



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 6/23/2025 **VisitType:** Complaint Investigation Follow Up **Arrival:** 9:45 AM **Departure:** 12:45 PM

CCLC-65358

Thomasville Child Care Center

106 Covington Avenue Thomasville, GA 31757 Thomas County
(229) 236-4062 director@thomasvilleccc.com

Regional Consultant

Angela Williams-Jackson

Phone: (404) 710-3984

Fax: (678) 717-5765

angela.williams-jackson@decal.ga.gov

Mailing Address

Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
06/23/2025	Complaint Investigation Follow Up	Good Standing	
06/12/2025	Complaint Closure	Good Standing	
06/10/2025	Complaint Investigation Follow Up	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Building Two	Room G	Two Year Olds and Three Year Olds	2	14	C	16	C	NA	NA	Free Play
Building Two	Room H	Three Year Olds and Four Year Olds and Five Year Olds	2	15	C	25	C	NA	NA	Centers
Total Capacity @35 sq. ft.: 41			Total Capacity @25 sq. ft.: 0							
Main Building (Building One)	Room A (Infants)	Infants	2	7	C	12	C	NA	NA	Nap,Feeding,Floor Play
Main Building (Building One)	Room B	One Year Olds	1	6	C	13	C	NA	NA	Free Play
Main Building (Building One)	Room C	One Year Olds	1	8	C	15	C	NA	NA	Free Play
Main Building (Building One)	Room D	Infants	1	6	C	12	C	NA	NA	Floor Play
Main Building (Building One)	Room E	Two Year Olds	1	10	C	15	C	NA	NA	Free Play

Main Building (Building One)	Room F	Three Year Olds	1	14	C	23	C	NA	NA	Free Play,Centers
Total Capacity @35 sq. ft.: 90					Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 80		Total Capacity @35 sq. ft.: 131			Total Capacity @25 sq. ft.: 0					

Building	Playground	Playground Occupancy	Playground Compliance
Building Two	Playground A (Infants)	8	C
Main Building (Building One)	Playground B (Toddlers)	54	C
Main Building (Building One)	Playground C (School Age)	50	C

Comments

The purpose of this visit was to conduct a complaint investigation and follow-up visit. The investigation was substantiated.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decgal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

Child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the CAPS/ QR Provisional Status, allowing for scholarships while working toward an initial star rating. Provisional Status eligibility will be determined at the time of CAPS enrollment as part of the CAPS application process.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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(Findings Report)

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The following information is associated with a Complaint Investigation Follow Up:

Health and Hygiene

Records Reviewed: 17

Records with Missing/Incomplete Components: 2

Staff # 14

Not Met

Date of Hire: 04/14/2025

Reminder - Health & Safety training is required within 90 calendar days of hired

"Missing/Incomplete Components"

.24(1)-Evidence of Orientation Missing

Staff # 17

Not Met

Date of Hire: 06/23/2025

Reminder - Health & Safety training is required within 90 calendar days of hired

"Missing/Incomplete Components"

.24(1)-Evidence of Orientation Missing

591-1-1-10 Diapering Areas & Practices(CR)

Met

Correction Deadline: 6/10/2025

Corrected on 6/23/2025

The previous citation was observed corrected on this date. Staff stated proper knowledge and proper diapering steps were observed.

Correction Deadline: 6/12/2025

Corrected on 6/23/2025

The previous citation was observed corrected on this date. It was observed that during diapering the surface was sanitized before, between, and after each child.

Correction Deadline: 6/12/2025

Corrected on 6/23/2025

The previous citation was observed corrected on this date. The area was not being used for food preparation.

591-1-1-17 Hygiene(CR)

Met

Correction Deadline: 6/12/2025

Corrected on 6/23/2025

The previous citation was observed corrected on this date. Proper handwashing was observed during diapering.

Sleeping & Resting Equipment

Records Reviewed: 17

Records with Missing/Incomplete Components: 2

Staff # 14

Not Met

Date of Hire: 04/14/2025

Reminder - Health & Safety training is required within 90 calendar days of hired

"Missing/Incomplete Components"

.24(1)-Evidence of Orientation Missing

Staff # 17

Not Met

Date of Hire: 06/23/2025

Reminder - Health & Safety training is required within 90 calendar days of hired

"Missing/Incomplete Components"

.24(1)-Evidence of Orientation Missing

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Met

Correction Deadline: 6/10/2025

Corrected on 6/23/2025

The previous citation was observed corrected on this date. Children's cots were positioned correctly.

Staff Records

Records Reviewed: 17

Records with Missing/Incomplete Components: 2

Staff # 14

Not Met

Date of Hire: 04/14/2025

Reminder - Health & Safety training is required within 90 calendar days of hired

"Missing/Incomplete Components"

.24(1)-Evidence of Orientation Missing

Staff # 17

Not Met

Date of Hire: 06/23/2025

Reminder - Health & Safety training is required within 90 calendar days of hired

"Missing/Incomplete Components"

.24(1)-Evidence of Orientation Missing

591-1-1-.24 Personnel Records

Not Met

Finding

591-1-1-.24(1) requires the center to maintain a personnel file on the Director, all Employees, Provisional Employees, Personnel, Staff, Students-in-Training, Volunteers, Clerical, Housekeeping, Maintenance, and other Support Staff for the duration of the term of employment plus one calendar year, and it shall contain the following: identifying information to include: name, date of birth, social security number, current address and current telephone number; employment history; as applicable to the position held: evidence of education and qualifying work experience; evidence of all training required by these rules which shall include: title of training, date of training, trainer's signature, location of training and number of clock hours obtained; a statement completed by the staff member that the information provided is true and accurate; any other records required by these rules; and as applicable to the position held, evidence of required orientation including date and signature of person providing the orientation; It was determined based on a review of records that staff members' #14 and #17 did not have evidence of orientation as required.

Correction Deadline: 6/23/2025

Correction Deadline: 6/11/2025

Corrected on 6/23/2025

The previous citation was observed corrected on this date. The Director has a CDA.

Technical Assistance

The Consultant discussed with the Center Director to ensure that the Director has until July 15, 2025, to provide evidence to the Consultant of enrollment in the Forty-hour (40) director training course approved by the Department.

Correction Deadline: 6/23/2025