



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 7/28/2026 **VisitType:** Complaint Investigation & Licensing **Arrival:** 10:30 AM **Departure:** 6:15 PM
Study

CCLC-37750
Childcare Network #245
 405 Dacula Rd. Dacula, GA 30019 Gwinnett County
 (770) 995-7660

Regional Consultant
 Lynn Schnitzer
 Phone: (470) 720-0215
 Fax:
 lynn.schnitzer@decal.ga.gov

Mailing Address
 Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
07/28/2026	Complaint Investigation & Licensing Study	Good Standing	
05/19/2026	Incident Investigation Closure	Good Standing	
04/13/2026	Incident Investigation & Follow Up	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A/1R	Infants and One Year Olds	1	6	C	14	C	NA	NA	Floor Play, Diapering, Nap
Main	B/2R	One Year Olds	2	4	C	25	C	NA	NA	Nap, Free Play
Main	C/3R		0	0	C	15	C	NA	NA	
Main	D/ Middle	Two Year Olds and Three Year Olds	2	7	C	22	C	NA	NA	Transitioning
Main	E/1L		0	0	C	18	C	NA	NA	
Main	F/2L		0	0	C	19	C	NA	NA	
Main	G/2L	Three Year Olds and Four Year Olds	2	19	C	26	C	NA	NA	Free Play
Main	H/Back/1L		0	0	C	22	C	NA	NA	
Main	I/Back/2L		0	0	C	21	C	NA	NA	
Main	J/Back/3L		0	0	C	21	C	NA	NA	
Main	K/Back/1R		0	0	C	25	C	NA	NA	
Main	L/Back/2R	Four Year Olds and Five Year Olds and Six Year Olds and Over	2	27	C	25	NC	NA	NA	Centers, Free Play
Total Capacity @35 sq. ft.: 253					Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 63					Total Capacity @35 sq. ft.: 253					
					Total Capacity @25 sq. ft.: 0					

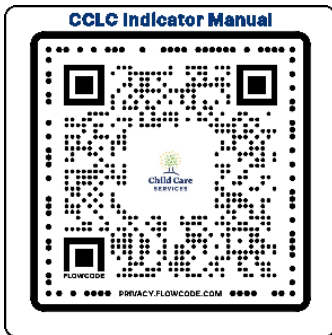
Building	Playground	Playground Occupancy	Playground Compliance
Main	PG/A/Front/1R	8	C
Main	PG/C/Right	67	C

Enrolled Children						
Under 1 years	1 years	2 years	3 years	4 years	5 years (Prekonly)	5 years and older
4	12	8	14	13	0	31

Comments

July 28, 2026-The visit was not completed due to time constraints. The visit was discussed with the director, Dustin Craig on July 28, 2026. Upon completion it will be emailed to the program.

Plan of Improvement: Developed This Date



For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program's continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at <https://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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Summary Report

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The following information is associated with a Licensing Study Visit:

Activities and Equipment

591-1-1-.03 Activities

Met

Comment

Age-appropriate activities observed throughout the center.

Comment

Lesson Plans were observed to be posted and reflected the current weeks activities in each classroom.

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

Equipment and furniture observed to be properly secured, as applicable.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

Center does not provide swimming activities.

Children's Records

591-1-1-.08 Children's Records

Met

Comment

Parent authorizations obtained/completed.

Comment

Records were observed to be complete and well organized.

Facility

591-1-1-.06 Bathrooms

Met

Comment

Bathrooms observed to be clean and well maintained.

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center on this date.

Technical Assistance

591-1-1-.25(13) - Consultant discussed with the director to ensure that the body lotion by the sink is stored out of reach of children in classroom J/Back/3L.

Correction Deadline: 7/28/2026

Technical Assistance

591-1-1-.25(17) - Consultant discussed with the director to ensure that the thorny, three-leaved plant by the back, right tire of the jeep is removed from playground PG/C/Right.

Correction Deadline: 7/28/2026

Finding

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on observation that the following repairs were needed:

J/Back/3L-exposed nail in the bottom of the left cabinet door under the sink,

L/Back/2R-broken toilet roll holder in the restroom,

H/Back1L-broken toilet roll holder in the right restroom,

G/3L-loose baseboard trim in the restroom, and

F/2L-holes in the wall behind the toilet in the right restroom.

POI (Plan of Improvement)

The Director removed the nail during the visit. The Center will submit a work order for the remaining repairs.

Correction Deadline: 7/31/2026

591-1-1-.26 Playgrounds(CR)

Not Met

Finding

591-1-1-.26(4) requires that playgrounds be protected from traffic or other hazards by a (4) four foot high fence or other barrier approved by this Department. Fencing material shall not present a hazard to children and shall be maintained so as to prevent children from leaving the playground area by any means other than through an approved access route. Fence gates shall be kept closed except when persons are entering or exiting the area. It was determined based on observation that there was a gap measuring 5-inches where the wires had unraveled on the bottom of the double gate between PG/C/Right and PG/D/R Back. Further, the bottom of the fence was not anchored between PG/C/Right and PG/D/R Back.

POI (Plan of Improvement)

The Center will routinely check the fence to determine if it is in good repair and remains at least 4 feet high, and will repair any hazards. The Center will train Staff to identify and report any fence hazards and to keep the fence gates closed when not in use.

