Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 4/3/2025 **VisitType:** Licensing Study **Arrival:** 9:15 AM **Departure:** 4:30 PM

CCLC-62165
Big Blue Marble - John's Creek
3835 Johns Creek Parkway Suwanee, GA 30024 Forsyth County
(770) 476-3877 center66@bbmacademy.com

Regional Consultant
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Mailing Address
Same

Quality Rated: ★ ★

Compliance Zone Designation		
04/03/2025	Licensing Study	Good Standing
09/25/2023	Initial Licensing Study	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.
Support - Program performance is demonstrating a need for improvement in meeting rules.
Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A - Suite 100	Infants and One Year Olds	2	7	C	16	C	NA	NA	Floor Play
Main	B - Suite 150		0	0	C	16	C	NA	NA	Not In Use
Main	C - Suite 200		0	0	C	16	C	NA	NA	Art,Not In Use
Main	D - Suite 250		0	0	C	22	C	NA	NA	Not In Use
Main	E - Suite 300	Two Year Olds and Three Year Olds	2	17	C	24	C	NA	NA	Outside
Main	F - Suite 350	Three Year Olds and Four Year Olds	3	6	C	24	C	NA	NA	Outside
Main	G - Suite 400		0	0	C	24	C	NA	NA	Not In Use
Main	H - Suite 450 Ga Pre-k		0	0	C	24	C	NA	NA	Not In Use
Main	I - Gym 2 Ga. Pre-k		0	0	C	30	C	NA	NA	Not In Use
Main	J - Gym 1		0	0	C	9	C	NA	NA	Not In Use
Main	K - Suite 500 Private Pre-k	Four Year Olds and Five Year Olds and Six Year Olds and Over	1	17	C	20	C	NA	NA	Centers
		Total Capacity @35 sq. ft.: 225			Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 47		Total Capacity @35 sq. ft.: 225			Total Capacity @25 sq. ft.: 0					

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground A - Infant/Toddler	28	C

Main	Playground B Left - School Age	150	C
Main	Playground C - Back Right - Preschool	59	C
Main	Playground D - Front Right - Toddlers	35	C

Enrolled Children						
Under 1 years	**1 years**	**2 years**	**3 years**	**4 years**	**5 years (Prekonly)**	**5 years and older**
3	5	10	12	29	26	8

Comments

Director was not on premise this day. Assistant Director, Michelle Decker, reported to Consultant that Director, Ms. Luvida Gibson was on vacation. Ms. Decker informed Consultant that due to staff absences and ongoing painting in several rooms the Infant and Ones classrooms were combined in the Infant room, and the two Two's classes were combined in one room. In addition, due to school break, school age children are combined with the Private PreK class.

Plan of Improvement: Developed This Date

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at http://gbi.georgia.gov to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
2) On the home page scroll down to the Inspection Reports and select ‘Refute Citation’ for the visit report in dispute
3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child’s last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

Child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the CAPS/ QR Provisional Status, allowing for scholarships while working toward an initial star rating. Provisional Status eligibility will be determined at the time of CAPS enrollment as part of the CAPS application process.

Contact the Quality Rated help desk a1 855-800-7747 or qualityrated@decal.ga.gov **for more information. Free techincal assistance is available!**

(Findings Report)

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The following information is associated with a Licensing Study:

Activities and Equipment

Records Reviewed: 11 **Records with Missing/Incomplete Components: 1**

Staff # 11 Not Met
Date of Hire: 08/21/2023

"Missing/Incomplete Components"

.09-Criminal Records Check Missing

591-1-1-.12 Equipment & Toys(CR) **Met**

Comment
A variety of equipment and toys were observed throughout the center.

591-1-1-.35 Swimming Pools & Water-related Activities(CR) **N/A**

Comment
Center does not provide swimming activities.

