in-Training. The persons supervising in the child care area must be alert, positioned to maximize their ability to hear and see the children at all times, and able to respond promptly to the needs and actions of the children being supervised, as well as the actions of the volunteers and Students-in-Training, and provide timely attention to the children's actions and needs. Staff shall be attentive and participating with all children during mealtimes and shall be seated within an arm's length away from children thirty-six (36) months of age and younger. It was determined based on observation that in Classrooms 101, 201, 602 and 603 had children ages 1 to 2-years-old eating breakfast but staff were not sitting within an arm's length of the children. Center staff were observed to be standing and walking around the classroom.

Correction Deadline: 12/18/2025