



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**  
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 1/24/2024 **VisitType:** Licensing Study

**Arrival:** 9:25 AM

**Departure:** 3:00 PM

**CCLC-2982**

**Special Investigations Unit  
Specialist**

**Kid's Crossing Learning Center**

Tracey Caine

395 West Crogan St Lawrenceville, GA 30046 Gwinnett County  
(770) 339-7386 lglover@fumclv.org

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**Mailing Address**  
P.O. Box 2127  
Lawrenceville, GA 30046

**Quality Rated:** No

| <b>Compliance Zone Designation</b> |                                |               | <b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.<br><br><b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules.<br><b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules.<br><b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules. |
|------------------------------------|--------------------------------|---------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 01/24/2024                         | Licensing Study                | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 01/05/2023                         | Monitoring Visit               | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 10/24/2022                         | Incident Investigation Closure | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |

**Ratios/License Capacity**

| Building                       | Room    | Age Group                         | Staff                       | Children | NC/C                        | Max 35 SF. | 35 SF. Comp. | Max 25 SF. | 25 SF. Comp. | Notes         |
|--------------------------------|---------|-----------------------------------|-----------------------------|----------|-----------------------------|------------|--------------|------------|--------------|---------------|
| Main                           | 140     | Three Year Olds                   | 1                           | 12       | C                           | 14         | C            | NA         | NA           | Story         |
| Main                           | 141     |                                   | 0                           | 0        | C                           | 13         | C            | NA         | NA           |               |
| Main                           | 143     |                                   | 0                           | 0        | C                           | 12         | C            | NA         | NA           |               |
| Main                           | 144     | Three Year Olds                   | 2                           | 12       | C                           | 15         | C            | NA         | NA           | Free Play     |
| Main                           | 147     |                                   | 0                           | 0        | C                           | 9          | C            | NA         | NA           |               |
| Main                           | 151     | Two Year Olds                     | 2                           | 8        | C                           | 15         | C            | NA         | NA           | Circle Time   |
| Main                           | 153     | Two Year Olds                     | 2                           | 9        | C                           | 16         | C            | NA         | NA           | Story         |
| Main                           | 155     | Infants                           | 2                           | 6        | C                           | 16         | C            | NA         | NA           | Floor Play    |
| Main                           | 157     | One Year Olds                     | 2                           | 9        | C                           | 13         | C            | NA         | NA           | Circle Time   |
| Main                           | 158     | One Year Olds                     | 2                           | 5        | C                           | 17         | C            | NA         | NA           | Floor Play    |
| Main                           | 251-257 | Four Year Olds and Five Year Olds | 2                           | 25       | C                           | 49         | C            | NA         | NA           | Free Play,Art |
| Total Capacity @35 sq. ft.:    |         |                                   | 189                         |          | Total Capacity @25 sq. ft.: |            | 0            |            |              |               |
| Total # Children this Date: 86 |         |                                   | Total Capacity @35 sq. ft.: |          | Total Capacity @25 sq. ft.: |            | 0            |            |              |               |

| Building | Playground | Playground Occupancy | Playground Compliance |
|----------|------------|----------------------|-----------------------|
| Main     | A          | 80                   | C                     |
| Main     | B          | 18                   | C                     |

### Comments

The purpose of today's visit was to conduct a Licensing Study and follow up on any previous citations.

Plan of Improvement: Developed This Date 01/24/2024

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



#### **Important Quality Rated/CAPS Update:**

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.ga.gov](mailto:qualityrated@dec.ga.gov) for more information. Free technical assistance is available!**

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Lyniece Glover, Program Official

Date

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Tracey Caine, Special Investigations Unit Specialist

Date



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(Findings Report)

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The following information is associated with a Licensing Study:

**Activities and Equipment**

**591-1-1.12 Equipment & Toys(CR)**

Met

**Comment**

A variety of equipment and toys were observed throughout the center.

**Comment**

Equipment and furniture observed to be properly secured, as applicable.