Children's Records

Records Reviewed: 11 **Records with Missing/Incomplete Components: 1**

Staff # 11 Not Met
Date of Hire: 08/21/2023

"Missing/Incomplete Components"

.09-Criminal Records Check Missing

Records Reviewed: 5 **Records with Missing/Incomplete Components: 4**

Child # 2 Not Met

"Missing/Incomplete Components"

.08(3)-Address of Release Person Missing

Child # 3 Not Met

"Missing/Incomplete Components"

Records Reviewed: 5	Records with Missing/Incomplete Components: 4

.08(1)(a)-Work Address Missing

Child # 4 Not Met

"Missing/Incomplete Components"

.08(1)(a)-Work Address Missing

Child # 5 Not Met

"Missing/Incomplete Components"

.08(1)-Parent Names, Work Numbers

591-1-1-.08 Children's Records **Not Met**

Finding
591-1-1-.08(1) requires the Center Staff to maintain a file for each child while such child is in care and for one year after that child is no longer enrolled. In order for the file to be complete, the file shall contain the following: child's name, birth date, sex, address, living arrangement, name of school if applicable; names of both Parents, home and work addresses, and home and work telephone numbers; name(s) and addresses of the person(s) to whom the child may be released including address, telephone numbers, relationship to child and to Parent(s), and other identifying information; name(s) and telephone number(s) of person(s) to contact in emergencies when the Parent cannot be reached; name and telephone number of the child's primary source of health care; and a statement regarding known allergies, physical problems, mental health disorders, intellectual disabilities or developmental disabilities which limit the child's participation in the program. It was determined based on review of records that the following required information was missing in the child's file:
* Child #2 was missing the address of the authorized release person.
* Child #3 was missing the fathers work address.
* Child #4 was missing the fathers work information, including phone number and address.
*Child # 5 was missing the fathers work address, phone number and address.

POI (Plan of Improvement)
Center staff will develop a plan that includes how to obtain all required information for currently enrolled children and how to ensure this is done for future enrollees as well. The plan will also include how and where to maintain files for the required amount of time. The plan will be implemented and followed.

Correction Deadline: 4/3/2025

Facility

Records Reviewed: 11	Records with Missing/Incomplete Components: 1

Staff # 11 Not Met

Date of Hire: 08/21/2023

"Missing/Incomplete Components"

.09-Criminal Records Check Missing

591-1-1-.06 Bathrooms **Met**

Correction Deadline: 10/25/2023

Corrected on 4/3/2025
.06(4) - Consultant observed the exhaust fans to be in working order in Classrooms C-Suite 200, E-Suite 300, G-Suite 400, H-Suite 450 Ga Pre-K, and K-Suite 500 Private Pre-K.

591-1-1-.19 License Capacity(CR) **Met**

Comment
Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR) **Met**

Comment
No hazards observed accessible to children on this date.

591-1-1-.26 Playgrounds(CR) **Not Met**

Technical Assistance
591-1-1-.26(4) - Please ensure that the trees that are adjacent to Playground A-Infant/Toddler that pose a hazard to children are made safe.

Correction Deadline: 4/3/2025

Finding
591-1-1-.26(4) requires that playgrounds be protected from traffic or other hazards by a (4) four foot high fence or other barrier approved by this Department. Fencing material shall not present a hazard to children and shall be maintained so as to prevent children from leaving the playground area by any means other than through an approved access route. Fence gates shall be kept closed except when persons are entering or exiting the area. It was determined based on observation that the playground fence had gaps that measured more than 3.5 inches. It was determined based on observation that on Playground D- Front Right - Toddlers, there was a 5.5 inch gap on the bottom of the fence 12 inches to the right of the gate, creating an entrapment hazard. Additionally, a gap measuring 4.5 inches was observed on Playground A-Infant/Toddler at the gate leading to the parking lot creating an entrapment hazard.

POI (Plan of Improvement)
The Center will routinely check the fence to determine if it is in good repair and remains at least 4 feet high, and will repair any hazards. The Center will train Staff to identify and report any fence hazards and to keep the fence gates closed when not in use.

