



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 7/17/2024 **VisitType:** Incident Investigation & Follow Up **Arrival:** 1:00 PM **Departure:** 3:05 PM

CCLC-50331

Helping Hands Learning Center

2115 Windsor Spring Road, Suite 24 Augusta, GA 30906
Richmond County
(706) 748-7599 dewaynas33@gmail.com

Special Investigations Unit Specialist

Raquel Roberts

Phone: (404) 782-3279

Fax: (404) 567-6021

raquel.roberts@decal.ga.gov

Mailing Address

Same

Quality Rated: ★

<u>Compliance Zone Designation</u>			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
07/17/2024	Incident Investigation & Follow Up	Good Standing	
06/04/2024	Monitoring Visit	Good Standing	
01/31/2024	Licensing Study	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Building 2	Main		0	0	C	18	C	NA	NA	Not In Use
Total Capacity @35 sq. ft.: 18			Total Capacity @25 sq. ft.: 0			Building @35 capacity limited by Fire Marshall Limitations				
Main	Room A	Infants	1	5	C	19	C	NA	NA	Nap
Main	Room B	One Year Olds	2	10	C	21	C	NA	NA	Nap
Main	Room C	Two Year Olds	2	12	C	21	C	NA	NA	Nap
Total Capacity @35 sq. ft.: 40			Total Capacity @25 sq. ft.: 0			Building @35 capacity limited by Playground Limitations				
Suite 16	Left Classroom		0	0	C	21	C	NA	NA	Not In Use
Suite 16	Right Classroom		0	0	C	21	C	NA	NA	Not In Use
Total Capacity @35 sq. ft.: 40			Total Capacity @25 sq. ft.: 0			Building @35 capacity limited by Fire Marshall Limitations				
Total # Children this Date: 27			Total Capacity @35 sq. ft.: 98			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Building 2	Back Playground	17	C
Main	Playground A	13	C
Suite 16	Suite 16 Playground	14	C

Comments

The purpose of today's visit is to follow up on any previous citations from the visit conducted on June 4, 2024.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!



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(Findings Report)

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The following information is associated with a Incident Investigation & Follow Up:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Correction Deadline: 6/4/2024

Corrected on 7/17/2024

.12(4) - Previous citation corrected. The television in Suite 16 was removed. In the main building Room C the two speakers on top of the kitchenette within the Dramatic play area was removed.

Facility

591-1-1-.19 License Capacity(CR)

Met

Correction Deadline: 6/4/2024

Corrected on 7/17/2024

.19(1) - Previous citation corrected. Consultant observed ten children in Room B, twelve children in Room C, and there were no children present in Suite 16 on this date.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Not Met

Finding

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on observation that the flooring on the left side of the toilet in Suite 16 - Right Classroom had water damage on this date. It was further determined that the walls in Suite 16 - Right and Left Classrooms had chipping paint on this date.

POI (Plan of Improvement)

The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

Correction Deadline: 7/17/2024

Recited on 7/17/2024

Health and Hygiene

Correction Deadline: 6/4/2024**Corrected on 7/17/2024****.17(8) - Previous citation corrected. Staff member in the Main Building Room B stated proper hand washing procedures.**

Sleeping & Resting Equipment

Correction Deadline: 6/21/2024**Corrected on 7/17/2024****.30(4) - Previous citation corrected. Consultant observed children sleeping on mats on this date.**

Staff Records

Correction Deadline: 6/4/2024**Corrected on 7/17/2024****.09(1)(b) - Previous citation corrected. Staff member #10 has a Satisfactory Criminal Background dated 6/11/2024.****Correction Deadline: 6/4/2024****Corrected on 7/17/2024****.09(1)(l)3. - Previous citation corrected. Staff member #10 has a Satisfactory Criminal Background dated 6/11/2024.**