



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Investigation Report

Date: 9/25/2025 **VisitType:** Incident Investigation Closure from II/FollowUp on 08/22/2025

FR-46476

Reed, Treesia G

2307 Rocksram Court Buford, GA 30519 Gwinnett County
(678) 926-8554 tsmith@tredaycare.com

Special Investigations Unit Sr. Specialist

Brittany Mathews

Phone: (229) 317-9647

Fax: (229) 317-9646

brittany.mathews@dec.al.ga.gov

Mailing Address

Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
09/25/2025	Incident Investigation Closure	Good Standing	
09/22/2025	Monitoring Visit	Good Standing	
08/22/2025	Incident Investigation & Follow Up	Good Standing	

Comments

9/25/2025: The investigation was closed on this date. The findings were reviewed with the provider, Ms. Treesia Reed.

Advisement of Potential for Repeated Rule Violations during Pending Investigations

This report shall serve as official notice of potential rule violations. These potential rule violations have been detailed in this report and discussed with you by the consultant. The department shall conduct a thorough investigation to determine if in fact the alleged rule violation(s) should or should not be substantiated. Please be aware that the investigation may take some time to be finalized to ensure fairness and accuracy. During this investigation period, any violations of an identical rule or rules will require the department to treat any and all substantiated rule violations identified in the investigation as repeated rule violation(s).

Further, from time to time the department discovers additional rule violations during the course of an investigation. If there are new rule violation(s), your consultant shall inform you of the violation(s) as soon as possible. However, as stated above, any violations of identical rule(s) will require the department to treat any and all additional rule violations identified in the investigation as repeated rule violations.

All rule violations found in relation to a complaint or incident investigation will be associated with the date the investigation was closed.



Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

I have read and understand the Rules and Regulations for Family Child Care Learning Home, 290-2-3. I acknowledge that the items noted in this report have been discussed with me and I have agreed to a Plan of Improvement (POI) as indicated in this report. I understand that correction of these deficiencies, while required, will not necessarily prevent DECAL from taking adverse action against this facility. I understand that if I disagree with any of the deficiencies cited, I have the right to refute them on this report or any other form that I choose to send to Child Care Services.



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Summary Report

Date: 9/25/2025 **VisitType:** Incident Investigation Closure from II/FollowUp on 08/22/2025 **Arrival:** 10:00 AM **Departure:** 6:00 PM

FR-46476

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The following information is associated with a Incident Investigation Closure:

Health and Hygiene

290-2-3-.11 Children's Health and Hygiene(CR)

Not Met

Finding Associated with Investigation

290-2-3-.11(1)(b) requires that Parents be immediately notified and specific instructions obtained until the child can be picked up or returned to the group, immediately when professional medical attention is required, or when the child experiences symptoms of moderate discomfort, or when the child is involved in an incident that puts their health and/or safety at risk and to notify Parents by the end of the day when professional medical attention is not required, when the child experiences symptoms of less than moderate discomfort or when the child experiences an adverse reaction to prescribed medication which does not constitute moderate discomfort. It was determined based on an investigation that on August 7, 2025, at approximately 10:45 a.m., the provider failed to immediately notify the parents of a 3-year-old child when they were left alone in a bathroom, sustaining burns to their hands, after accessing a bucket of hot scalding water. The child showed signs of distress and discomfort while in the provider's home, and the child's parents were not contacted until 1:50 p.m. The child required professional medical attention and was diagnosed with second degree burns to both hands that required skin grafts. As required by the Department, the provider did not notify the child's parent within a timely manner.

Correction Deadline: 9/25/2025

Finding Associated with Investigation

290-2-3-.11(1)(c) requires the Home to obtain emergency medical services when required by a child's condition. It was determined based on an investigation that on August 7, 2025, the provider failed to contact professional emergency medical services when a 3-year-old child sustained burns to both hands after placing them into a bucket of scalding hot water during bathroom time at approximately 10:45 a.m. The provider was aware of the severity of the child's burns when they administered home remedies and relied on internet searches instead of seeking professional medical attention. The child required professional medical attention and was diagnosed with second degree burns to both hands that required skin grafts. As required by the Department, the provider failed to seek prompt professional emergency medical treatment.

Correction Deadline: 9/25/2025

Finding Associated with Investigation

290-2-3-.11(1)(m) requires that Home personnel keep children clean, dry and comfortable. It was determined based on an investigation that on August 7, 2025, the provider allowed a 3-year-old child to remain uncomfortable after they sustained burns to both hands after placing them into a bucket of scalding hot water during bathroom time at approximately 10:45 a.m. The child's hands were red with developed blisters on their right hand. The child cried intermittently throughout the day, as they showed signs of discomfort and distress while in the provider's home. The child required professional medical attention and was diagnosed with second degree burns to both hands that required skin grafts. As required by the Department, the provider failed to ensure that the child was comfortable.

Correction Deadline: 9/25/2025

Policies and Procedures

290-2-3-.14 Required Reporting

Not Met

Finding Associated with Investigation

290-2-3-.14(1) requires the Home to report or cause to be reported to the Department within twenty-four (24) hours or the next work day: any death of a Child while in the care of the Home; any serious illness or injury requiring hospitalization or professional medical attention other than first aid of a Child while in the care of the Home; any situation when a Child in care becomes missing, such as but not limited to, a Child who is left on a vehicle, a Child who leaves the Home, playground, or property, or a Child who is left behind on any trip; any fire; any structural disaster; any emergency situation that requires temporarily relocating children; and any time the Home's operating status changes (i.e., open to closed or temporarily closed and temporarily closed to open). It was determined based on an investigation that on August 7, 2025, the provider failed to notify the Department in a timely manner when a 3-year-old child required professional medical attention when they sustained burns to their hands, after accessing a bucket of hot scalding water during bathroom time at approximately 10:45 a.m. The child was diagnosed with second degree burns to both hands that required skin grafts. The provider attempted to notify the Department of the incident on August 8, 2025, at 11:58 a.m. However, they completed a required report on August 11, 2025. As required by the Department, the provider failed to report the incident to the Department within the required 24 hours or the next work day.

Correction Deadline: 9/25/2025

Staff:Child Ratios and Supervision

Finding Associated with Investigation

290-2-3-.07(18) requires at least one Staff person with a satisfactory Comprehensive Records Check Determination shall supervise Children at all times appropriate to the individual age, needs and capabilities of each child. Such supervision must include, but not be limited to, indoor and outdoor activities, mealtimes, naptime, transportation, field trips, and transitions between activities. "Supervision" means Staff members are providing watchful oversight to the children, volunteers and Students-in-Training. The person(s) supervising in the child care area must be alert, positioned to maximize their ability to hear and see the children at all times, and able to respond promptly to the needs and actions of the children being supervised, as well as the actions of the volunteers and Students-in-Training, and provide timely attention to the children's actions and needs. Staff shall be attentive and participating with all children during mealtimes and shall be seated within an arm's length away from children thirty-six (36) months of age and younger. Plans shall be made to obtain additional Staff help in cases of emergencies. It was determined based on an investigation that on August 7, 2025, at approximately 10:45 a.m., the provider failed to provide watchful oversight when a 3-year-old child was left alone in a bathroom when they sustained burns to their hands, after accessing a bucket of hot water. The provider walked approximately 34 feet away to retrieve a pullup when the child stuck their hands in a bucket of scalding hot water that was in a bathroom. The child required professional medical attention and was diagnosed with second degree burns to both hands that required skin grafts. The provider did not maintain direct supervision and was not positioned in close proximity of the child to immediately intervene and prevent injury as required by the Department.

Correction Deadline: 9/25/2025