Correction Deadline: 7/28/2026

Correction Deadline: 5/13/2026

Corrected on 7/28/2026

.26(6) - The previous citation was observed corrected on this date. The Consultant observed the playground equipment to be in good repair.

Finding

591-1-1-.26(8) requires climbing and swinging equipment to have a resilient surface beneath the equipment and the fall zone from such equipment must be adequately maintained by the Center to assure continuing resiliency. It was determined based on observation that the resilient surface under the swings was one inch directly under the swings on playgrounds PG/D/R Back, PG/E/Mid Back, and PG/F/Left Front. A minimum of 6-inches is required under the equipment and within the surrounding fall zone. For swings the fall zone equals the length of the chain plus seven (7) feet.

POI (Plan of Improvement)

The Center will add additional resilient surfacing to the fall zones where needed and check daily, adding resilient surfacing as needed to maintain adequate resiliency.

Correction Deadline: 8/7/2026

Correction Deadline: 4/20/2026

Corrected on 7/28/2026

.26(9) - The previous citation was observed corrected on this date. The Consultant observed the playground was free from litter and hazards.

Food Service

591-1-1-.15 Food Service & Nutrition

Not Met

Comment

Center menu meets USDA guidelines.

Comment

Consultant observed infant feeding forms were updated.

Finding

591-1-1-.15(3) requires baby bottles and formula to be labeled with the individual child's name; supplied by the Parent daily in bottles; and refrigerated at a temperature of forty (40) degrees Fahrenheit or less. Only the current day's formula or breast milk shall be served. If formula must be provided by the Center, only commercially prepared, ready-to-feed formula shall be used. Refrigerated or frozen breast milk shall only be heated or thawed under warm running water or in a container of warm water. It was determined based on observation that the temperature in the refrigerator was 50 degrees Fahrenheit in classroom A/1R.

POI (Plan of Improvement)

The Center will ensure that the classroom refrigerator is operating properly and a temperature of 40 degrees Fahrenheit is maintained.

Correction Deadline: 7/28/2026

591-1-1-.18 Kitchen Operations

Met

Comment

Kitchen appears clean and well organized on this date.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)

Met

Comment

Proper diapering procedures observed.

591-1-1-.17 Hygiene(CR)

Met

Comment

Proper hand washing observed throughout the center on this date.

591-1-1-.20 Medications(CR)

Met

Comment

The Provider currently does not dispense/administer medication.

Policies and Procedures

591-1-1-.21 Operational Policies & Procedures

Met

Comment

Program observed complete emergency drills

591-1-1-.27 Posted Notices

Met

Comment

Observed all required posted notices.

Safety

591-1-1-.05 Animals

N/A

Comment

Center does not keep animals on premises.

591-1-1-.11 Discipline(CR)

Met

Comment

Age-appropriate discussion and/or redirection observed.

591-1-1-.13 Field Trips(CR)**Met****Comment**

Field trip documentation observed to be complete on this date.

591-1-1-.36 Transportation(CR)**Not Met****Comment**

A current/completed inspection was observed for all vehicles used in transporting children this date.

Comment

Complete documentation of transportation observed on this date.

Comment

The vehicle had an approved fire extinguisher and first aid kit on this date.

Finding

591-1-1-.36(3)(a-b) requires any Center that provides any type of transportation to obtain two (2) hours of state-approved or state-accepted transportation training, biannually, for the Director and for each person responsible for or who participates in the transportation of children. The training shall include, but is not limited to, a review of the transportation rules, a review of approved transportation forms and procedures, and instruction on the usage and completion of the forms and procedures. This training may be counted as part of the annual training requirements for Staff. It was determined based on a review of records that the director's transportation training expired on July 16, 2026.

POI (Plan of Improvement)

The Director registered for transportation training during the visit.

Correction Deadline: 8/7/2026

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**Met****Comment**

Staff stated knowledge of SUIDS and infant safe sleep requirements.

Staff Records

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)**Met****Comment**

Criminal record checks were observed to be complete.

Comment

Director provided five files for employees hired since last visit April 13, 2026.

591-1-1-.14 First Aid & CPR(CR)**Met****Comment**

Complete first aid kits observed in center and on vehicles on this date.

Comment

Consultant observed at least one staff person with current and valid pediatric first aid and pediatric CPR in each classroom where children were present.

591-1-1-.33 Staff Training**Met****Comment**

Consultant observed complete documentation of staff training. Staff completed the required components for their 2025 annual training.

591-1-1-.31 Staff(CR)**Technical Assistance****Comment**

Staff observed to be compliant with applicable laws and regulations.

Technical Assistance

591-1-1-.31(2)(b)3.(iii) - Consultant discussed with the director that lead teachers without a qualifying credential need to have a Professional Learning Plan (PLP) on file.

Correction Deadline: 7/28/2026

Staffing and Supervision

591-1-1-.32 Supervision(CR)

Met

Comment

Adequate supervision observed on this date.

The following information is associated with a Complaint Investigation Visit:

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Correction Deadline: 5/28/2026

Corrected on 7/28/2026

.32(4)(b) - The previous citation was observed corrected on this date. The Consultant observed appropriate staff:child ratios throughout the center.