



Investigation Report

Date: 4/2/2026 **VisitType:** Complaint Investigation Closure from CI FollowUp on 03/30/2026

CCLC-26890

The Legacy Centre Preschool, Inc

6035 Sandy Spring Circle Sandy Springs, GA 30328 Fulton County
(404) 255-8583 ms.adoria@tlcchildscaping.com

Regional Consultant

Sharnette Glenn

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sharnette.glenn@dec.al.ga.gov

Mailing Address

Same

Quality Rated: ★ ★ ★

Compliance Zone Designation		
04/02/2026	Complaint Closure	Good Standing
03/30/2026	Complaint Investigation Follow Up	Good Standing
03/19/2026	Monitoring Visit	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.

Support - Program performance is demonstrating a need for improvement in meeting rules.

Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Comments

The complaint investigation closed on April 2, 2026.

Advisement of Potential for Repeated Rule Violations during Pending Investigations

This report shall serve as official notice of potential rule violations. These potential rule violations have been detailed in this report and discussed with you by the consultant. The department shall conduct a thorough investigation to determine if in fact the alleged rule violation(s) should or should not be substantiated. Please be aware that the investigation may take some time to be finalized to ensure fairness and accuracy. During this investigation period, any violations of an identical rule or rules will require the department to treat any and all substantiated rule violations identified in the investigation as repeated rule violation(s).

Further, from time to time the department discovers additional rule violations during the course of an investigation. If there are new rule violation(s), your consultant shall inform you of the violation(s) as soon as possible. However, as stated above, any violations of identical rule(s) will require the department to treat any and all additional rule violations identified in the investigation as repeated rule violations.

All rule violations found in relation to a complaint or incident investigation will be associated with the date the investigation was closed.



Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

I have read and understand the Rules and Regulations for Child Care Learning Centers, 591-1-1. I acknowledge that the items noted in this report have been discussed with me and I have agreed to a Plan of Improvement (POI) as indicated in this report. I understand that correction of these deficiencies, while required, will not necessarily prevent DECAL from taking adverse action against this facility. I understand that if I disagree with any of the deficiencies cited, I have the right to refute them on this report or any other form that I choose to send to Child Care Services.



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Summary Report

Date: 4/2/2026 **VisitType:** Complaint Investigation Closure **Arrival:** 9:20 AM **Departure:** 11:55 AM
from CI FollowUp on 03/30/2026

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The following information is associated with a Complaint Closure:

Health and Hygiene

591-1-1-.17 Hygiene(CR)

Not Met

Finding Associated with Complaint

591-1-1-.17(2) requires that Personnel, to the extent possible, keep children clean, dry and comfortable. It was determined based on an investigation that on January 30, 2026, that staff failed to ensure a one-year-old child was kept clean, dry, and comfortable when the child was observed with dried mucus on their upper lip and cheeks, is substantiated. The staff statements stated that the child frequently had a runny nose and that they wiped the child's nose multiple times throughout the day using tissues and, at times, wipes. The photos revealed the child with dried mucus on their upper lip and cheek at 5:21 p.m., while attendance records indicate the child was picked up at 5:17 p.m. No professional medical attention was obtained, and the parents were not notified of the incident. The Department of Family and Children Services (DFCS) and law enforcement were not involved. This allegation is substantiated..

POI (Plan of Improvement)

The Center will train staff, review regularly, and monitor.

Correction Deadline: 4/2/2026

Staffing and Supervision

Finding Associated with Complaint

591-1-1-.32(7) requires that children be supervised at all times appropriate to the individual age, needs and capabilities of each child. Such supervision must include, but not be limited to, indoor and outdoor activities, mealtimes, naptime, transportation, field trips, and transitions between activities. "Supervision" means that the appropriate number of Staff members are physically present in the area where children are being cared for and are providing watchful oversight to the children, volunteers and Students-in-Training. The persons supervising in the child care area must be alert, positioned to maximize their ability to hear and see the children at all times, and able to respond promptly to the needs and actions of the children being supervised, as well as the actions of the volunteers and Students-in-Training, and provide timely attention to the children's actions and needs. Staff shall be attentive and participating with all children during mealtimes and shall be seated within an arm's length away from children thirty-six (36) months of age and younger. It was determined based on an investigation that on February 24, 2026, Staff failed to provide watchful oversight when a 1-year-old child's braid was halfway detached from their scalp, and the staff members were unaware an incident had occurred the child sustained a bald spot on their scalp is substantiated. The staff interviews revealed that they had no knowledge of the child having a bald spot at drop-off. The staff interviews further revealed that the child frequently placed the beads from the ends of their cornrows in their mouth, pulled at their braids, and would throw themselves onto their cot during naptime. The staff statements revealed that the child also experienced tantrums during naptime, possibly due to discomfort from lying on the braids and beads. The staff statements further revealed that after the child was picked up, the parent returned to the classroom to show the teachers the bald spot on the child's head. The photos further revealed before-and-after photos, with one showing the child's braids intact and another showing a braid detached from the scalp along with a bald spot. Professional medical attention was obtained as a precaution. The parents were not notified about this incident. The Department of Family and Children Services (DFCS) were not involved. The Sandy Spring Police Department were involved; however, their investigation was not substantiated due to no crime. This allegation is substantiated due to lack of appropriate supervision.

POI (Plan of Improvement)

The Center will train Staff and monitor to ensure they are providing supervision and watchful oversight to the children at all times.

Correction Deadline: 4/2/2026