**591-1-1.35 Swimming Pools & Water-related Activities(CR)**

N/A

**Comment**

Center does not provide swimming activities.

**Children's Records**

Records Reviewed: 5

Records with Missing/Incomplete Components: 1

Child # 4

Not Met

"Missing/Incomplete Components"

.08(1)-Doctor, Clinic, Phone Numbers

**591-1-1.08 Children's Records**

Technical Assistance

**Technical Assistance**

591-1-1.08(1) - The Consultant discussed with the Provider to ensure that all areas of each child's application is completed; to include the child's current doctor's information. One of five child records did not have the current doctor's information.

**Correction Deadline: 1/24/2024**

|                 |
|-----------------|
| <b>Facility</b> |
|-----------------|

|                              |            |
|------------------------------|------------|
| <b>591-1-1-.06 Bathrooms</b> | <b>Met</b> |
|------------------------------|------------|

**Comment**

Bathrooms observed to be clean and well maintained.

|                                         |            |
|-----------------------------------------|------------|
| <b>591-1-1-.19 License Capacity(CR)</b> | <b>Met</b> |
|-----------------------------------------|------------|

**Comment**

Licensed capacity observed to be routinely met by center.

|                                                          |                |
|----------------------------------------------------------|----------------|
| <b>591-1-1-.25 Physical Plant - Safe Environment(CR)</b> | <b>Not Met</b> |
|----------------------------------------------------------|----------------|

**Finding**

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation that the following hazards were observed:

--Classroom 144 contained "Dial Complete" soft soap that the manufacturer stated, "Keep out of reach of children" on the back of the package. The soft soap was located at the children's hand washing sink.

--Classroom 151 contained a broom and dust pan that was accessible to children.

--Classrooms 157 and 158 contained a broom, dust pan, and "Swiffer Sweeper" in the children's bathrooms located within the classroom.

**POI (Plan of Improvement)**

The Center will identify all hazardous items and keep them in a locked area or hang them horizontally on the wall so they are out of reach and inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

**Correction Deadline: 1/24/2024**

|                                    |            |
|------------------------------------|------------|
| <b>591-1-1-.26 Playgrounds(CR)</b> | <b>Met</b> |
|------------------------------------|------------|

**Comment**

Playground observed to be clean and in good repair.

|                     |
|---------------------|
| <b>Food Service</b> |
|---------------------|

|                                                 |            |
|-------------------------------------------------|------------|
| <b>591-1-1-.15 Food Service &amp; Nutrition</b> | <b>Met</b> |
|-------------------------------------------------|------------|

**Comment**

Center menu met USDA guidelines.

|                                       |            |
|---------------------------------------|------------|
| <b>591-1-1-.18 Kitchen Operations</b> | <b>Met</b> |
|---------------------------------------|------------|

**Comment**

Kitchen appeared clean and well organized.

|                           |
|---------------------------|
| <b>Health and Hygiene</b> |
|---------------------------|

|                                                        |            |
|--------------------------------------------------------|------------|
| <b>591-1-1-.10 Diapering Areas &amp; Practices(CR)</b> | <b>Met</b> |
|--------------------------------------------------------|------------|

**Comment**

Proper diapering procedures observed.

|                                |            |
|--------------------------------|------------|
| <b>591-1-1-.17 Hygiene(CR)</b> | <b>Met</b> |
|--------------------------------|------------|

**Comment**

Staff were observed to remind children to wash hands.

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**591-1-1-.20 Medications(CR)****Met****Comment**

Documentation for medication dispensing observed complete.

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**Policies and Procedures**

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**591-1-1-.27 Posted Notices****Met****Comment**

Observed all required posted notices.

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**Safety**

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**591-1-1-.05 Animals****Met****Comment**

Center did not keep animals on premises on this date.

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**591-1-1-.11 Discipline(CR)****Met****Comment**

Age-appropriate discussion and/or redirection observed.

**Comment**

Staff were observed to maintain a positive learning environment on this date.

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**591-1-1-.13 Field Trips(CR)****Met****Comment**

Field trip documentation observed to be complete.