Correction Deadline: 4/10/2025

Recited on 4/3/2025

Finding
591-1-1-.26(8) requires climbing and swinging equipment to have a resilient surface beneath the equipment and the fall zone from such equipment must be adequately maintained by the Center to assure continuing resiliency. It was determined based on observation that on Playground C-Back Right-Preschool there was 1.5 inches of mulch present when 3 inches of resilient surfacing is required and on Playground D-Front Right Toddlers, there was 1.5 inches of mulch present when 3 inches of resilient surfacing is required.

POI (Plan of Improvement)
The Center will add additional resilient surfacing to the fall zones where needed and check daily, adding resilient surfacing as needed to maintain adequate resiliency.

Correction Deadline: 4/13/2025

Food Service

Records Reviewed: 11 **Records with Missing/Incomplete Components: 1**

Staff # 11 Not Met

Date of Hire: 08/21/2023

"Missing/Incomplete Components"

.09-Criminal Records Check Missing

591-1-1-.15 Food Service & Nutrition **Not Met**

Finding
591-1-1-.15(3) requires baby bottles and formula to be labeled with the individual child's name; supplied by the Parent daily in bottles; and refrigerated at a temperature of forty (40) degrees Fahrenheit or less. Only the current day's formula or breast milk shall be served. If formula must be provided by the Center, only commercially prepared, ready-to-feed formula shall be used. Refrigerated or frozen breast milk shall only be heated or thawed under warm running water or in a container of warm water. It was determined based on observation that the refrigerator in Classroom A had a temperature reading of 60 degrees on both of the thermometers in the refrigerator and the Consultants thermometer.

POI (Plan of Improvement)
The Center will train Staff to follow the required procedures, ensure that parents are fully informed, and will review and monitor regularly.

Correction Deadline: 4/3/2025

Health and Hygiene

Records Reviewed: 11 **Records with Missing/Incomplete Components: 1**

Staff # 11 Not Met

Date of Hire: 08/21/2023

"Missing/Incomplete Components"

.09-Criminal Records Check Missing

591-1-1-.10 Diapering Areas & Practices(CR) **Not Met**

Finding

591-1-1-.10(4) requires that if diapers are changed on a diaper changing surface, the surface shall be smooth, nonporous, and equipped with a guard or rails to prevent falls. Between each diaper change, the diaper changing surface shall be cleaned with a disinfectant and dried with a single-use disposable towel. It was determined based on observation that in Room D- Suite 250 there was no diaper changing surface present in the room for the Two-year-olds who use the room.

POI (Plan of Improvement)

The Center will ensure there is a smooth, nonporous changing surface that has a guard or rails for safety in each classroom that houses children wearing diapers. Center Staff will be trained and have adequate supplies to properly clean the diaper changing surface between each diaper change.

Correction Deadline: 4/10/2025

Recited on 4/3/2025

591-1-1-.17 Hygiene(CR) **Met**

Comment

Proper hand washing observed throughout the center.

591-1-1-.20 Medications(CR) **Met**

Correction Deadline: 9/25/2023

Corrected on 4/3/2025

.20(1) - Consultant observed that the medical authorization forms were complete on the date.

Correction Deadline: 9/25/2023

Corrected on 4/3/2025

.20(3) - Consultant observed that on this day, the record of medication dispensed that included the date, time and amount of medication, any noticeable adverse reaction, and the signature or initials of the person that administered the medication were complete.

Safety

Records Reviewed: 11 **Records with Missing/Incomplete Components: 1**

Staff # 11 Not Met

Date of Hire: 08/21/2023

"Missing/Incomplete Components"

.09-Criminal Records Check Missing

591-1-1-.11 Discipline(CR) **Met**

Comment

Staff were observed to maintain a positive learning environment on this date.

591-1-1-.36 Transportation(CR) **Met**

Comment
Complete documentation of transportation observed.

