



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 8/4/2026

VisitType: Licensing Study

Arrival: 11:15 AM **Departure:** 1:15 PM

FR-18026

Campbell, Pamela F

709 Deering Road Conyers, GA 30094 Rockdale County
(256) 226-5079

Regional Consultant

LaTanya Swift

Phone: (470) 368-4487

Fax:

latanya.swift@decal.ga.gov

Mailing Address

Same

Quality Rated: ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
08/04/2026	Licensing Study	Good Standing	
06/11/2026	POI Follow Up	Good Standing	
04/15/2026	Licensing Study	Good Standing	

Ratio Capacity					
Age Ranges	Children Present	Child For Pay	CAPS	Not for Pay	Provider Children
Infant (0-11 mos)	0	0	0	0	0
1 & 2 Years	0	0	0	0	0
3 & 4 Years	0	3	0	0	0
School Age(5+) Years	0	5	0	0	0
Total Under 13 Years	0	8	0	0	0
Total Under 18 Years	0				
Children Present: 0 Total Children: 8 Caregivers/Helpers Present: 4 Total Caregivers/Helpers: 1					

Data retrieval failed for the subreport, 'RatioCapacity', located at: Koala.Reports.Visits.RDLC.RatioCapacity.rdlc.

Comments

The exit Conference was conducted with the Provider, Pamela Campbell.

Plan of Improvement: Developed This Date



For additional information regarding any licensing topics discussed during this visit, please consult the Rules and Regulations Indicator Manual. This manual provides comprehensive clarification of each rule, including evaluation indicators, related best practices, and relevant considerations to support your program's continued and sustained compliance.

To access the Indicator Manual, please scan the QR code below or visit our website at <https://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>.



For additional information regarding the full compliance inspection results of this program or any licensed program in the state, access the Child Care Services Compliance-at-a Glance website by scanning this QR code or visiting: <https://families.dec.al.ga.gov>.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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Summary Report

Date: 8/4/2026 VisitType: Licensing Study

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The following information is associated with a Licensing Study:

Activities and Equipment

290-2-3-.12 Equipment and Supplies(CR)

Met

Comment

A variety of equipment and toys were observed.

290-2-3-.19 Infant-Sleeping Safety Requirements(CR)

Not Evaluated

Comment

There were no children present during the time of the inspection. (This rule was not evaluated on this date)

290-2-3-.07 Swimming Pools & Water-related Activities(CR)

N/A

Comment

Home does not provide swimming activities.

Children's Records

Records Reviewed: 8

Records with Missing/Incomplete Components: 1

Child # 6

Not Met

"Missing/Incomplete Components"

Mom Work # Missing -(08)(1),Physician & Emergency Contact Information - (08)(1)

290-2-3-.08 Children's Records

Technical Assistance

Technical Assistance

290-2-3-.08(1) - Please ensure that the enrollment records for Child #6 includes the mother's work number and the Physician's contact information.

Correction Deadline: 8/4/2026

Facility

290-2-3-.11 Physical Plant - Safe Environment(CR)

Met

Correction Deadline: 6/19/2026

Corrected on 8/4/2026

.11(2)(c) - The previous citation was observed corrected on this date. The Home's documentation of fire, tornado, and other emergency situation drills were conducted January 2026 through July 2026.

290-2-3-.13 Physical Plant-Structural/Mechanical(CR)	Met
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Comment

The Home appeared clean and free from hazards.

290-2-3-.13 Playgrounds(CR)	Met
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Correction Deadline: 6/20/2026

Corrected on 8/4/2026

.13(2)(a) - The previous citation was observed corrected on this date. The splintering wood on the left back post of the climbing structure was repaired. The green roofing material over the top of the climbing equipment was removed.

Correction Deadline: 6/19/2026

Corrected on 8/4/2026

.13(2)(c) - The previous citation was observed corrected on this date. Additional resilient surfacing was added under the fall zones so that it measured 6 inches in depth.

Health and Hygiene

290-2-3-.11 Children's Health and Hygiene(CR)	Met
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Comment

Staff stated proper knowledge of hand washing and hygiene procedures.

290-2-3-.11 Diapering Areas & Practices(CR)	N/A
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Comment

There are no diapered children currently enrolled in the program.

290-2-3-.11 Medications(CR)	N/A
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Comment

Per the provider no medication is currently dispensed

Licensure

290-2-3-.04 Application Requirements(CR)	Met
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Comment

Appropriate number of children observed in Family Child Care Learning Home this date. The Consultant did not observe children present during the visit.

Safety and Discipline

290-2-3-.11 Animals	N/A
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Comment

The Family Child Care Learning Home does not keep animals on premises.

290-2-3-.11 Discipline(CR)	Not Evaluated
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Comment

There were no children present during the time of the inspection. (This rule was not evaluated on this date)

290-2-3-.11 First Aid Kit	Met
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Comment

Complete first aid kit observed in the Family Child Care Learning Home

290-2-3-.11 Transportation(CR)	N/A
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Comment

The provider does not provide routine transportation.

Staff Records

Staff # 1

Not Met

Date of Hire: 11/01/2006

"Missing/Incomplete Components"

CPR/First Aid -.07(8)

290-2-3-.21 Criminal Records and Comprehensive Background Checks(CR)**Met****Comment**

Criminal records checks were observed to be complete.

290-2-3-.07 First Aid & CPR(CR)**Technical Assistance****Technical Assistance**

290-2-3-.07(8)(a) - Please ensure that CPR and First Aid training includes both the written and hands-on assessment.

Correction Deadline: 9/3/2026**290-2-3-.07 Provider Qualifications****Met****Correction Deadline: 6/19/2026****Corrected on 8/4/2026**

.07(5) - The previous citation was observed corrected on this date. The Provider's initial orientation form was completed as required.

290-2-3-.07 Staff Qualifications(CR)**Met****Comment**

Staff observed to be compliant with applicable laws and regulations.

290-2-3-.07 Staff Training**Met****Correction Deadline: 4/20/2026****Corrected on 8/4/2026**

.07(10) - The previous citation was observed corrected on this date. The Consultant observed evidence of documentation of 10 diverse annual training hours for the 2025 calendar year for the Provider.

Correction Deadline: 4/20/2026**Corrected on 8/4/2026**

.07(10) - The previous citation was observed corrected on this date. The Consultant observed evidence of the completed orientation form for the Provider on this date.

Correction Deadline: 5/15/2026**Corrected on 8/4/2026**

.07(9)(b)2.(i)-(iv) - The previous citation was observed corrected on this date. The Consultant observed documentation that the Provider completed two clock hours of on-going annual health and safety training as required.

Staff:Child Ratios and Supervision**290-2-3-.07 Staff:Child Ratios(CR)****Not Evaluated****Comment**

There were no children present during the time of the inspection. (This rule was not evaluated on this date)

290-2-3-.07 Supervision(CR)**Not Evaluated****Comment**

There were no children present during the time of the inspection. (This rule was not evaluated on this date)