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**591-1-1-.36 Transportation(CR)****N/A****Comment**

Center does not provide routine transportation.

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**Sleeping & Resting Equipment**

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**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Not Met****Finding**

591-1-1-.30(1)(a)3 requires that each crib shall have only an individual, tight-fitting sheet which is changed daily or more often as needed and prior to a change of occupant. It was determined based on observation that six of six crib sheets in Classroom 155 were not tight-fitting as required.

**POI (Plan of Improvement)**

The center will ensure that each crib has an individual, tight-fitting sheet which is changed daily or more often as needed and prior to a change of occupant.

**Correction Deadline: 1/24/2024**

**Technical Assistance**

591-1-1-.30(1)(b)1 - The Consultant discussed with the Provider to monitor the red and blue cots in Classroom 255 for cracks on the edges to ensure they are in good repair.

**Correction Deadline: 1/24/2024**

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**Staff Records**

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|                                                                             |            |
|-----------------------------------------------------------------------------|------------|
| <b>591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)</b> | <b>Met</b> |
|-----------------------------------------------------------------------------|------------|

**Comment**

Criminal record checks were observed to be complete.

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|                                               |            |
|-----------------------------------------------|------------|
| <b>591-1-1-.09 Criminal Records Check(CR)</b> | <b>Met</b> |
|-----------------------------------------------|------------|

**Comment**

Criminal records checks were observed to be complete.

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|                                        |            |
|----------------------------------------|------------|
| <b>591-1-1-.14 First Aid &amp; CPR</b> | <b>Met</b> |
|----------------------------------------|------------|

**Comment**

Evidence observed of 100% of center staff certified in First Aid and CPR.

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|                                   |                |
|-----------------------------------|----------------|
| <b>591-1-1-.33 Staff Training</b> | <b>Not Met</b> |
|-----------------------------------|----------------|

**Finding**

591-1-1-.33(3) requires each Staff member with direct care responsibilities to complete health and safety orientation training within the first 90 days of employment. The state-approved training hours obtained will count toward required first year training hours. The training must address the following health and safety topics: prevention and control of infectious diseases (including immunizations); prevention of sudden infant death syndrome and use of safe sleeping practices; administration of medication, consistent with standards for parental consent; prevention of and response to emergencies due to food and allergic reactions; building and physical premises safety, including identification of and protection from hazards that can cause bodily injury such as electrical hazards, bodies of water, and vehicular traffic; prevention of shaken baby syndrome, abusive head trauma and child maltreatment; emergency preparedness and response planning for emergencies resulting from a natural disaster or a human-caused event (such as violence at a child care facility); handling and storage of hazardous materials and the appropriate disposal of bio contaminants; precautions in transporting children; recognition and reporting of child abuse and neglect; and child development. It was determined based on review of records that Staff # 20, with a hire date of September 25, 2023, did not complete Health and Safety Orientation Training within the first 90 days of employment.

**POI (Plan of Improvement)**

The Center will develop and implement a plan to schedule and track this training for all employees based on their hire dates and will ensure that the training includes all required components as required.

**Correction Deadline: 2/23/2024**

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|                              |            |
|------------------------------|------------|
| <b>591-1-1-.31 Staff(CR)</b> | <b>Met</b> |
|------------------------------|------------|

**Comment**

Staff observed to be compliant with applicable laws and regulations.

|                                 |
|---------------------------------|
| <b>Staffing and Supervision</b> |
|---------------------------------|

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|                                                          |            |
|----------------------------------------------------------|------------|
| <b>591-1-1-.32 Staff:Child Ratios and Group Size(CR)</b> | <b>Met</b> |
|----------------------------------------------------------|------------|

**Comment**

Staff observed to provide direct supervision and were attentive to children's needs.

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|                                    |            |
|------------------------------------|------------|
| <b>591-1-1-.32 Supervision(CR)</b> | <b>Met</b> |
|------------------------------------|------------|

**Comment**

Staff observed to provide direct supervision and were attentive to children's needs.