



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 6/16/2026 **VisitType:** Licensing Study

**Arrival:** 9:00 AM **Departure:** 2:15 PM

**CCLC-63599**

**Primrose School at Emory Healthcare - Northlake Campus**  
 4820 Briarcliff Road Atlanta, GA 30345 DeKalb County  
 (678) 884-2727

Regional Consultant  
 LaTanya Swift  
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 Joint with: Jessica Johnson

**Mailing Address**  
 Same

**Quality Rated:** No

| <b>Compliance Zone Designation</b> |                                         |               | <b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.<br><br><b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules.<br><b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules.<br><b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules. |
|------------------------------------|-----------------------------------------|---------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 06/16/2026                         | Licensing Study                         | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 12/21/2025                         | Incident Investigation Closure          | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 12/08/2025                         | Incident Investigation/Monitoring Visit | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |

**Ratios/License Capacity**

| Building                        | Room                                    | Age Group                                                    | Staff                           | Children | NC/C | Max 35 SF. | 35 SF. Comp. | Max 25 SF. | 25 SF. Comp. | Notes               |
|---------------------------------|-----------------------------------------|--------------------------------------------------------------|---------------------------------|----------|------|------------|--------------|------------|--------------|---------------------|
| Main Building                   | A1 (6 weeks to 12 months)               | Infants                                                      | 1                               | 2        | C    | 8          | C            | NA         | NA           | Feeding, Floor Play |
| Main Building                   | B1 (6 weeks to 18 months)               | Infants and One Year Olds                                    | 2                               | 6        | C    | 10         | C            | NA         | NA           | Nap, Floor Play     |
| Main Building                   | B2 (12 months to 24 months)             | One Year Olds                                                | 2                               | 7        | C    | 12         | C            | NA         | NA           | Snack               |
| Main Building                   | B3 (12 months to 24 months)             | One Year Olds                                                | 2                               | 7        | C    | 12         | C            | NA         | NA           | Free Play           |
| Main Building                   | C1 (24 months to 35 months)             | Two Year Olds and Three Year Olds and Four Year Olds         | 3                               | 14       | C    | 21         | C            | NA         | NA           | Free Play, Snack    |
| Main Building                   | C2 (24 months to 35 months)             | Two Year Olds and Three Year Olds                            | 1                               | 8        | C    | 22         | C            | NA         | NA           | Snack               |
| Main Building                   | D1 (48 months to 60 months)             | Four Year Olds                                               | 2                               | 12       | C    | 24         | C            | NA         | NA           | Centers             |
| Main Building                   | D2 (4 & 5 years old)                    |                                                              | 0                               | 0        | C    | 24         | C            | NA         | NA           | Not In Use          |
| Main Building                   | EP1 (24 months to 35 months)            | One Year Olds and Two Year Olds                              | 2                               | 14       | C    | 16         | C            | NA         | NA           | Circle Time         |
| Main Building                   | EP2 (24 months to 35 months)            | One Year Olds and Two Year Olds                              | 2                               | 8        | C    | 16         | C            | NA         | NA           | Free Play           |
| Main Building                   | Explore (Afterschool 5 to 9 years old)) | Four Year Olds and Five Year Olds and Six Year Olds and Over | 1                               | 9        | C    | 15         | C            | NA         | NA           | Snack, Free Play    |
| Total Capacity @35 sq. ft.: 180 |                                         |                                                              | Total Capacity @25 sq. ft.: 0   |          |      |            |              |            |              |                     |
| Total # Children this Date: 87  |                                         |                                                              | Total Capacity @35 sq. ft.: 180 |          |      |            |              |            |              |                     |
|                                 |                                         |                                                              | Total Capacity @25 sq. ft.: 0   |          |      |            |              |            |              |                     |

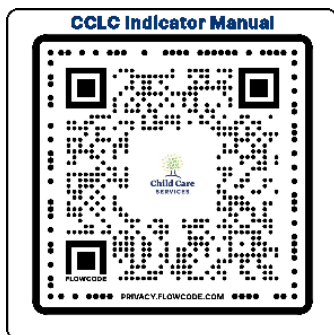
| Building      | Playground             | Playground Occupancy | Playground Compliance |
|---------------|------------------------|----------------------|-----------------------|
| Main Building | 18 months to 24 months | 19                   | C                     |
| Main Building | 3 years and up         | 33                   | C                     |
| Main Building | 6 weeks to 18 months   | 7                    | C                     |

| Enrolled Children |         |         |         |         |                    |                   |
|-------------------|---------|---------|---------|---------|--------------------|-------------------|
| Under 1 years     | 1 years | 2 years | 3 years | 4 years | 5 years (Prekonly) | 5 years and older |
| 13                | 25      | 31      | 25      | 18      | 0                  | 11                |

#### Comments

On this date, LaTanya Swift (LS), reviewed the visit with the Director Jennifer Brown.

