



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 2/18/2025 **VisitType:** Complaint Investigation & Licensing Study **Arrival:** 11:00 AM **Departure:** 5:45 PM

**CCLC-17564**

**Discovery Point #27**

5850 Bethelview Road Cumming, GA 30040 Forsyth County  
(770) 205-5170 discoverypointdirector@gmail.com

Regional Consultant

Lynn Schnitzer

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**Mailing Address**

Same

**Quality Rated:** ★ ★ ★

| Compliance Zone Designation |                                           |               | <b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.<br><br><b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules.<br><b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules.<br><b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules. |
|-----------------------------|-------------------------------------------|---------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 02/18/2025                  | Complaint Investigation & Licensing Study | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 10/18/2024                  | Complaint Closure                         | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 10/17/2024                  | Incident Investigation Closure            | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |

**Ratios/License Capacity**

| Building                        | Room      | Age Group                                                    | Staff | Children | NC/C                            | Max 35 SF. | 35 SF. Comp. | Max 25 SF. | 25 SF. Comp. | Notes                                 |
|---------------------------------|-----------|--------------------------------------------------------------|-------|----------|---------------------------------|------------|--------------|------------|--------------|---------------------------------------|
| Main                            | A- 1L     | Infants                                                      | 2     | 5        | C                               | 19         | C            | NA         | NA           | Lunch,Nap                             |
| Main                            | B - 2L    | Infants and One Year Olds                                    | 2     | 12       | C                               | 18         | C            | NA         | NA           | Diapering,Lunch                       |
| Main                            | Back      | Three Year Olds and Four Year Olds                           | 4     | 32       | C                               | 36         | C            | 50         | C            | Lunch,Transitioning                   |
| Main                            | C- 3L     | One Year Olds                                                | 1     | 6        | C                               | 21         | C            | NA         | NA           | Nap,Lunch                             |
| Main                            | Cafeteria | Three Year Olds                                              | 1     | 9        | C                               | 43         | C            | NA         | NA           | Lunch                                 |
| Main                            | D- 1R     | Two Year Olds                                                | 2     | 15       | C                               | 22         | C            | NA         | NA           | Lunch                                 |
| Main                            | E - 2R    | Two Year Olds and Three Year Olds                            | 2     | 11       | C                               | 23         | C            | NA         | NA           | Transitioning,Lunch,Centers,Diapering |
| Main                            | F - 3R    | Four Year Olds and Five Year Olds and Six Year Olds and Over | 1     | 14       | C                               | 24         | C            | NA         | NA           | Outside,Transitioning                 |
| Main                            | G - 4R    | Six Year Olds and Over                                       | 1     | 17       | C                               | 27         | C            | 37         | C            | Transitioning                         |
| Total Capacity @35 sq. ft.: 233 |           |                                                              |       |          | Total Capacity @25 sq. ft.: 257 |            |              |            |              |                                       |
| Total # Children this Date: 121 |           |                                                              |       |          | Total Capacity @25 sq. ft.: 257 |            |              |            |              |                                       |

| Building | Playground    | Playground Occupancy | Playground Compliance |
|----------|---------------|----------------------|-----------------------|
| Main     | C- Right Side | 90                   | C                     |

|      |            |    |   |
|------|------------|----|---|
| Main | Left front | 27 | C |
| Main | Left rear  | 93 | C |

| Enrolled Children |         |         |         |         |                    |                   |
|-------------------|---------|---------|---------|---------|--------------------|-------------------|
| Under 1 years     | 1 years | 2 years | 3 years | 4 years | 5 years (Prekonly) | 5 years and older |
| 10                | 17      | 33      | 30      | 46      | 15                 | 42                |

#### Comments

The purpose of today's visit was to conduct a complaint investigation and to follow up from the previous visit conducted on October 3, 2024.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

**Important Quality Rated/CAPS Update:**

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.al.ga.gov](mailto:qualityrated@dec.al.ga.gov) for more information. Free technical assistance is available!**



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**(Findings Report)**

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Study

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The following information is associated with a Licensing Study Visit:

**Activities and Equipment**

**591-1-1-.12 Equipment & Toys(CR)**

**Technical Assistance**

**Comment**

Equipment and furniture observed to be properly secured, as applicable.

**Technical Assistance**

591-1-1-.12(2) - Consultant discussed with director to remove chairs with exposed foam from classrooms F-3R and G-3R.

**Correction Deadline: 2/18/2025**

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)**

**Met**

**Comment**

Center does not provide swimming activities.

**Children's Records**

**591-1-1-.08 Children's Records**

**Met**

**Comment**

Parent authorizations obtained/completed.

**Comment**

Records were observed to be complete and well organized.

**Facility**

**591-1-1-.06 Bathrooms**

**Met**

**Comment**

Bathrooms observed to be clean and well maintained.

**591-1-1-.19 License Capacity(CR)**

**Met**

**Comment**

Licensed capacity observed to be met by center.

**Comment**

No hazards observed accessible to children on this date.

**Technical Assistance**

591-1-1-.25(3) - Consultant discussed with director to ensure that the chair rail is secured to the wall in classroom G-4R.

**Correction Deadline: 2/18/2025**

**591-1-1-.26 Playgrounds(CR)****Not Met****Finding**

591-1-1-.26(4) requires that playgrounds be protected from traffic or other hazards by a (4) four foot high fence or other barrier approved by this Department. Fencing material shall not present a hazard to children and shall be maintained so as to prevent children from leaving the playground area by any means other than through an approved access route. Fence gates shall be kept closed except when persons are entering or exiting the area. It was determined based on observation that there were protruding wires at the bottom of the gate between playground Front Left and Rear Left, on the back left of playground Rear Left and under the double gate on playground Right. Further, there was a gap measuring approximately five inches at the back left of playground Rear Left and a gap measuring approximately four inches under the double gate on playground Right. It was further observed that there were two gates leaning against the fence on playground Rear Left.

