



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 9/25/2026 VisitType: Complaint Investigation Follow Up Arrival: 11:25 AM Departure: 4:00 PM

CCLC-63505

Lakestones Academy University Center

225 Collins Industrial Way Lawrenceville, GA 30043 Gwinnett

County

(770) 962-6400

Regional Consultant

Lynn Schnitzer

Phone: (470) 720-0215

Fax:

lynn.schnitzer@dec.al.ga.gov

Mailing Address

Same

Quality Rated: No

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
09/25/2026	Complaint Investigation Follow Up	Deficient	
09/25/2026	Complaint Closure	Good Standing	
09/03/2026	Licensing Study	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	1st Left (A) (6wks. - 12mths.)	Infants and One Year Olds	1	4	C	22	C	NA	NA	Floor Play,Lunch
Main	1st Right (C) (2 - 2.5 months)	Two Year Olds	1	8	C	25	C	NA	NA	Nap
Main	2nd Left (D) (2.5yrs. - 3yrs.)		0	0	C	22	C	NA	NA	
Main	2nd Right (B) (12mths. - 24mths.)	One Year Olds	1	5	C	23	C	NA	NA	Nap
Main	3rd Left (E) (3 years old)	Three Year Olds and Four Year Olds	1	11	C	22	C	NA	NA	Lunch
Main	4th Left (F) (GA Pre-K)	GA PreK	2	16	C	22	C	NA	NA	Outside
Main	5th Left (G) (GA Pre-K)	GA PreK	2	19	C	23	C	NA	NA	Outside
Main	Cafeteria		0	0	C	24	C	NA	NA	
Main	GYM (Afterschool)		0	0	C	44	C	NA	NA	
Main	Middle (I) (3.5yrs. - 5yrs.)		0	0	C	27	C	NA	NA	

Total Capacity @35 sq. ft.: 254

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 63

Total Capacity @35 sq. ft.: 254

Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground A Infants/toddler	24	C
Main	Playground B School age	87	C

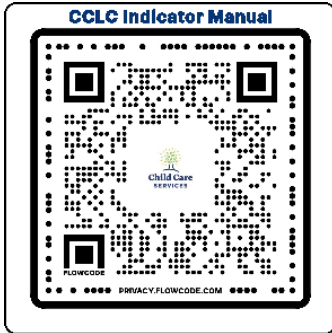
Main	Playground C-Courtyard All Ages	41	C
Main	Playground D-Toddlers/Preschool	43	C

Enrolled Children					
Infant (0-12 months)	Toddler (1-2 yrs)	Preschool (3-5yrs/full time care)	School Age (before/after care only)	GA PreK only	Summer Only

Comments

The consultant discussed the visit report with the Director, Tiffany Schand, on September 25, 2026.

Plan of Improvement: To Be Submitted 10/09/2026



For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program's continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at <https://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>.



For additional information regarding the full compliance inspection results of this program or any licensed program in the state, access the Child Care Services Compliance-at-a Glance website by scanning this QR code or visiting: <https://families.decal.ga.gov>.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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Summary Report

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The following information is associated with a Complaint Investigation Follow Up:

	Facility
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591-1-1-.26 Playgrounds(CR)

Met

Correction Deadline: 9/3/2026

Corrected on 9/25/2026

.26(4) - The previous citation was observed corrected on this date. The Consultant observed that the fence was maintained in good repair on this date.

	Health and Hygiene
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591-1-1-.20 Medications(CR)

Met

Correction Deadline: 9/3/2026

Corrected on 9/25/2026

.20(1) - The previous citation was observed corrected on this date. The Consultant observed that the Center was not administering any medication at this time.

Correction Deadline: 9/3/2026

Corrected on 9/25/2026

.20(2) - The previous citation was observed corrected on this date. The Consultant observed that the Center was not administering any medication at this time.

	Safety
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591-1-1-.36 Transportation(CR)

Met

Correction Deadline: 9/4/2026

Corrected on 9/25/2026

.36(7)(b) - The previous citation was observed corrected on this date. The consultant observed that the center had emergency medical records for all children receiving school transportation services.

Correction Deadline: 9/4/2026

Corrected on 9/25/2026

.36(7)(c)3. - The previous citation was observed corrected on this date. The Consultant observed that the date was documented for all bus routes between September 7, 2026, and September 18, 2026.

	Staff Records
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Comment

Consultant requested to view all Criminal Record checks for employees hired after last visit. Director stated that there have been no new hires since last visit September 3, 2026.

Comment

Criminal record checks were observed to be complete.

591-1-1-.14 First Aid & CPR(CR)

Correction Deadline: 9/3/2026

Corrected on 9/25/2026

.14(1)(a) - The previous citation was observed corrected on this date. The Consultant observed all staff to be certified in pediatric cardiopulmonary resuscitation (CPR) and first aid.

Correction Deadline: 9/3/2026

Corrected on 9/25/2026

.14(2)(b) - The previous citation was observed corrected on this date. The Consultant observed that at least one staff member in each classroom had completed pediatric cardiopulmonary resuscitation (CPR) and pediatric first aid training.

Correction Deadline: 9/3/2026

Corrected on 9/25/2026

.14(2)(c) - The previous citation was observed corrected on this date. The Consultant observed that the staff person driving the vehicle during school transportation routes had completed pediatric cardiopulmonary resuscitation (CPR) and pediatric first aid training.

Staffing and Supervision

591-1-1-.32 Supervision(CR)

Finding

591-1-1-.32(7) requires that children be supervised at all times appropriate to the individual age, needs and capabilities of each child. Such supervision must include, but not be limited to, indoor and outdoor activities, mealtimes, naptime, transportation, field trips, and transitions between activities. "Supervision" means that the appropriate number of Staff members are physically present in the area where children are being cared for and are providing watchful oversight to the children, volunteers and Students-in-Training. The persons supervising in the child care area must be alert, positioned to maximize their ability to hear and see the children at all times, and able to respond promptly to the needs and actions of the children being supervised, as well as the actions of the volunteers and Students-in-Training, and provide timely attention to the children's actions and needs. Staff shall be attentive and participating with all children during mealtimes and shall be seated within an arm's length away from children thirty-six (36) months of age and younger. It was determined based on observation that a staff member was not seated within arm's reach of a 1-year-old child during lunch. The 1-year-old child's feeding chair was in the front of the classroom. The staff member was seated with other children on the rug.

Correction Deadline: 9/25/2026