Sleeping & Resting Equipment

Records Reviewed: 11 **Records with Missing/Incomplete Components: 1**

Staff # 11 Not Met

Date of Hire: 08/21/2023

"Missing/Incomplete Components"

.09-Criminal Records Check Missing

591-1-1-.30 Safe Sleeping and Resting Requirements(CR) **Not Met**

Correction Deadline: 9/29/2023

Corrected on 4/3/2025
.30(1)(a)2 - It was observed that all crib mattresses were firm, tight-fitting without gaps, at least 2 inches thick and covered with a waterproof, washable material.

Finding
591-1-1-.30(1)(b) requires that cots and mats are provided for each child who is two (2) years of age or older and who is required to take a nap. and for each child under the age of two (2) years who can climb out of a crib. It was determined based on observation that in room K-Suite 500 Private Pre-K, mats and cots were not provided for required rest period throughout the day.

POI (Plan of Improvement)
The center will ensure that cots and mats are provided for each child who is two (2) years of age or older and who is required to take a nap. and for each child under the age of two years who can climb out of a crib.

Correction Deadline: 4/10/2025

Staff Records

Records Reviewed: 11 **Records with Missing/Incomplete Components: 1**

Staff # 11 Not Met

Date of Hire: 08/21/2023

"Missing/Incomplete Components"

.09-Criminal Records Check Missing

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) **Not Met**

Finding
591-1-1-.09(1)(c) requires the Center to ensure that every Employee has a valid and current satisfactory Comprehensive Records Check Determination on file prior to being present at the Center while any child is present for care or before an individual age 17 or older resides in the Center. The Comprehensive Records Check Determination must have a Records Check Clearance Date that is no older than the preceding 12 months of the hire date; provided, however, if the Employee has had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, a new satisfactory Comprehensive Records Check Determination is required. It was determined based on review of the records that employee #10, who was not present at the Center on this date and hired on August 21, 2023, did not have a valid and current Comprehensive Records Check Determination as required.

POI (Plan of Improvement)
IMMEDIATE CORRECTION - The Center will ensure that every Employee has a valid and current satisfactory Comprehensive Records Check Determination on file prior to being present at the Center while any child is present for care or before an individual age 17 or older resides in the Center. The Comprehensive Records Check Determination must have a Records Check Clearance Date that is no older than the preceding 12 months of the hire date; provided, however, if the Employee has had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, a new satisfactory Comprehensive Records Check Determination is required. The program's owner or an officer/member of the corporation must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date.

Correction Deadline: 4/3/2025

Finding
591-1-1-.09(1)(l)3. requires the Center to immediately require a new Comprehensive Records Check Determination for a Director, Employee or Provisional Employee at least once every five years. It was determined based on review of the records that employee #10, who was not present at the Center on this date and hired on August 21, 2023, did not have a valid and current Comprehensive Records Check Determination as required.

POI (Plan of Improvement)
IMMEDIATE CORRECTION - The Center will ensure that each Director, Employee and Provisional Employee has a Comprehensive Records Check Determination on file that has been issued within the past five years. The program's owner or an officer/member of the corporation must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date.

Correction Deadline: 4/3/2025

591-1-1-.33 Staff Training — **Met**

Comment
Documentation observed of required staff training.

591-1-1-.31 Staff(CR) — **Technical Assistance**

Technical Assistance
591-1-1-.31(2)(c) - Please ensure that all qualified staff have evidence of their credentials in the personnel files as required.

Correction Deadline: 4/3/2025

Staffing and Supervision

Records Reviewed: 11 **Records with Missing/Incomplete Components: 1**

Staff # 11 Not Met

Date of Hire: 08/21/2023

"Missing/Incomplete Components"

.09-Criminal Records Check Missing

591-1-1-.32 Staff:Child Ratios and Group Size(CR) — **Met**

Comment
Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR) — **Met**

Comment
Adequate supervision observed on this date.