



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 9/9/2026 **VisitType:** Complaint Investigation Follow Up **Arrival:** 9:00 AM **Departure:** 12:20 PM

CCLC-27326

Voices of Faith Christian Daycare II

1600 Irwin Bridge Road Conyers, GA 30012 Rockdale County
 (770) 498-5850

Regional Consultant

Jessica Johnson

Phone: (470) 618-9283

Fax:

jessica.johnson@decal.ga.gov

Mailing Address

Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
09/09/2026	Complaint Investigation Follow Up	Good Standing	
08/27/2026	Licensing Study	Good Standing	
04/29/2026	Licensing Study	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	C/2R-circus (Spanish)		0	0	C	15	C	NA	NA	Not In Use
Main	D/3R Sea world	Two Year Olds	1	7	C	15	C	NA	NA	Transitioning
Main	E/4R Lady Bug		0	0	C	15	C	NA	NA	Not In Use
Main	F/5R Bears		0	0	C	15	C	NA	NA	Not In Use
Main	G/ 6R Frogs		0	0	C	15	C	NA	NA	Not In Use
Main	H Middle Crickets		0	0	C	14	C	NA	NA	Not In Use
Main	I/Middle Lions		0	0	C	12	C	NA	NA	Not In Use
Main	J/ Middle Butterflies	Three Year Olds	1	6	C	12	C	NA	NA	Centers
Main	L Side 2L Ducklings		0	0	C	10	C	NA	NA	Not In Use
Main	L side A /1L		0	0	C	10	C	NA	NA	Not In Use
Main	L/3L Apples	One Year Olds and Two Year Olds	1	9	NC	16	C	NA	NA	Free Play
Main	M/4 L Afrerschool	GA PreK	2	14	C	35	C	NA	NA	Homework
Main	R side B/1R Broncos		0	0	C	15	C	NA	NA	Not In Use

Total Capacity @35 sq. ft.: 199

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 36

Total Capacity @35 sq. ft.: 199

Total Capacity @25 sq. ft.: 0

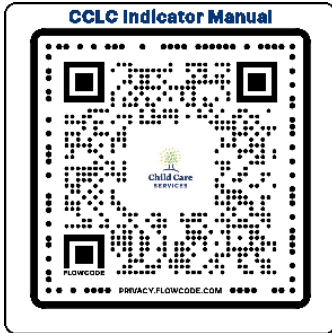
Building	Playground	Playground Occupancy	Playground Compliance
Main	5-12 Years PGround	79	C
Main	6w-2yrs PGround	68	C
Main	C 2-5 yrs PGround	116	C

Enrolled Children					
Infant (0-12 months)	Toddler (1-2 yrs)	Preschool (3-5yrs/full time care)	School Age (before/after care only)	GA PreK only	Summer Only

Comments

On this date, Jessica Johnson (JJ), Consultant, reviewed the visit report with Director April Lawson.

Plan of Improvement: Developed This Date



For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program's continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at <https://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>.



For additional information regarding the full compliance inspection results of this program or any licensed program in the state, access the Child Care Services Compliance-at-a Glance website by scanning this QR code or visiting: <https://families.decal.ga.gov>.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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Summary Report

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The following information is associated with a Complaint Investigation Follow Up:

	Facility
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591-1-1-.06 Bathrooms

Met

Correction Deadline: 9/10/2026

Corrected on 9/9/2026

.06(4) - The previous citation was observed corrected on this date. The vents in Classroom M/4 L Aferschool were observed cleaned.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Not Met

Correction Deadline: 8/27/2026

Corrected on 9/9/2026

.25(13) - The previous citation was observed corrected on this date as no hazards were in Classroom G/ 6R Frogs and Classroom M/4 L Aferschool.

Finding

591-1-1-.25(8) requires protective caps on all unused electrical outlets within children's reach and requires that electrical outlets in use be made inaccessible to children. It was determined based on observation that a hanging Alexia cord was observed near the diapering table in Classroom L/3L Apples accessible to children in care.

POI (Plan of Improvement)

The Center will train Staff to check outlets and replace protective caps when needed and identify and monitor how outlets in use are inaccessible to children.

Correction Deadline: 9/9/2026

	Health and Hygiene
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591-1-1-.10 Diapering Areas & Practices(CR)

Not Met

Finding

591-1-1-.10(4) requires that if diapers are changed on a diaper changing surface, the surface shall be smooth, nonporous, and equipped with a guard or rails to prevent falls. Between each diaper change, the diaper changing surface shall be cleaned with a disinfectant and dried with a single-use disposable towel. It was determined based on observation that tears were observed on the diapering pad in Classroom L/3L Apples.

POI (Plan of Improvement)

The Center will ensure there is a smooth, nonporous changing surface that has a guard or rails for safety in each classroom that houses children wearing diapers. Center Staff will be trained and have adequate supplies to properly clean the diaper changing surface between each diaper change.

Correction Deadline: 9/16/2026

	Safety
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Technical Assistance

591-1-1-.36(4)(b) - Please ensure that the roof upholstery located in the transportation vehicle with tag #RHQ4940, is made safe, repaired, or replaced.

Correction Deadline: 9/10/2026

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)**Not Met****Finding**

591-1-1-.32(2) requires the Center maintain Staff:child ratios in mixed-age groups based on the age of the youngest group of children that includes more than twenty percent of the total number of children in the mixed-age group. It was determined based on observation that a ratio of 1:9 was present in Classroom L/3L Apples, consisting of six 1-year-old children and three 2-year-old children. A second staff person was needed to meet the minimum ratio of 1:8 for 1-year-olds.

POI (Plan of Improvement)

The Center will provide adequate staff when there is a mixed-age group.

Correction Deadline: 9/9/2026