



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 4/4/2025 VisitType: Complaint Investigation Follow Up Arrival: 9:50 AM Departure: 3:15 PM

CCLC-48295

Towne Square Academy at Riverdale

7597 Taylor Rd. Riverdale, GA 30274 Clayton County
(678) 519-3019 theresa@townesqacademy.com

Special Investigations Unit Sr. Specialist

Tracey Caine

Phone: (706) 497-1536

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tracey.caine@decal.ga.gov

Mailing Address
Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
04/04/2025	Complaint Investigation Follow Up	Good Standing	
02/26/2025	Licensing Study	Good Standing	
02/14/2025	Incident Investigation Closure	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	1st Left (4 year)	Six Year Olds and Over	1	2	C	17	C	24	C	Free Play
Main	1st Right (infants)	Two Year Olds and Three Year Olds	1	13	C	17	C	NA	NA	Transitioning
Main	2nd Left (three/four year)	One Year Olds and Two Year Olds	2	12	C	15	C	NA	NA	Transitioning
Main	2nd Right (1 year)		0	0	C	17	C	NA	NA	
Main	3rd Left (Infants/Ones)	Infants and One Year Olds	2	6	C	34	C	NA	NA	Floor Play,Nap
Main	3rd Right (2 year)	Three Year Olds and Four Year Olds	1	15	C	19	C	NA	NA	Circle Time
Main	Annex Left (Pre-K)		0	0	C	24	C	NA	NA	
Main	Annex Right (Pre-K)		0	0	C	25	C	35	C	
Main	Middle (Pre-K)	GA PreK	2	11	C	23	C	NA	NA	Centers
Total Capacity @35 sq. ft.: 191					Total Capacity @25 sq. ft.: 208					
Total # Children this Date: 59					Total Capacity @25 sq. ft.: 208					

Building	Playground	Playground Occupancy	Playground Compliance
Main	A - Infant/Toddler	17	C
Main	B - Right	68	C
Main	Main	127	C

Comments

04-04-25: The purpose of today's site visit is to conduct an investigative site visit and follow up on previous citations.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.decga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@decga.gov for more information. Free technical assistance is available!



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(Findings Report)

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The following information is associated with a Complaint Investigation Follow Up:

Activities and Equipment

591-1-1.12 Equipment & Toys(CR)

Not Met

Finding

591-1-1.12(2) requires that all equipment and furniture be free from hazardous conditions such as, but not limited to, sharp rough edges or toxic paint; and be kept clean. It was determined that the following hazards were observed accessible to children:

--1st Right (infants) contained an olive green child sofa chair that had cracked edges and tears with exposed inner contents.

--2nd Left (three/four) contained a blue ball in the girls bathroom near the back of the toilet.

POI (Plan of Improvement)

The Center will ensure that equipment and furniture are used by the age-appropriate group of children.

Correction Deadline: 4/4/2025

Facility

591-1-1.25 Physical Plant - Safe Environment(CR)

Not Met

Finding

591-1-1.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on an observation that the following hazards were accessible to children as follows:

--1st Left (4 year) classroom contained adult scissors on the table and a broom and dust pan leaning on the wall.

--1st Right (infants) classroom contained a dust pan, broom, and wipes in a plastic that stated, "Keep out of reach of children".

POI (Plan of Improvement)

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

Correction Deadline: 4/4/2025

Health and Hygiene

Correction Deadline: 2/26/2025

Corrected on 4/4/2025

.07(5) - The previous citation was observed to be corrected on this date. The Consultant observed two infants sleeping with no pacifier attached to their clothing.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Not Met

Finding

591-1-1-.30(1)(a)3 requires that each crib shall have only an individual, tight-fitting sheet which is changed daily or more often as needed and prior to a change of occupant. It was determined based on an observation that five of seven crib sheets in the 3rd Left (Infant/Ones) classroom were not tight-fitting as required. There was an infant asleep in one of the five cribs that did not have tight-fitting sheets.

POI (Plan of Improvement)

The center will ensure that each crib has an individual, tight-fitting sheet which is changed daily or more often as needed and prior to a change of occupant.

Correction Deadline: 4/4/2025