Plan of Improvement: Developed This Date



For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program's continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at <https://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

#### Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.al.ga.gov](mailto:qualityrated@dec.al.ga.gov) for more information. Free technical assistance is available!**



## Summary Report

Date: 6/16/2026 VisitType: Licensing Study

Arrival: 9:00 AM Departure: 2:15 PM

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The following information is associated with a Licensing Study:

### Activities and Equipment

**591-1-1-.12 Equipment & Toys(CR)** Met

#### Comment

A variety of equipment and toys were observed throughout the center on this date.

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)** N/A

#### Comment

Center does not provide swimming activities.

### Facility

**591-1-1-.19 License Capacity(CR)** Met

#### Comment

Licensed capacity observed to be routinely met by center on this date.

**591-1-1-.25 Physical Plant - Safe Environment(CR)** Technical Assistance

#### Technical Assistance

591-1-1-.25(11) - The Consultant discussed with the Director covering the disconnected floor tile in classroom C2 to avoid a potential tripping hazard.

**Correction Deadline: 7/16/2026**

#### Technical Assistance

591-1-1-.25(13) - The Consultant discussed with the Director to ensure that potentially hazardous equipment, materials and supplies are stored in a locked area inaccessible to children.

**Correction Deadline: 6/16/2026**

**591-1-1-.26 Playgrounds(CR)** Met

#### Comment

Playground observed to be clean and in good repair on this date.

### Health and Hygiene

**591-1-1-.10 Diapering Areas & Practices(CR)** Met

**Correction Deadline: 12/8/2025**

**Corrected on 6/16/2026**

.10(1) - The previous citation was corrected on this date. The Consultant observed that the center has a variance on file for the exhaust fans on this date.

**591-1-1-.17 Hygiene(CR)****Met****Comment**

Proper hand washing observed throughout the center on this date.

**591-1-1-.20 Medications(CR)****Met****Comment**

Documentation for medication dispensing observed completed on this date.

**Policies and Procedures****591-1-1-.21 Operational Policies & Procedures****Met****Comment**

Program observed complete emergency drills

**Safety****591-1-1-.11 Discipline(CR)****Met****Comment**

Staff were observed to maintain a positive learning environment on this date.

**591-1-1-.13 Field Trips(CR)****N/A****Comment**

Center does not participate in field trips at this time.

**591-1-1-.36 Transportation(CR)****N/A****Comment**

Center does not provide routine transportation.

**Sleeping & Resting Equipment****591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Not Met****Finding**

591-1-1-.30(2) requires the Center to provide a safe sleep environment in accordance with American Academy of Pediatrics (AAP), Consumer Product Safety Commission (CPSC) and American Society for Testing and Materials (ASTM) recommendations as listed in these rules for all infants. Center Staff shall place an infant to sleep on the infant's back in a crib unless the Center has been provided a physician's written statement authorizing another sleep position for that particular infant that includes how the infant shall be placed to sleep and a time frame that the instructions are to be followed. When an infant can easily turn over from back to front and back again, Staff shall continue to put the infant to sleep initially on the infant's back but allow the infant to roll over into his or her preferred position and not re-position the infant. Sleepers, sleep sacks and wearable blankets that fit according to the commercial manufacturer's guidelines and will not slide up around the infant's face may be used when necessary for the comfort of the sleeping infant. Swaddling shall not be used unless the Center has been provided a physician's written statement authorizing its use for a particular infant that includes instructions and a time frame for swaddling the infant. Center Staff shall not place objects or allow objects to be placed in or on the crib with an infant such as but not limited to toys, pillows, quilts, comforters, bumper pads, sheepskins, stuffed toys, or other soft items and shall not attach objects or allow objects to be attached to a crib with a sleeping infant, such as, but not limited to, crib gyms, toys, mirrors and mobiles. It was determined based on observation that a Staff member stated that an infant in Room A1 was placed on their stomach to sleep.

**POI (Plan of Improvement)**

The Center will take all steps necessary to provide a safe sleep environment for infants as listed in these rules; will train Staff to follow these rules; and will monitor for compliance.

**Correction Deadline: 6/16/2026**

**Staff Records**

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**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)****Met****Comment**

Criminal record checks were observed to be complete.

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**591-1-1-.14 First Aid & CPR(CR)****Met****Comment**

At least one staff person with current and valid pediatric first aid and pediatric CPR observed in each classroom where children were present.

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**591-1-1-.31 Staff(CR)****Met****Comment**

Staff observed to be compliant with applicable laws and regulations.

|                                 |
|---------------------------------|
| <b>Staffing and Supervision</b> |
|---------------------------------|

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**591-1-1-.32 Staff:Child Ratios and Group Size(CR)****Not Met****Finding**

591-1-1-.32(4)(a) requires that during the early morning times of arrival and late afternoon times of departure, infants and children younger than three (3) years may be grouped with older children so long as Staff: child ratios and group size are met based on the age of the youngest child in the group. It was determined based on observation that children younger than 3-years-old were grouped with children older than 3-years-old in classroom C1.

**POI (Plan of Improvement)**

The Center will maintain Staff:child ratios based on the youngest child in the group during early morning and late afternoon times when children younger than three years of age may be grouped with older children.

**Correction Deadline: 6/16/2026**

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**591-1-1-.32 Supervision(CR)****Met****Comment**

Adequate supervision observed on this date.