**POI (Plan of Improvement)**

The Center will routinely check the fence to determine if it is in good repair and remains at least 4 feet high, and will repair any hazards. The Center will train Staff to identify and report any fence hazards and to keep the fence gates closed when not in use.

**Correction Deadline: 2/18/2025**

**Technical Assistance**

591-1-1-.26(6) - Consultant discussed with director to ensure that the cracked bench is repaired on playground Rear Left.

**Correction Deadline: 2/28/2025**

**Food Service****591-1-1-.15 Food Service & Nutrition****Met****Comment**

Consultant observed infant feeding forms to be current.

**Comment**

Please ensure that bottles are covered and fully labeled with child's full name.

**591-1-1-.18 Kitchen Operations****Met****Comment**

Kitchen appears clean and well organized.

**Health and Hygiene****591-1-1-.10 Diapering Areas & Practices(CR)****Met****Comment**

Proper diapering procedures observed.

**591-1-1-.17 Hygiene(CR)****Met****Comment**

Proper hand washing observed throughout the center.

**Finding**

591-1-1-.20(3) requires the Center to maintain a record of medication dispensed that includes the date, time and amount of medication, any noticeable adverse reaction, and the signature or initials of the person administering the medication. It was determined based on review of records that Tylenol was to be dispensed on December 4, 2025, and December 6, 2025, at 2:00 p.m. and there was no record of the medication being dispensed.

**POI (Plan of Improvement)**

The Center will train Staff responsible for dispensing medication in the accurate completion and storage of the records and will implement a plan to monitor this.

**Correction Deadline: 2/18/2025**

|                                |
|--------------------------------|
| <b>Policies and Procedures</b> |
|--------------------------------|

## 591-1-1-.21 Operational Policies &amp; Procedures

Met

**Comment**

Program observed complete emergency drills

## 591-1-1-.27 Posted Notices

Met

**Comment**

Please make sure that all required signs are posted and up to date.

|               |
|---------------|
| <b>Safety</b> |
|---------------|

## 591-1-1-.05 Animals

Not Evaluated

**Comment**

Center does not keep animals on premises.

## 591-1-1-.11 Discipline(CR)

Met

**Comment**

Age-appropriate discussion and/or redirection observed.

## 591-1-1-.13 Field Trips(CR)

Met

**Comment**

Field trip documentation observed to be complete.

## 591-1-1-.36 Transportation(CR)

Met

**Comment**

A current/completed inspection was observed for all vehicles used in transporting children this date.

**Comment**

The vehicle had an approved fire extinguisher and first aid kit on this date.

**Correction Deadline: 10/4/2024**

**Corrected on 2/18/2025**

.36(7)(c)2. - The previous citation was observed to be corrected. Consultant observed complete documentation of required vehicle checks.

|                                         |
|-----------------------------------------|
| <b>Sleeping &amp; Resting Equipment</b> |
|-----------------------------------------|

## 591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Met

**Comment**

Pleasant naptime environment observed.

**Comment**

Staff stated knowledge of infant safe sleep requirements.

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

Met

Comment

Criminal record checks were observed to be complete.

Comment

Director provided two files for employees hired since last visit October 3, 2024.

591-1-1-.14 First Aid & CPR

Not Met

Comment

Complete first aid kits observed in center and on vehicles.

Finding

591-1-1-.14(2) requires a Staff member who is trained in CPR and first aid to be on the premises and on any field trip whenever any child is present. In addition, Staff who provide direct care to children must satisfactorily obtain certification in first aid and CPR by December 29, 2016 if employed prior to September 30, 2016 and within 90 days of their hire date if employed after September 30, 2016. It was determined based on review of records that staff #9, date of hire October 24, 2022, did not complete the hands on skills test required for CPR certification. Staff # 16, date of hire August 14, 2024, did not have evidence of current certification in first aid and CPR.

POI (Plan of Improvement)

The Center will develop a schedule to ensure there is always a staff person with current first aid and CPR training present and will develop and implement a plan to ensure all staff members have satisfactorily completed first aid and CPR training by the specified date.

Correction Deadline: 3/20/2025

591-1-1-.33 Staff Training

Technical Assistance

Technical Assistance

591-1-1-.33(3) - Consultant discussed with director that center staff who took six hours of training in Health and Safety need to take the ten hour training.

Correction Deadline: 3/20/2025

591-1-1-.31 Staff(CR)

Not Met

Comment

Staff observed to be compliant with applicable laws and regulations.

Finding

591-1-1-.31(2)(c) requires the Center to maintain a copy and/or written verification of the credential or degree awarded to the lead teacher that is required by these rules in the lead teacher's file, to make the document available for inspection and to provide the document to Department staff upon request. It was determined based on review of records that staff #31's, date of hire August 5, 2002, Preschool Child Development Associates (CDA) certificate expired in 2023.

POI (Plan of Improvement)

The Center will review lead teacher records to ensure the required documentation is on file and will obtain and file it if not found.

Correction Deadline: 2/18/2025

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Technical Assistance

Comment

Center observed to maintain appropriate staff:child ratios.

Technical Assistance

591-1-1-.32(2) - 591-1-1-.32(2) - Consultant discussed with director to ensure that additional staff is available to maintain ratios in the two-year-old classrooms when staff are in the restroom changing.

Correction Deadline: 2/18/2025

**Comment**

Adequate supervision observed on this date.